

Public Document Pack



CYNGOR SIR
YNYS MÔN
ISLE OF ANGLESEY
COUNTY COUNCIL

Dr Gwynne Jones.
Prif Weithredwr – Chief Executive

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RHYBUDD O GYFARFOD	NOTICE OF MEETING
PWYLLGOR GWAITH	THE EXECUTIVE
DYDD LLUN 21 MEDI 2015 10.00 o'r gloch	MONDAY 21 SEPTEMBER 2015 10.00 am
SIAMBR Y CYNGOR SWYDDFEYDD Y CYNGOR LLANGFNI	COUNCIL CHAMBER COUNCIL OFFICES, LLANGFNI
Swyddog Pwyllgor	Ann Holmes 01248 752518 Committee Officer

Annibynnol/Independent

R Dew, K P Hughes, H E Jones and Ieuan Williams (Cadeirydd/Chair)

Plaid Lafur/Labour Party

J A Roberts (Is-Gadeirydd/Vice-Chair) and Alwyn Rowlands

Aelod Democratiaid Rhyddfrydol Cymru /Welsh Liberal Democrat (Heb Ymuno / Unaffiliated)

Aled Morris Jones

COPI ER GWYBODAETH / COPY FOR INFORMATION

I Aelodau'r Cyngor Sir / To the Members of the County Council

Bydd aelod sydd ddim ar y Pwyllgor Gwaith yn cael gwahoddiad i'r cyfarfod i siarad (ond nid i bleidleisio) os ydy o/hi wedi gofyn am gael rhoddi eitem ar y rhaglen dan Reolau Gweithdrefn y Pwyllgor Gwaith. Efallai bydd y Pwyllgor Gwaith yn ystyried ceisiadau gan aelodau sydd ddim ar y Pwyllgor Gwaith i siarad ar faterion eraill.

A non-Executive member will be invited to the meeting and may speak (but not vote) during the meeting, if he/she has requested the item to be placed on the agenda under the Executive Procedure Rules. Requests by non-Executive members to speak on other matters may be considered at the discretion of The Executive.

Please note that meetings of the Committee are filmed for live and subsequent broadcast on the Council's website. The Authority is a Data Controller under the Data Protection Act and data collected during this webcast will be retained in accordance with the Authority's published policy.

A G E N D A

1 DECLARATION OF INTEREST

To receive any declarations of interest from any Member or Officer in respect of any item of business.

2 URGENT MATTERS CERTIFIED BY THE CHIEF EXECUTIVE OR HIS APPOINTED OFFICER

No urgent matters at the time of dispatch of this agenda.

3 MINUTES (Pages 1 - 6)

To submit for confirmation, the draft minutes of the meeting of the Executive held on 20th July, 2015.

4 MINUTES FOR INFORMATION (Pages 7 - 10)

To submit for information, the draft minutes of the meeting of the Voluntary Sector Liaison Committee held on 9th July, 2015.

5 THE EXECUTIVE'S FORWARD WORK PROGRAMME (Pages 11 - 22)

To submit the report of the Head of Democratic Services.

6 ANNUAL PERFORMANCE REPORT (IMPROVEMENT PLAN) 2014/15 (Pages 23 - 80)

To submit the report of the Head of Transformation.

7 CORPORATE SCORECARD - QUARTER 1, 2015/16 (Pages 81 - 94)

To submit the report of the Head of Transformation.

8 MEDIUM TERM FINANCIAL PLAN (Pages 95 - 100)

To submit the report of the Interim Head of Function (Resources)/Section 151 Officer.

9 2015/16 REVENUE BUDGET MONITORING REPORT - QUARTER 1 (Pages 101 - 108)

To submit the report of the Interim Head of Function (Resources)/Section 151 Officer.

10 2015/16 CAPITAL BUDGET MONITORING REPORT - QUARTER 1 (Pages 109 - 118)

To submit the report of the Interim Head of Function (Resources)/Section 151 Officer.

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- 11** **ANNUAL TREASURY MANAGEMENT REVIEW 2014/15** (Pages 119 - 132)
To submit the report of the Interim Head of Function (Resources)/Section 151 Officer.

- 12** **ANNUAL UPDATE - SAFEGUARDING ARRANGEMENTS FOR VULNERABLE ADULTS** (Pages 133 - 152)
To submit the report of the Head of Adults' Services.

- 13** **HOUSING SERVICES BOARD**
To submit the report of the Director of Community. **-TO FOLLOW**

- 14** **SCHOOL MODERNISATION - HOLYHEAD AREA** (Pages 153 - 156)
To submit the report of the Chief Executive.

- 15** **SCHOOL MODERNISATION - LLANNAU** (Pages 157 - 160)
To submit the report of the Chief Executive.

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THE EXECUTIVE

Minutes of the meeting held on 20 July 2015

PRESENT: Councillor Ieuan Williams (Chair)
Councillors R Dew, K P Hughes, H E Jones and Alwyn Rowlands

IN ATTENDANCE: Chief Executive,
Director of Community,
Director of Sustainability,
Interim Head of Resources & Section 151 Officer,
Head of Function (Council Business)/Monitoring Officer,
Head of Learning,
Head of Democratic Services,
Head of Environment and Technical Services,
Principal Valuation Officer (TDE),
Principal Development Officer (Strategy) (CB),
Accountancy Services Manager (BO),
Committee Officer (MEH).

ALSO PRESENT: Councillors John Griffith, Alun Mummery.

APOLOGIES: Councillor A M Jones and Councillor J A Roberts.

1 DECLARATION OF INTEREST

The Leader of the Council declared an interest in respect of Item 9 on the agenda and took no part in discussion and voting thereon.

2 URGENT MATTERS CERTIFIED BY THE CHIEF EXECUTIVE OR HIS APPOINTED OFFICER

None received.

3 MINUTES

The minutes of the meetings of the Executive held on 15 June, 2015 and the Special Meeting of the Executive held on 2 July, 2015 were submitted for confirmation.

It was RESOLVED that the minutes of the following meetings of Executive be confirmed as correct :-

- **Minutes of the meeting held on 15 June, 2015**
- **Minutes of the special meeting held on 2 July, 2015**

4 MINUTES FOR INFORMATION

The draft minutes of the Corporate Parenting Panel held on 1 June, 2015 were presented for the Executive's information.

It was resolved that the draft minutes of the meeting of the Corporate Parenting Panel held on 1 June, 2015 be noted for information purposes.

5 THE EXECUTIVE'S FORWARD WORK PROGRAMME

The report of the Head of Democratic Services incorporating the Executive's Forward Work Programme for the period from September 2015 to April 2016 was presented for the Executive's approval.

The Head of Democratic Services stated that two new items had been included on the Work Programme for September and these are items 11 and 12. Items 8, 9 and 10 have been rescheduled to be included in the Work Programme for September. It was also reported that a Special Meeting of the Executive will be held on the 9th November, 2015 to discuss the budget consultation package.

It was RESOLVED to confirm the Executive's updated Forward Work Programme for the period from September 2015 to April 2016, subject to the additional changes outlined at the meeting.

6 BUDGET SETTING AND CAPITAL STRATEGY 2016/17

The report of the Head of Function (Resources)/Section 151 setting out the background to the delivery of the Council's Revenue budget for 2016/17 and Capital Strategy 2015 whilst providing information on the current levels of useable reserves was presented. The report also sets out the key features for the delivery of the budget setting process for Revenue and Capital.

It was RESOLVED :-

- **To adopt the Revenue projections for 2016/17 Budget alongside the Capital Strategy 2015.**
- **To note the Reserves Position for 2015/16 and to reaffirm the Reserves and Balances Policy.**

7 CONSTITUTIONAL CHANGES - SCRUTINY PROCEDURE RULES

The report of the Head of Council Business/ Monitoring Officer in respect of proposed changes to Scrutiny Committees Terms of Reference was presented for the Executive's consideration.

It was RESOLVED to recommend to the County Council that it approves the change to the Constitution as detailed in the Appendix to the report.

8 ANNUAL REPORT - STATUTORY DIRECTOR OF SOCIAL SERVICES

The Annual Report of the Director of Community on the effectiveness of Social Care Services 2014/15 was presented for the Executive's approval.

The Director of Community outlined how the County Council has met its statutory requirements with reference to the performance of Social Services. It also focuses on the readiness of the service to introduce the Social Services and Wellbeing (Wales) Act which will be implemented on the 1st April, 2016. The successful implementation of the Social Services and Wellbeing (Wales) Act is a stated priority for the Welsh Government as it lays a foundation for how social care and wellbeing is to be planned and delivered in the future.

She highlighted the work undertaken by the Adults' Services and Children's Services within the Council.

RESOLVED to accept the Director of Community's Annual Report on the effectiveness of Social Care Services 2014/15.

9 LOWERING THE ADMISSION AGE FOR YSGOL GORONWY OWEN

The report of the Head of Learning was presented to the Executive seeking approval of the proposal to lower the admission age of Ysgol Goronwy Owen.

RESOLVED to approve the proposal to lower the admission age of Ysgol Goronwy Owen to admit pupils on a part time basis from September following their 3rd birthday with effect from 31 August, 2015.

10 LOWERING THE ADMISSION AGE FOR YSGOL LLANFAIRPWLL

The report of the Head of Learning was presented to the Executive seeking approval of the proposal to lower the admission age of Ysgol Llanfairpwllgwyngyll.

RESOLVED to approve the proposal to lower the admission age of Ysgol Llanfairpwllgwyngyll to admit pupils on a part time basis from the September following their 3rd birthday with effect from 31 August, 2015.

11 LIBRARIES SERVICE REVIEW

The report of the Head of Learning was presented to the Executive seeking approval to undertake a comprehensive consultation programme with the public, with partners and with specific user groups, and to complete an equality impact assessment, in order to present a short-list of favoured options by January/February 2016.

RESOLVED to accept the report and to authorise Officers to address the following :-

- **Complete the detailed analysis of the options of individual libraries, based on the information provided in Appendix 1 of the report, confirming the costings involved;**
- **Consult with other departments to develop possible collaboration options and calculate any efficiencies which could be achieved at corporate level;**
- **Conduct full equality impact assessments;**
- **Consult with CyMAL regarding the adequacy of proposals and any further developments;**
- **Formulate a consultation document and consult with communities, staff and partners.**

12 CULTURAL SERVICES REVIEW

The report of the Head of Learning was presented to the Executive seeking approval to undertake a comprehensive consultation programme with potential and current partners, the public and with specific groups, and to complete an equality impact assessment, in order to present a short-list of favoured options by January/February 2016.

RESOLVED that a consultation period be undertaken with the public and partners on the options contained within the report.

13 YOUTH SERVICE

The report of the Head of Learning was presented to the Executive seeking approval to undertake a comprehensive consultation programme with public, with partners and with specific user groups, particularly young people, and to complete an equality impact assessment, in order to present a short-list of favoured options by January/February 2016.

RESOLVED to accept the report and to authorise Officers to :-

- **Compete a detailed analysis of the options confirming costings involved;**
- **Draw up a communications programme and a consultation document on the basis of the options together with a full equality impact assessment;**
- **Consult with young people, specific groups, partners and the public;**
- **Introduction of a short list of options to the Executive on the basis of the public consultation by January/February 2016.**

14 INSTALLATION OF RENEWABLE ENERGY MEASURES AT AMLWCH LEISURE CENTRE

The report of the Head of Service (Economic and Community Regeneration) seeking approval to ensure transparency and accountability in relation to the source and nature of the funding investment (in line with the County Council's Voluntary Community Benefit Contribution Strategy) and to enable the Head of Service to progress all discussions and negotiations with Horizon Nuclear Power.

The Principal Development Officer (Strategy) reported that as part of their on-going commitment and support to the local communities surrounding the location of Wylfa Newydd, Horizon Nuclear Power approached the County Council and proposed to fund a renewable energy project at Amlwch Leisure Centre. The proposed renewable energy project would include installing solar photovoltaics (Solar PV) to reduce the Leisure Centre's electricity costs, as well as installing biomass boilers to reduce the heating costs at the centre.

RESOLVED to delegate authority to the Head of Economic & Community Regeneration to progress the design and installation of renewable energy measures at Amlwch Leisure Centre, including agreeing appropriate terms, conditions and timescales with Horizon Nuclear Power to fund the works.

15 EXCLUSION OF THE PRESS AND PUBLIC

It was **RESOLVED** to adopt the following :-

“Under Section 100(A)(4) of the Local Government Act 1972, to exclude the press and public from the meeting during discussion on the following item on the grounds that it involves the disclosure of exempt information as defined in Schedule 12A of the said Act and in the attached Public Interest Test.”

16 SCHOOL MODERNISATION

The report of the Head of Learning was presented to the Executive setting out the full Business Case for the new primary school in Holyhead. Approval was sought for submission of the full Business Case to the Welsh Government together with selling the three primary schools – Ysgol Parchedig Thomas Ellis, Ysgol Llaingoch and Ysgol y Parc

to help finance the project. It was noted that the new school will be a Voluntary Controlled Church in Wales school.

RESOLVED :-

- To approve the Full Business Case for the new primary school in Holyhead ;
- To approve the submission of the Full Business Case to Welsh Government;
- To approve the selling of Ysgol Llaingoch, Ysgol y Parc and (in agreement with the Church in Wales) of Ysgol Parchedig Thomas Ellis, once vacant, and for those capital receipts to help finance the construction of the new primary school.

17 EXCLUSION OF THE PRESS AND PUBLIC

It was RESOLVED to adopt the following :-

“Under Section 100(A)(4) of the Local Government Act 1972, to exclude the press and public from the meeting during discussion on the following item on the grounds that it involves the disclosure of exempt information as defined in Schedule 12A of the said Act and in the attached Public Interest Test.”

18 TRANSFORMATION OF ADULT SOCIAL CARE - LLANGEFNI EXTRA CARE

The report of the Head of Adults’ Services was presented to the Executive for final agreement and approval regarding the Council owned land that is to be made available for the development of Extra Care facilities at Llangefni.

RESOLVED to accept the report and the recommendations contained therein.

19 EXCLUSION OF THE PRESS AND PUBLIC

It was RESOLVED to adopt the following :-

“Under Section 100(A)(4) of the Local Government Act 1972, to exclude the press and public from the meeting during discussion on the following item on the grounds that it involves the disclosure of exempt information as defined in Schedule 12A of the said Act and in the attached Public Interest Test.”

20 SMALLHOLDINGS PROGRAMME OF IMPROVEMENTS

The report of the Head of Environment and Technical Services was presented to update the Executive on the current position in relation to ring-fenced capital and revenue income generation for the Smallholdings Improvement Programme.

The Principal Valuation Officer updated the Executive on the expenditure spent on the Smallholdings Estate.

It was noted that a Task and Finish Group had been established to discuss the Scrutiny Panel on Assets Management which incorporated the smallholdings estate. The Leader invited Councillor Alun Mummery in the absence of the Chair of the Corporate Scrutiny Committee to address the meeting.

Councillor Alun Mummery said that at the meeting of the Assets Management Scrutiny Panel held on 8 July was of the opinion that the Smallholdings Work Programme needs to

be extended for a year and to invite the service to present a smallholdings scheme beyond the current programme with the aim of enabling the assets portfolio to achieve its full potential.

RESOLVED to note the report for information.

The meeting concluded at 11.20 am

**COUNCILLOR IEUAN WILLIAMS
CHAIR**

VOLUNTARY SECTOR LIAISON COMMITTEE

Minutes of the meeting held on 9 July 2015

PRESENT: Mr Islwyn Humphreys (Samaritans)(Chair)
Mr Wyn Thomas (BCUHB)(Vice-Chair)

Local Authority

Councillor Alun Mummery
Councillor Alwyn Rowlands

Voluntary Sector

Mrs Dilys Shaw (Medrwn Môn)
Ms Eleri Lloyd Jones (Age Cymru - Gwynedd and Môn)

IN ATTENDANCE: Mrs Gwen Carrington (Director of Community – IOACC)
Mr J Huw Jones (Interim Head of Democratic Services)
Mr John R Jones (Chief Officer, Medrwn Môn)
Ms Lyndsey Williams (Community Voice/Medrwn Môn)
Mr Huw Thomas (Corporate Procurement Officer)
Mrs Shirley Cooke (Committee Officer)

APOLOGIES: Councillor Ieuan Williams

1 CHAIRPERSON

Mr Islwyn Humphreys, Samaritans was elected Chairperson for the forthcoming year. Mr Humphreys thanked his predecessor Councillor Alun Mummery for his hard work and guidance during the past year.

2 VICE-CHAIRPERSON

Mr Wyn Thomas, Betsy Cadwaladr University Health Board was elected Vice-Chairperson for the forthcoming year. Mr Thomas stated that he would be working on strengthening the relationship between Gwynedd and Môn.

3 DECLARATION OF INTEREST

No declaration of interest was received.

4 MATTERS ARISING FROM THE MINUTES - 16TH JANUARY, 2015

The minutes of the previous meeting of the Voluntary Sector Liaison Committee held on 16th January, 2015 were presented and confirmed as correct.

Matters arising thereon:-

With reference to Item 3, local engagement arrangements and the work undertaken in the Seiriol Ward, the Chief Officer, Medrwn Môn advised that Lesley Griffiths, the Minister for Communities and Tackling Poverty, would be visiting the Seiriol Ward on 5th November, 2015.

5 ISLE OF ANGLESEY IMPROVEMENT PROGRAMME WITH THE THIRD SECTOR

The Director of Community reported on specific aspects of work undertaken which underpinned the Improvement Programme with the Third Sector, and focused in particular on the following:-

(a) Review of the Third Sector - Final Report

The draft final report was tabled at the meeting.

The Director of Community advised that the Heads of Service Forum - Penaethiaid had endorsed the report and arrangements within the Council to support governance practices and the recommendations contained therein. In addition, an officer has been identified within financial services to oversee future funding aspects to improve management arrangements. The Director also advised that there was a need to discuss the report with the Health Sector, and requested the views of Medrwn Môn on the content. The report would thereafter be discussed by the Senior Leadership Team.

The Committee then focused on the following:-

1. Terms of Reference for the Committee

It was agreed that the Head of Democratic Services and the Chief Officer, Medrwn Môn review the Terms of Reference in respect of the number of meetings required for the forthcoming year; time restraints; availability of staff resources.

2. Name of Committee

It was resolved not to change the name to the Third Sector Liaison Committee as proposed in the draft report referred to at 5(a) above.

3. Nomination of Lead Member

It was resolved that this be considered by the Council Leader.

(b) &(c) Compact & Code of Practice

The Director of Community reported that the Compact has been endorsed by the Penaethiaid. Arrangements would now be made with the voluntary sector to formally launch the Compact and the associated funding Code of Practice.

The Chief Officer Medrwn Môn thanked the Director of Community for the work undertaken in recent months in reviewing key documents.

6 COUNCIL'S FINANCIAL PROGRAMME 2016/17

The Director of Community summarised the current position in relation to the Council's programme for developing the Budget for 2016/17.

The Director referred in part to a series of review meetings currently in hand to review service budgets and discuss statutory and non- statutory function.

Further work was planned during September, namely workshops with Members to develop proposals. Consultation would take place on budget proposals from November onwards.

7 COUNCIL'S PROCUREMENT ARRANGEMENTS

The Corporate Procurement Officer summarised the Council's new Procurement Policy and changes to Contract Procedure Rules adopted by the Council in May 2015. In particular, reference was made to procurement aspects in the funding Code of Practice.

The Corporate Procurement Officer further advised that he was prepared to arrange a briefing session for the voluntary sector on new procurement arrangements in due course in consultation with Medrwn Môn.

8 COMMUNITY VOICE - UPDATE - MEDRWN MON

Ms Lyndsey Williams, Community Voice/Medrwn Môn summarised progress in relation to the Community Voice project and the work undertaken across specific sectors in various areas of Anglesey. Medrwn Môn were working with the County Council to maximise the use of various local engagement proposals which have been set up to improve local arrangements. A further progress report will be submitted to the next meeting.

9 BEST PRACTICE CONSIDERATION - SPOA - MEDRWN MON

The Chief Officer, Medrwn Môn referred to best practice guidance prepared by the Welsh Assembly Government and requested the Council consider the document when addressing service provision models in the future and asset transfer models.

10 SOCIAL SERVICES AND WELLBEING ACT

The Director of Community updated the Committee on progress in relation to specific requirements arising from the Social Services and Wellbeing Act. In particular, she referred to the establishment of a Board to oversee requirements locally. A further report would be presented to this committee in due course.

11 THIRD SECTOR STRATEGY BCUHB

The Assistant Director of Community Development, Betsy Cadwaladr University Health Board updated the committee on work undertaken to develop a Third Sector Strategy, which had been endorsed by the Board in April 2015. Underpinning the strategy was the need to improve communication and governance arrangements.

12 CONSULTATION "COMMUNITY ASSET TRANSFERS IN WALES"

This item was dealt with under Item 9 above.

Other matters

The Chair reported that Aled Roberts (Taran) would no longer be attending this Committee as Taran has been dispanded.

The next meeting of the Voluntary Sector Liaison Committee will be convened at Medrwn Môn on 2nd October, 2015.

**Mr Islwyn Humphreys
Chair**

ISLE OF ANGLESEY COUNTY COUNCIL	
Report to:	The Executive
Date:	21 September 2015
Subject:	The Executive's Forward Work Programme
Portfolio Holder(s):	Cllr Ieuan Williams
Head of Service:	Lynn Ball Head of Function – Council Business / Monitoring Officer
Report Author: Tel: E-mail:	Huw Jones, Head of Democratic Services 01248 752108 JHuwJones@anglesey.gov.uk
Local Members:	Not applicable

A –Recommendation/s and reason/s
<p>In accordance with its Constitution, the Council is required to publish a forward work programme and to update it regularly. The Executive Forward Work Programme is published each month to enable both members of the Council and the public to see what key decisions are likely to be taken over the coming months.</p> <p>The Executive is requested to:</p> <p>confirm the attached updated work programme which covers October 2015 – May 2016;</p> <p>identify any matters subject to consultation with the Council's Scrutiny Committees and confirm the need for Scrutiny Committees to develop their work programmes further to support the Executive's work programme;</p> <p>note that the forward work programme is updated monthly and submitted as a standing monthly item to the Executive.</p>

* Key:
Strategic – key corporate plans or initiatives
Operational – service delivery
For information

B – What other options did you consider and why did you reject them and/or opt for this option?

-

C – Why is this a decision for the Executive?

The approval of the Executive is sought before each update is published to strengthen accountability and forward planning arrangements.

D – Is this decision consistent with policy approved by the full Council?

Yes.

DD – Is this decision within the budget approved by the Council?

Not applicable.

E – Who did you consult?		What did they say?
1	Chief Executive / Strategic Leadership Team (SLT) (mandatory)	The forward work programme is discussed at Heads of Service meetings ('Penaethiaid') on a monthly basis (standing agenda item). It is also circulated regularly to Corporate Directors and Heads of Services for updates.
2	Finance / Section 151 (mandatory)	
3	Legal / Monitoring Officer (mandatory)	
5	Human Resources (HR)	
6	Property	
7	Information Communication Technology (ICT)	
8	Scrutiny	
9	Local Members	Not applicable.
10	Any external bodies / other/s	Not applicable.

* Key:

Strategic – key corporate plans or initiatives

Operational – service delivery

For information

2

F – Risks and any mitigation (if relevant)	
1	Economic
2	Anti-poverty
3	Crime and Disorder
4	Environmental
5	Equalities
6	Outcome Agreements
7	Other
FF - Appendices:	
The Executive's Forward Work Programme: October 2015 – May 2016.	

G - Background papers (please contact the author of the Report for any further information):

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 Strategic – key corporate plans or initiatives
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 For information

THE EXECUTIVE'S FORWARD WORK PROGRAMME

Period: October 2015 – May 2016

Updated: 10 September 2015



The Executive's forward work programme enables both Members of the Council and the public to see what key decisions are likely to be taken by the Executive over the coming months.

Executive decisions may be taken by the Executive acting as a collective body or by individual members of the Executive acting under delegated powers. The forward work programme includes information on the decisions sought, who will make the decisions and who the lead Officers and Portfolio Holders are for each item.

It should be noted, however, that the work programme is a flexible document as not all items requiring a decision will be known that far in advance and some timescales may need to be altered to reflect new priorities etc. The list of items included is therefore reviewed regularly.

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Reports will need to be submitted from time to time regarding specific property transactions, in accordance with the Asset Management Policy and Procedures. Due to the influence of the external market, it is not possible to determine the timing of reports in advance.

The Executive's draft Forward Work Programme for the period **October 2015 – May 2016** is outlined on the following pages.

** Key:*

S = Strategic – key corporate plans or initiatives

O = Operational – service delivery

FI = For information

THE EXECUTIVE'S FORWARD WORK PROGRAMME

Period: October 2015 – May 2016

Updated: 10 September 2015

Subject & *category and what decision is sought	Decision by which Portfolio Holder or, if a collective decision, why	Lead Department	Responsible Officer/ Lead Member & contact for representation	Pre-decision / Scrutiny (if applicable)	Date to Executive or, if delegated, date of publication	Date to Full Council (if applicable)
OCTOBER 2015						
1	The Executive's Forward Work Programme (S) Approval of monthly update.	The approval of the full Executive is sought to strengthen forward planning and accountability.	Deputy Chief Executive	Huw Jones Head of Democratic Services Cllr Ieuan Williams		The Executive 19 October 2015
2	Bryn Trewan Estate, Caergeiliog – Sewage Charges for years prior to 2015/16 To decide upon appropriate option on recovery or otherwise of previous years' debts.	The collective decision of the full Executive is required on an issue that has been and will be in the public domain.	Deputy Chief Executive	Richard Micklewright Head of Function – Resources / Section 151 Officer Cllr Hywel Eifion Jones		The Executive 19 October 2015
3	Street and House Naming and Numbering Policy Approval of policy.	The approval of the full Executive is sought to formalise the process.	Chief Executive / Sustainable Development	Dr Gwynne Jones Chief Executive / Dewi Williams Head of Highways, Waste and Property Cllr Ieuan Williams Cllr J Arwel Roberts		The Executive 19 October 2015

* Key:

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THE EXECUTIVE'S FORWARD WORK PROGRAMME

Period: October 2015 – May 2016

Updated: 10 September 2015

Subject & *category and what decision is sought	Decision by which Portfolio Holder or, if a collective decision, why	Lead Department	Responsible Officer/ Lead Member & contact for representation	Pre-decision / Scrutiny (if applicable)	Date to Executive or, if delegated, date of publication	Date to Full Council (if applicable)
4 Older Adult Accommodation – Haulfre Residential Home Full report following consultation on the future of Haulfre.	This report is to be submitted to the Executive in accordance with the Executive's decision at its meeting on 2 July 2015.	Community	Alwyn Jones Head of Adults' Services Cllr Aled Morris Jones		The Executive 19 October 2015	
5 Council Housing Development Strategy 2015 – 2020 (S) Approval of strategic direction.	Decision to be taken by the full Executive (unless powers will be deputised to the new Housing Services Board), links to the HRA business plan which is a statutory document.	Community	Shan L Williams Head of Housing Services Cllr Aled Morris Jones		The Executive 19 October 2015	
6 Schools Modernisation - North West Anglesey Area (Llannau) Full Business Case.	The approval of the full Executive is sought before submitting the Full Business Case to Welsh Government.	Lifelong Learning	Dr Gwynne Jones Chief Executive Cllr Kenneth P Hughes		The Executive 19 October 2015	
7 Schools Modernisation – Rhosyr Area Formal Consultation	Executive decision required to decide the final configuration of schools in the area.	Lifelong Learning	Dr Gwynne Jones Chief Executive Cllr Kenneth P Hughes	17 September 2015	The Executive 19 October 2015	

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THE EXECUTIVE'S FORWARD WORK PROGRAMME

Period: October 2015 – May 2016

Updated: 10 September 2015

Subject & *category and what decision is sought	Decision by which Portfolio Holder or, if a collective decision, why	Lead Department	Responsible Officer/ Lead Member & contact for representation	Pre-decision / Scrutiny (if applicable)	Date to Executive or, if delegated, date of publication	Date to Full Council (if applicable)	
NOVEMBER 2015							
8	2016/17 Budget (S) To finalise the Executive's initial draft budget proposals for consultation.	This is a matter for the Executive as it falls within the Council's Budget Framework.	Deputy Chief Executive	Marc Jones Head of Function – Resources / Section 151 Officer Cllr Hywel Eifion Jones	16 November 2015	The Executive 9 November 2015	
9	The Executive's Forward Work Programme (S) Approval of monthly update.	The approval of the full Executive is sought to strengthen forward planning and accountability.	Deputy Chief Executive	Huw Jones Head of Democratic Services Cllr Ieuan Williams		The Executive 30 November 2015	
10	2016/17 Council Tax Base (S) To determine the tax base for 2016/17.	This is a delegated matter for the Executive as it falls within the Council's Budget and Council Tax setting framework.	Deputy Chief Executive	Marc Jones Head of Function – Resources / Section 151 Officer Cllr Hywel Eifion Jones		The Executive 30 November 2015	
11	2016/17 Council Tax Reduction Scheme To recommend to the Full Council the proposed scheme for 2016/17.	A collective decision is required to make a recommendation to the full Council as part of the Budget and Council Tax setting framework.	Deputy Chief Executive	Marc Jones Head of Function – Resources / Section 151 Officer Cllr Hywel Eifion Jones		The Executive 30 November 2015	9 December 2015

* Key:

S = Strategic – key corporate plans or initiatives

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THE EXECUTIVE'S FORWARD WORK PROGRAMME

Period: October 2015 – May 2016

Updated: 10 September 2015

	Subject & *category and what decision is sought	Decision by which Portfolio Holder or, if a collective decision, why	Lead Department	Responsible Officer/ Lead Member & contact for representation	Pre-decision / Scrutiny (if applicable)	Date to Executive or, if delegated, date of publication	Date to Full Council (if applicable)
12	Corporate Scorecard – Quarter 2, 2015/16 (S) Quarterly performance monitoring report.	This is a matter for the full Executive as it provides assurance of current performance across the Council.	Deputy Chief Executive	Scott Rowley Head of Corporate Transformation Cllr Alwyn Rowlands	16 November 2015	The Executive 30 November 2015	
13	2015/16 Revenue and Capital Budget Monitoring Report – Quarter 2 (S) Quarterly financial monitoring report.	This is a matter for the full Executive as it provides assurance of current financial position across the Council.	Deputy Chief Executive	Marc Jones Head of Function – Resources / Section 151 Officer Cllr Hywel Eifion Jones	16 November 2015	The Executive 30 November 2015	
14	Llawr y Dref, Llangefni – Business Case (S)	The approval of the full Executive is sought as it is a strategic and transformational decision affecting the future use of Llawr y Dref, Llangefni.	Community	Shan L Williams Head of Housing Services Cllr Aled Morris Jones		The Executive 30 November 2015	
15	Common Allocations Policy (S) Approval of new Common Allocations Policy prior to going out for consultation.	This is a matter for the full Executive to decide as it involves a key Council policy.	Community	Shan L Williams Head of Housing Services Cllr Aled Morris Jones	16 November 2015	The Executive 30 November 2015	

* Key:

S = Strategic – key corporate plans or initiatives

O = Operational – service delivery

FI = For information

THE EXECUTIVE'S FORWARD WORK PROGRAMME

Period: October 2015 – May 2016

Updated: 10 September 2015

Subject & *category and what decision is sought	Decision by which Portfolio Holder or, if a collective decision, why	Lead Department	Responsible Officer/ Lead Member & contact for representation	Pre-decision / Scrutiny (if applicable)	Date to Executive or, if delegated, date of publication	Date to Full Council (if applicable)
16 Weekly waste collection – options appraisal re 3 or 4 weekly collections (S) Agreement on future option.	A decision is sought from the full Executive as this matter would involve a significant change to working practice.	Sustainable Development	Dewi Williams Head of Highways, Waste and Property Cllr J Arwel Roberts		The Executive 30 November 2015	
DECEMBER 2015						
17 The Executive's Forward Work Programme (S) Approval of monthly update.	The approval of the full Executive is sought to strengthen forward planning and accountability.	Deputy Chief Executive	Huw Jones Head of Democratic Services Cllr Ieuan Williams		The Executive 14 December 2015	
JANUARY 2016						
18 The Executive's Forward Work Programme (S) Approval of monthly update.	The approval of the full Executive is sought to strengthen forward planning and accountability.	Deputy Chief Executive	Huw Jones Head of Democratic Services Cllr Ieuan Williams		The Executive 25 January 2016	

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THE EXECUTIVE'S FORWARD WORK PROGRAMME

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	Subject & *category and what decision is sought	Decision by which Portfolio Holder or, if a collective decision, why	Lead Department	Responsible Officer/ Lead Member & contact for representation	Pre-decision / Scrutiny (if applicable)	Date to Executive or, if delegated, date of publication	Date to Full Council (if applicable)
19	<p>Business Rates Discretionary Relief Policy for Charities and Non-Profit making Organisations 2016/17</p> <p>To determine policy.</p>	A collective Executive decision is required to detail business rates relief support for charities and non-profit making organisations.	Deputy Chief Executive	<p>Marc Jones Head of Function – Resources / Section 151 Officer</p> <p>Cllr Hywel Eifion Jones</p>		<p>The Executive</p> <p>25 January 2016</p>	
20	<p>Housing Revenue Account 30 year Business Plan (S)</p> <p>Approval.</p>	Decision to be taken by the full Executive. HRA Business Plan is a statutory document. Approval before submitting the Business Plan to Welsh Government.	Community	<p>Shan L Williams Head of Housing Services</p> <p>Cllr Aled Morris Jones</p>		<p>The Executive</p> <p>25 January 2016</p>	
FEBRUARY 2016							
21	<p>The Executive's Forward Work Programme (S)</p> <p>Approval of monthly update.</p>	The approval of the full Executive is sought to strengthen forward planning and accountability.	Deputy Chief Executive	<p>Huw Jones Head of Democratic Services</p> <p>Cllr Ieuan Williams</p>		<p>The Executive</p> <p>8 February 2016</p>	

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THE EXECUTIVE'S FORWARD WORK PROGRAMME

Period: October 2015 – May 2016

Updated: 10 September 2015

Subject & *category and what decision is sought	Decision by which Portfolio Holder or, if a collective decision, why	Lead Department	Responsible Officer/ Lead Member & contact for representation	Pre-decision / Scrutiny (if applicable)	Date to Executive or, if delegated, date of publication	Date to Full Council (if applicable)
22 2016/17 Budget (S) Adoption of final proposals for recommendation to the County Council	This is a matter for the Executive as it falls within the Council's Budget Framework.	Deputy Chief Executive	Marc Jones Head of Function – Resources / Section 151 Officer Cllr Hywel Eifion Jones	11 January 2016 1 February 2016	The Executive 15 February 2016	24 February 2016
23 Council Tax Premiums for Second Homes and Long Term Empty Property To recommend to Full Council the level of premiums to adopt from April 2017.	A collective decision is required to make a recommendation to the full Council as part of the Budget and Council Tax setting framework.	Deputy Chief Executive	Marc Jones Head of Function – Resources / Section 151 Officer Cllr Hywel Eifion Jones		The Executive 15 February 2016	24 February 2016
MARCH 2016						
24 The Executive's Forward Work Programme (S) Approval of monthly update.	The approval of the full Executive is sought to strengthen forward planning and accountability.	Deputy Chief Executive	Huw Jones Head of Democratic Services Cllr Ieuan Williams		The Executive 14 March 2016	
APRIL 2016						
25 The Executive's Forward Work Programme (S) Approval of monthly update.	The approval of the full Executive is sought to strengthen forward planning and accountability.	Deputy Chief Executive	Huw Jones Head of Democratic Services Cllr Ieuan Williams		The Executive 25 April 2016	

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THE EXECUTIVE'S FORWARD WORK PROGRAMME

Period: October 2015 – May 2016

Updated: 10 September 2015

Subject & *category and what decision is sought	Decision by which Portfolio Holder or, if a collective decision, why	Lead Department	Responsible Officer/ Lead Member & contact for representation	Pre-decision / Scrutiny (if applicable)	Date to Executive or, if delegated, date of publication	Date to Full Council (if applicable)
MAY 2016						
26	The Executive's Forward Work Programme (S) Approval of monthly update.	The approval of the full Executive is sought to strengthen forward planning and accountability.	Deputy Chief Executive	Huw Jones Head of Democratic Services Cllr Ieuan Williams		The Executive .. May 2016

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FI = For information

ISLE OF ANGLESEY COUNTY COUNCIL	
REPORT TO:	The Executive
DATE:	21/09/2015
SUBJECT:	ANNUAL PERFORMANCE REPORT 2014/15 (1st Draft)
PORTFOLIO HOLDER(S):	COUNCILLOR ALWYN ROWLANDS
HEAD OF SERVICE:	SCOTT A ROWLEY
REPORT AUTHOR:	GETHIN MORGAN
TEL:	01248 752111
E-MAIL:	GethinMorgan@anglesey.gov.uk
LOCAL MEMBERS:	n/a

A - Recommendation/s and reason/s
<p>1.1 The Council needs to publish a forward looking Annual Delivery Document as soon as practicable after 1 April each year, a document containing the key priorities and Improvement objectives of the Authority's four year Corporate Plan for that particular year</p> <p>1.2 In addition, the council is also required to prepare and publish its annual Performance Report by 31 October each year - a statutory document which analyses performance over the previous financial year against those improvements and priorities as outlined in the Annual Delivery Document/Corporate Plan</p> <p>1.3 This paper outlines our production of the initial draft of the Performance Report which looks back at the performance of the Council for 2014/15 (Appendix 1).</p> <p>1.4 The Report looks at the council's progress against its Improvement Objectives for 2014/15 as outlined through our 7 key areas in the 2014/15 Annual Delivery Document :-</p> <ol style="list-style-type: none"> 1. That we Transform Older Adult Social Care 2. Regenerate our Communities and Develop the Economy 3. Improve Education, Skills and Modernise our Schools 4. We increase Our Housing Options & Reduce Poverty 5. Transform our Leisure & Library Provision 6. Becoming Customer, Citizen & Community Focused 7. Transform our Information and Communication Technologies (ICT)

- 1.5** The draft looks at the outputs and outcomes against what we said we would deliver during 2014/15 against the above 7 key themes
- 1.6** A key part of the finalised Performance Report will be an assessment of the Council's performance against its key performance indicators that looks at performance year on year and benchmarked against other local authorities in Wales. The report will highlight our achievements and areas of weakness as identified by National Strategic Indicators (NSIs) and Public Accountability Measures (PAMs). An overall analysis will also look at key Performance indicators for services as measured through the Service improvement Datasets (SIDs).
- 1.7** However, Performance information for 2014/15 is not released for analysis and publication before August/September annually by the Welsh Government, and as such comparative information will be included in the final version of this report which will be presented and published before the statutory October 2015 deadline.
- 1.8** It should be noted therefore that all Performance Indicator information contained in this draft report are based on our own internal calculations and have not, as yet, been verified by Welsh Government.
- 1.9** The Committee is therefore asked :
- **To scrutinise the outcomes and outputs as outlined in the Performance Report and note any issues for further analysis and challenge**
 - **To agree that the final version of the Performance Report 2014/15 be published by the statutory October deadline is drafted by Officers in consultation with the Portfolio Holder**

B - What other options did you consider and why did you reject them and/or opt for this option?

n/a

C - Why is this a decision for the Executive?

This matter is delegated to the Executive

CH - Is this decision consistent with policy approved by the full Council?

Yes

D - Is this decision within the budget approved by the Council?

Yes

DD - Who did you consult?

What did they say?

1 Chief Executive / Strategic Leadership Team (SLT) (mandatory)

2 Finance / Section 151 (mandatory)

3 Legal / Monitoring Officer (mandatory)

4	Human Resources (HR)	
5	Property	
6	Information Communication Technology (ICT)	
7	Scrutiny	
8	Local Members	
9	Any external bodies / other/s	
E - Risks and any mitigation (if relevant)		
1	Economic	
2	Anti-poverty	
3	Crime and Disorder	
4	Environmental	
5	Equalities	
6	Outcome Agreements	
7	Other	
F - Appendices:		
Appendix A – Annual Performance Report 2014-15 (Draft)		
FF - Background papers (please contact the author of the Report for any further information):		
<ul style="list-style-type: none"> • Annual Delivery Document 2014/15 • Corporate Business Plan 2013-2017 		



**CYNGOR SIR
YNYS MÔN
ISLE OF ANGLESEY
COUNTY COUNCIL**

**Isle of Anglesey County Council
ANNUAL PERFORMANCE REPORT 2014/15**

Isle of Anglesey County Council
Llangefni
Anglesey
LL77 7TWTel: (01248) 752111

ANNUAL PERFORMANCE REPORT 2014-2015

INTRODUCTION

The aim for Anglesey Council as stated in our 2013-2017 Corporate Plan is that by 2017 –

“We will be a professional and well-run council, innovative and outward looking in our approach, committed to developing our people and partnerships in order to deliver efficient and effective services of good quality, that are highly valued by our citizens”

We outlined what we would do to deliver our Corporate Plan priorities in our Annual Delivery Document 2014-15. This document will outline how we delivered on our promises over the last twelve months (2014/15) and demonstrates our willingness and drive to discharge our duty of continuous improvement as expected of Local Authorities under the Welsh Government measure 2009.

The 7 key areas where we would concentrate our improvement efforts during 2014-15, as outlined in both our 4 year Corporate Plan (2013-2017) and our Annual Delivery Document (2014/15) were:-

1. That we Transform Older Adult Social Care
2. Regenerate our Communities and Develop the Economy
3. Improve Education, Skills and Modernise our Schools
4. We increase Our Housing Options & Reduce Poverty
5. Transform our Leisure & Library Provision
6. Becoming Customer, Citizen & Community Focused
7. Transform our Information and Communication Technologies (ICT)

Within this report we will look back to see what we said we would do under the seven key themed areas against what we actually did, as well as analyse the performance data that demonstrates and supports the achievement of our outcomes both locally and nationally.

That We Transform Older Adult Social Care

People are living longer and as such, we expect to see an increase in the number of people over 85 living on the Island over the next 10 years. The Isle of Anglesey has one of the highest older people's populations in Wales. There is also an increase in the number of people with long-term complex conditions including dementia. In order to provide the necessary level of support required to meet the growing complexities in demand (in terms of both finance and workforce) the Council has acknowledged that we need to change the way we deliver adult social care to ensure that services are sustainable now and will remain so for future generations.

How did we do this in 2014/15?

Our Promise: We will develop and establish in collaboration with partners 2 extra care housing schemes in the North and centre of the Island with planning for a further extra care housing scheme in the South of the Island by :

What we said we would do

- Identifying suitable sites and development partners and agreeing a service model and design for Extra Care in collaboration with local community needs
- Ensuring that Plans, including necessary permissions, are in place for building to commence for Extra Care Housing
- Implementing the most financially viable option for Llawr Y Dref, Llangefni as identified by an Options Appraisal
- Identifying the development possibilities and site for Extra Care in the South of the Island

What we did

- We have worked closely with the local community to develop an Extra Care Service Model
- A development site for the proposed Llangefni Extra Care development has been identified
- A development partner has also been chosen to develop Llangefni Extra Care
- After undertaking an options appraisal, financial proposals are in place for both Llangefni and Amlwch Extra Care Housing
- The planning application for Llangefni Extra Care is well underway and will be completed during 2015

Our Promise: Improve the range and availability of community based services for older people which will reduce the reliance and need for residential care homes by:

What we said we would do

- Agreeing a clear strategy and plan for enabling older people to stay at home for longer, as identified through the 'No Place Like Home' Strategy
- Developing, agreeing and beginning to implement the 'Community Hub' model by December 2014, in which the broad range of support and services that are provided by local (and often informal) communities are enhanced and "joined up" so that improved support and care is provided by and through the community that is local to the older person in need

What we did

- The 'Community Hub' model is in operation and it incorporates Age Well Centres in Amlwch and Llangefni with Local Area Coordination in the Seiriol Area
- The Community Hub model played a key role in the Llangefni Extra Care Design
- An informal, but clear strategy is in the process of being implemented for enabling older people to stay at home for longer

Our Promise: Re-develop our re-ablement service to support and help people to get better and regain independence using support plans which are outcome based by:

What we said we would do

- Developing and embed a re-ablement programme that enables people that need care and support to remain or return to their own home and move out of hospital or other care settings.
- Improving integration of re-ablement service with all parts of the provision which meets the care and accommodation needs of older people

What we did

- We have developed and embedded a re-ablement programme to enable people that need care and support to remain or return to their own homes
- The integration of the re-ablement has been improved and now linked to acute hospital, The Mon Enhanced Care Service and interacts with all services provided at Intermediate Care.

Our Promise: In partnership with the Health Board, develop joint service delivery and management in particular in relation to dementia, older people services in general and support for carers by

What we said we would do

- Developing a project that enhances provision of Dementia support services by reviewing threshold arrangements and agreeing, by July 2014, a project plan for actions that will improve services and joint working with Health
- Undertaking an audit of family carers and the support they require, by October 2014

What we did

- We have worked with the voluntary sector to provide Dementia Cafes and Day Carers Respite facilities.
- Further work is planned for 2015-16 to enhance the provision of Dementia Support Services further and undertake an audit of family carers and the support they require.

Performance Information for Adult Services

The results of relevant Performance Indicators (PI) for Adult Services are outlined in Table 1 (below) and analyses both the result for 2014/15 against the previous year and the quartile position of each PI.

Table 1 PI Description	2013/ 14	2014/ 15	Yr on Yr Trend	Quartile 14/15
SCA/001: The rate of delayed transfers of care for social care reasons per 1,000 population aged 75 or over	0.55	1.8	↓	Upper Median
SCA/002a: The rate of older people (aged 65 or over) supported in the community per 1,000 population aged 65 or over at 31 March	54.41	49.5	↓	Lower
SCA/002b: The rate of older people (aged 65 or over) whom the authority supports in care homes per 1,000 population aged 65 or over at 31 March	18.16	23.28	↑	Lower

SCA/007: The percentage of clients with a care plan at 31 March whose care plans should have been reviewed that were reviewed during the year	87.86	92.2	↑	Upper
SCA/018a: The percentage of carers of adults who were offered an assessment or review of their needs in their own right during the year	91.28	92.9	↑	Lower Median
SCA/019: The percentage of adult protection referrals completed where the risk has been managed	88.89	91.92	↑	Lower
SCA/020: The percentage of adult clients who are supported in the community during the year	80.37	79.1	↓	Lower

The Performance Indicators for Adult Services show very little change between 2013/14 and 2014/15. Of the 7 PIs, one is in the top quartile and another one is in the upper middle quartile – the only change being a slight decline in SCA/001: The rate of delayed transfers of care for social care reasons per 1,000 population aged 75 or over, where we have moved from the top quartile to the upper middle quartile (from 3rd in Wales in 2013/14 to 9th position in 2014/15, but still above the Welsh average) see Table 2. The only other PI to have improved within the upper quartile is SCA/007: The percentage of clients with a care plan at 31 March whose care plans should have been reviewed that were reviewed during the year – moving from 5th to 2nd position in Wales and from 87.9% in 2013/14 to 92.2% in 2014/15 (Table 3)

Table 2

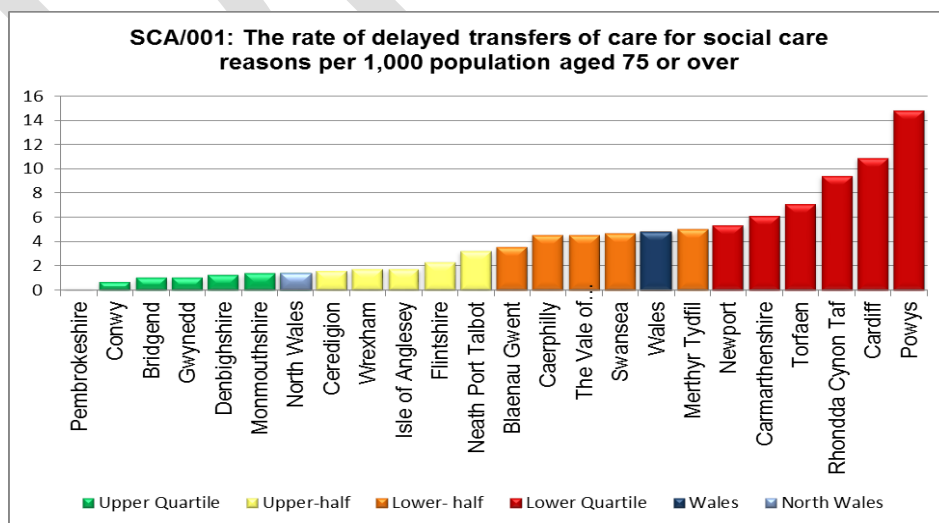
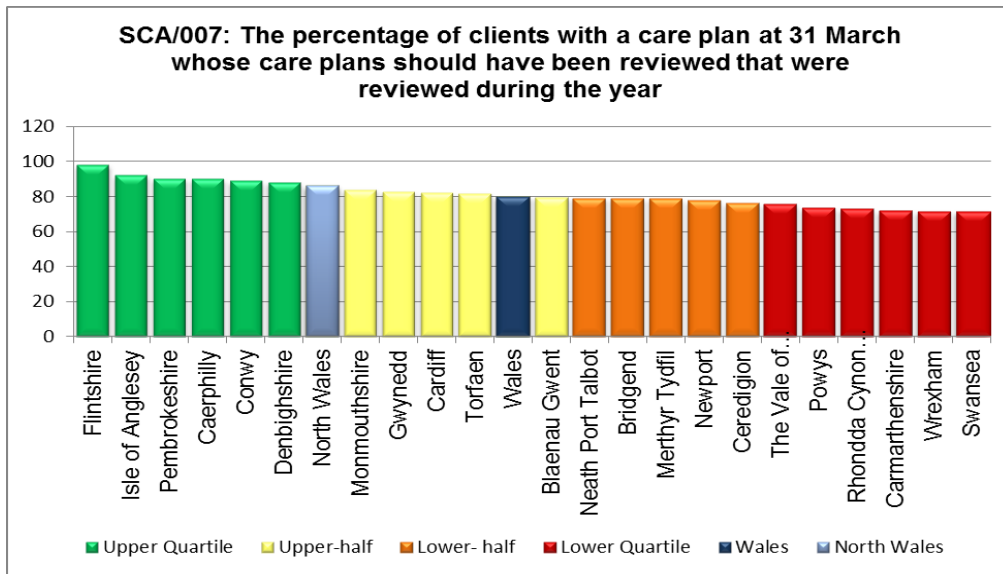
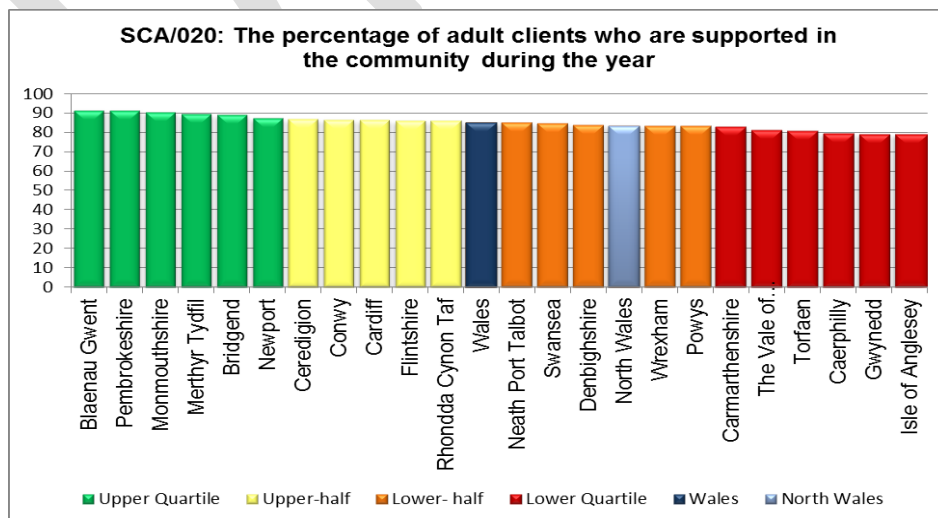


Table 3



Of the 4 PIs that are in the lower quartile – in 18th, 19th, 20th and 22nd positions across Wales - two have however improved in performance (SCA/002b: The rate of older people (aged 65 or over) whom the authority supports in care homes per 1,000 population aged 65 or over at 31 March and SCA/019: The percentage of adult protection referrals completed where the risk has been managed). One PI remains in 22nd position (Table 4) but we are aware that this is because the social services department’s model is based on supporting individuals to be independent of services with strong preventative and low level support available in communities. This indicator goes contrary to this aim, an aim which is entirely consistent with the requirements of the Social Services & Wellbeing Act.

Table 4



What Service Users are saying about Adult Services:

“I would like to say how grateful I am to the carer for her prompt actions and quick thinking and would like to commend her for the way she carried out her duties”

“Very many thanks for the wonderful care and attention I have received since my discharge from hospital”

“Thanks for all the friendliness and support you showed to us as a family”

“I would like to thank you for being so kind to me during my stay. The food was lovely and I had fun with the staff.”

“The social worker advised us of the support available, obtained urgent help from the re-ablement service and ensured that my relative avoided an unnecessary hospital stay... I cannot commend her highly enough for her kindness, professionalism and ability to get things moving.”

DRAFT

Regenerate Our Communities and Develop the Economy

The Council aspires to a future where local communities, social enterprises, businesses and the public sector come together to agree and progress regeneration priorities, and work in partnership to utilise the proposed economic investment to improve quality of life. In order to do this, we need to think creatively, pool resources and work collaboratively to improve the lives and opportunities of local people.

The economy is a significant issue for many with new job creation seen as critical by our citizens to provide a sound base for improving quality of life. Whilst it is acknowledged that the private sector is the main economic driver and wealth creator on the Island, the Council acknowledges it has a role in establishing an environment for growth where local businesses can grow and new businesses can be established and flourish.

The Energy Island Programme and recently designated Enterprise Zone status provides a once in a generation opportunity to create substantial new jobs as a result of the planned investment and growth potential of the low carbon energy sector. We said that we would look at developing schemes which increase employment opportunities for young people, improve infrastructure and support the supply chain. In addition we stated we would continue to support and develop other key sectors, such as tourism, which drive the Island's economy.

How did we do this in 2014/15?

Our Promise: Work with the Welsh Government and other partners to strengthen the competitiveness of the island's economy by improving infrastructure, skills availability and supporting local companies by

What we said we would do

- Maximising external European and domestic funding (including 2014-2020 EU Structural and Rural Development Plan funds) to capitalise upon regeneration and investment opportunities by developing 15 new business cases in collaboration with others in Strategic Infrastructure, Sites and Premises, Physical Regeneration, Tourism and Business Support
- Influencing, promoting and co-ordinating business and enterprise support activities – inclusive of supporting 18 existing and new businesses and creating 25 new jobs in small and medium sized enterprises (employing less than 250 people) through the Local Investment Fund

- Enhancing and developing existing and new strategic infrastructure and business sites and premises, including construction of 4 new business units in Llangefni to address lack of investment in premises on Anglesey
- Ensuring Anglesey capitalises fully from the Welsh Government Enterprise Zone designation by responding to all inward investment requests

What we did

- We developed eight business cases in line with key priorities – inclusive of
 - Business Centre Extension
 - Sites & Premises (Phase 2)
 - Physical Regeneration Activities
 - Llangefni Walking & Cycling
 - Holyhead Investment Fund
 - Llangefni Link Road
 - Anglesey Infrastructure Improvement Plan
 - Holyhead International Destination Gateway / Developing the Island's Cruise Economy
- We also delivered & closed 9 EU funded projects during the year, inclusive of
 - Llwyddo'n Lleol
 - Taith Transforming Transport
 - Collaboration Improvement Network
 - Ymweld â Môn
 - Mentergarwch
 - Potential NEETs
 - Anglesey 3 Towns
 - RDP Gwasanaethau Bro
 - New Work Connections
- We submitted 6 new applications for external funding support (non-EU) inclusive of
 - Tour of Britain Legacy funding
 - Welsh Government Town Centre Action Plan
 - Link Road
 - Infrastructure Improvement Plan
 - Anglesey Business Centre Extension
 - Gaerwen Masterplan
- In 2014/15 we supported 20 businesses through the Local Investment Fund (LIF) and assisted in the creation of 30 new jobs (eg Enochs, Valley and a new brewery and bakery in Amlwch)
- We engaged with 111 of the Island's businesses to understand their development needs
- 4 new Business Units in Llangefni were constructed and subsequently let to 2 local

businesses

- To capitalise on the Welsh Government Enterprise Zone designation we responded to all inward investment requests received in 2014/15

Our Promise: Have through its destination management plan support for the visitor economy by working with partners to promote Anglesey's image and distinctive strengths by:

What we said we would do

- Developing and promoting Anglesey's image and distinctive strengths by attracting 250,000 unique users visiting VisitAnglesey.com and 95,000 unique users visiting AngleseyHeritage.com
- Supporting strategic tourism events and implementing projects which include -
 - the improvements of circular walks / cycle routes
 - enhancements to mobile phone apps through digital technology
 - continued promotion and marketing of Geo Môn
 - Tour de Mon, Wales Bike Festival, Anglesey Sandman Triathlon, Gwyl Gardd Goll (music festival), Sea Food Festival, Copper Fest, Miwsig Moelfre and SeeMor Film Festival
- Developing the island's Cruise economy by welcoming 15 Cruise ships to the Port of Holyhead
- Implementing further capital improvement schemes at Porth Dafrach, Trearddur Bay, Rhosneigr, Cemaes, the Menai Strait & the provision of Water sports taster sessions as part of our Coastal Environment project
- Leasing 400 annual moorings and registering 1,000 boats and personal watercraft
- Providing safe, effective and co-ordinated service to meet the needs of the Island's coastal communities and visitors through completing infrastructure improvements at Holyhead Fish Dock

What we did

- We received 501,071 unique user visits to VisitAnglesey.com website during 2014-2015.
- We also had 10,994 unique user visits to AngleseyHeritage.com website during 2014-2015

- 60k destination materials promoting the Island and informing visitors were printed and distributed which included Destination Guides, Circular Walks and Rocks & Ruins leaflets
- We supported 2 events through the Ymweld â Môn project - Tour de Môn Cylce sportif and Anglesey Walking Festival
- 6 strategic tourism events were also supported:
 - Gwyl Gardd Goll
 - Copperfest
 - Sea Food Festival
 - Miwsig Moelfre
 - Beaumaris Food Festival
 - SeeMor Film Festival
- 3 circular walks / cycle routes at Cemaes geo-trail footpath, Brickshed – Breakwater Country Park and Lon Las Cefni were improved
- We published and disseminated GeoMôn marketing and promotion booklets
- 14 cruise ships were welcomed to the Port of Holyhead during 2014 (one visit cancelled due to a lack of bookings)
- 5 Capital improvement schemes were completed at Porth Dafrach, Trearddur Bay, Rhosneigr, Cemaes, the Menai Straits.
- 1055 water sports taster sessions were facilitated during 2014-2015 as part of our Coastal Environment project
- We let 350 annual mooring spaces and received 1275 boat and personal watercraft registrations during 2014/15
- 26 Beach Wardens and Slipway attendants were employed in 2014/15 at key locations to promote general safety and enjoyment of all beach users during the summer season
- Improvement works at Holyhead Fish Dock and Amlwch Port were completed during the year
- We removed Pontoons so that they can be refurbished, replaced ladders and commenced work on the High Light at Holyhead Fish Dock

Our Promise: Work with partners to overcome infrastructure constraints (for example broadband width and mobile technologies) to enable development, investment and job creation by

What we said we would do

- Collaborating with project developers and other public sector organisations to invest in competitive people, business and infrastructure to capitalise upon local and regional opportunities for jobs, growth and prosperity
- Securing skills and resources to modernise infrastructure in support of low carbon energy developments and raise awareness of potential employment opportunities to attract people back to Anglesey, and ensure that the local workforce and young people have the appropriate skills and abilities by preparing local businesses to capitalise on the opportunities of major developments
- Preparing the Anglesey Infrastructure Prospectus to outline future requirements and improvements and securing improved services to priority Enterprise Zone sites
- Securing the Llangefni Link Road planning consents - a new route to improve linkages and connectivity between Bryn Cefni Business Park and Coleg Menai that should also open up significant new areas of employment land

What we did

- We maximised employment opportunities associated with the energy sector by discussing capacity constraints and potential improvements required to the electrical network to meet future demand on the Island with Scottish Power Energy Networks
- We supported developers that are part of the Energy Island Programme with advice and guidance on the employment, supply chain and inward investment opportunities they will present
- We co-ordinated key partners in ensuring the skills and education needs of the Island's young people are met enabling them to capitalise on the opportunities associated with the proposed low carbon developments
- We advised the North Wales Economic Activity Board on the types of employment & skills needed for roles within low carbon energy development
- We arranged the CodiSTEM event which was held to raise awareness of STEM subjects (Science, Technology, Engineering and Mathematics) and their benefits for future careers
- Funding through WG Enterprise Zone (EZ) programme was secured by us to progress the Infrastructure Prospectus (which includes regeneration, infrastructure and property requirements, as well as ICT communications, power, transportation and water for key sites)
- We submitted a planning application for the Llangefni Link Road and completed an Economic Impact Assessment as part of the planning process

Our Promise: Effectively undertake our planning responsibilities in relation to all major projects on Anglesey, ensuring that potential negative impacts are lessened and positive community benefits maximised by

What we said we would do

- Identifying, defining and developing the Isle of Anglesey County Council's major energy legacy aspirations (statutory and non-statutory – e.g. Horizon Nuclear Power and Celtic Array) and secure resources from Planning Performance Agreements with major developers to enable contributions to the statutory planning process in an informed and timely manner
- Ensuring that New Nuclear Build Supplementary Planning Guidance at Wylfa is formally adopted by the County Council
- Preparing and implementing the Energy Island Programme Communication Strategy and Delivery Plan and continuing collaboration with the Department for Energy and Climate Change and the Welsh Government

What we did

- We held ongoing discussions with developers (including Horizon Nuclear Power) regarding Isle of Anglesey County Council legacy aspirations
- We adopted the Wylfa Nuclear New Build (NNB) Supplementary Planning Guidance
- We outlined non-statutory expectations within the voluntary Community Benefit Strategy
- We qualified activities funded through Planning Policy Agreements with Horizon, Centrica and the National Grid
- The New Nuclear Build Supplementary Planning Guidance at Wylfa was formally adopted by the County Council during 2014/15
- The Energy Island Communication Strategy has been drafted and the work programme has commenced and key actions have been achieved, including a Social Media presence on Facebook and Twitter
- We continue to collaborate with the Department of Energy & Climate Change (DECC) and the Welsh Government

Our Promise: Work with the University to develop a science park in the South of the Island adding-value to the proposed energy developments, create jobs and diversify the local economy by

What we said we would do

- Supporting Bangor University to develop their Science Park and establish a North Wales Marine Energy Programme

What we did

- We collaborated with Bangor University on the Science Park, with officers regularly attending Menai Science Park Stakeholder Group meetings at Bangor University

Our Promise: Drive community regeneration and develop holistic town and community plans for the island's main settlements, prioritising Holyhead, Llangefni and Amlwch by

What we said we would do

- Developing Physical regeneration business cases for Llangefni and Amlwch following robust options appraisals to identify priority physical, social and environmental regeneration activities to address the specific needs and requirements of both towns
- Effectively implementing the Holyhead Vibrant & Viable Places Regeneration Programme and agreeing outcomes with Welsh Government
- Developing a robust understanding of all Isle of Anglesey County Council assets and services that could be transferred / outsourced to partner organisations

What we did

- We developed several physical regeneration related business cases and feasibility studies which included:
 - Llangefni Link Road
 - Anglesey Infrastructure Improvement Plan
 - Llangefni Walking & Cycling
 - Business Centre Extension
 - Sites & Premises (Phase 2)
 - Physical Regeneration Activities
- We spent £2M of the Vibrant & Viable Places (VVP) budget on regeneration and housing projects in the Holyhead area
- We transferred the running of the Llangefni Golf Course to a Social Enterprise (Partneriaeth Llangefni) until April 2017, with further consideration to its longer term future to be agreed at a later date

- We have progressed work to identify potential options for Oriel Môn & Beaumaris Goal and will be consulting on the options during 2015/16
- Wales Co-operative have been appointed as consultants to look at some elements of our Social Services that could be outsourced or transferred to partner organisations

PERFORMANCE INFORMATION FOR ECONOMIC & COMMUNITY REGENERATION

There are no Performance Indicators for Economic & Community Regeneration

What Service Users are saying about Economic & Community Regeneration:

"I would like to take this opportunity to thank you for taking part in the Business Fair. The session was a great success with the students gaining valuable insight into the effects of the recession on local businesses. They enjoyed every aspect of the session immensely"

"On behalf of everyone who was involved with our Scubafest event last weekend I would like to thank you for your kind assistance in enabling our event to go ahead. Overall it was a great success"

"Thanks for such good service, makes the local council here at home look even worse"

"Just a message to say a massive thank you to yourself for being so very accommodating for the time that we were in Red Wharf Bay. The shoot was really brilliant. We would like to include an official thank you to the Maritime office in the end credits"

"We chose to spend a week of our summer holiday, this year, on Anglesey and were pleasantly surprised to find more notices about where dogs and their owners can and cannot go, on the beaches. Llewyn (Newborough), Trearddur Bay and another blue flag beach further up the coast, all seemed to be well managed this year"

"I write to convey a big thank you for your invitation to attend the Queen's Baton Relay (OBR) last Thursday at the Beaumaris Green. The event was a great success and, while Snowdon often eclipses such events in North Wales, it was important that the QBR came to Anglesey"

"I just wanted to send you a short note to say thanks for all your help when I were both extremely kind, patient and very professional"

"I just wanted to convey my thanks and appreciation to all of the staff who were on Reception on the day of our meeting (Tuesday 25th June) for the North Wales Financial Capability Forum."

"Well done to everyone who has worked to achieve this-great example of partnership working"

Improve Education, Skills and Modernise our Schools

The Council wants every child, every young person, every learner, wherever they are, irrespective of background and circumstance to achieve their full potential and be prepared to play an active role as future responsible citizens and community champions. In order to realise this, and to contribute to the Welsh Government's ambitious vision for education in Wales, we accept that we need to raise the standard of education in Anglesey. In this respect an accepted priority for the Council was to challenge current thinking, encourage innovation and develop a school infrastructure that will drive up standards of teaching and attainment, reduce surplus places, improve educational outcomes for children and young people and be responsive to our socio-economic and community improvement programme.

How did we do this in 2014/15?

Our Promise: Continue to raise the standards in educational attainment rates and attendance by

What we said we would do

- Applying the Partnership Agreement consistently and target support and challenge for specific schools to ensure that they are accountable for improvements and make suitable use of all available data to agree challenging targets for all primary and secondary schools
- Ensuring that all schools are clear on the actions to be taken to increase the level of challenge to more able and talented learners
- Revising processes to standardise end of Foundation Phase and KS2 assessments in primary schools
- Ensuring that all schools have appropriate plans in place to make effective use of reading age data and knowledge of effective practice to improve reading standards, and that the Authority makes effective use of reading age data to challenge individual schools
- Developing the Scrutiny Committee's role in Education and 'schools causing concern', and ensuring that Governing Bodies fulfil their statutory functions in relation to acting as a critical friend to challenge Head teachers

What we did

- We utilised the new National Categorisation Model to revise school categories and ensured that all schools are aware of new categorisation and implications for the level of support and challenge to be instigated as a result.
- We agreed targets for all schools as part of termly Monitoring and Challenge visits

- Ambitious targets for individual pupils were revised in line with a new target-setting process that was implemented during 2014/15
- We now centrally collate school targets for performance at expected level and also above expected level
- Steps have been introduced to ensure that catchment area schools, in addition to internal arrangements and good practice school to school support, were allocated specific opportunities to standardise pieces of pupil work to improve common understanding of what constitutes characteristics of performance at different levels
- We provided full co-operation and supplementary guidance to schools on moderation requirements being implemented for 2015
 - We contributed fully to regional arrangements by:
 - Allocating resources to provide a common regional approach via outstanding teacher/assistant partner approach
 - Supporting the development of a regional literacy strategy during its development by GwE (the regional school effectiveness & improvement service for North Wales)
 - Analysing National reading test data at Local Authority level as part of performance analysis and then used it to challenge individual schools
- We made good progress in developing the role of those elected members nominated to act as the recently set up School Progress Review Group
- We met with Headteachers and Chair of Governors of primary and secondary schools to consider the schools' performance
- Improvement panels were established, inclusive of members of Governing Bodies, for schools in inspection follow up stages

Our Promise: Develop and agree a school modernisation strategy to guide long term decisions which will include opening our special needs school – Canolfan y Bont and the provision of 2 new area primary schools by

What we said we would do

- Developing, consulting and adopting a comprehensive and ambitious Schools' Modernisation Programme
- Officially opening Canolfan Addysg y Bont on May 15th 2014
- Organising consultation events for new area schools in the Llannau (Llanfachraeth, Llanfaethlu and Llanrhuddlad) and Holyhead areas during the year, and submit full strategic outline cases for approval by the Executive and Welsh Government in order to progress

What we did

- We discussed and adopted Modernisation Programmes for schools within the Llannau and Holyhead Areas
- We thoroughly consulted on the Modernisation Programmes with the Llannau and Holyhead Area Schools
- We also submitted Strategic Outline Cases for both the Llannau and Holyhead Areas
- Huw Lewis AM officially opened Canolfan Y Bont on the 14th May 2014

Our Promise: Adopt and deliver a regional skills strategy which enables Anglesey and North Wales to up-skill its workforce and align itself with future opportunities by

What we said we would do

- Aligning the 14-19 skills agenda with emerging employment opportunities and the Regional Skills development strategy and ensuring that literacy and numeracy are given due attention at all key stages

What we did

- We made good progress in developing an education and skills strategy for the area. The Energy Island Skills Group has facilitated a partnership approach between Education, Grwp Llandrillo/Menai, Bangor University and others - working together to identify the key issues that need to be addressed if young people are to acquire the necessary skills for being active in the workforce
- We also made a significant contribution through specific projects such as Cwmni Prentis Menai to equip young people with the necessary skills for employment

Performance Information for Education

The results of relevant Performance Indicators (PI) for Education are outlined in Table 5 (below) and analyses both the result for 2014/15 (Academic Year 2013/14) against the previous year and the quartile position of each PI.

Table 5				
PI Description	2013/14	2014/15	Yr on Yr Trend	Quartile 14/15
EDU/002i: The percentage of all pupils (including those in LA care) in any local authority	0.00	0.3	↓	Lower Median

maintained school, aged 15 as at the preceding 31 August who leave education, training or work based learning without an approved external qualification				
EDU/002ii: The percentage of pupils in local authority care in any local authority maintained school, aged 15 as at the preceding 31 August who leave compulsory education, training or work based learning without an approved external qualification	0.00	14.3	↓	Lower
EDU/003: The percentage of pupils assessed at the end of Key Stage 2, in schools maintained by the local authority, achieving the Core Subject Indicator, as determined by Teacher Assessment	87.98	87.8	↓	Upper Median
EDU/004: The percentage of pupils assessed at the end of Key Stage 3, in schools maintained by the local authority, achieving the Core Subject Indicator, as determined by Teacher Assessment	81.46	83.6	↑	Upper Median
EDU/006ii: The percentage of pupils assessed, in schools maintained by the local authority, receiving a Teacher Assessment in Welsh (first language) at the end of Key Stage 3	61.75	67.2	↑	Upper
EDU/011: The average point score for pupils aged 15 at the preceding 31 August, in schools maintained by the local authority	593.55	598.3	↑	Upper
EDU/015a: The percentage of final statements of special education need issued within 26 weeks including exceptions	59.09	38.5	↓	Lower
EDU/015b: The percentage of final statements of special education need issued within 26 weeks excluding exceptions	100.00	84.6	↓	Lower
EDU/016a: Percentage of pupil attendance in primary schools	94.41	94.6	↑	Lower Median

EDU/016b: Percentage of pupil attendance in secondary schools	93.24	93.4	↑	Lower Median
EDU/017: The percentage of pupils ages 15 at the preceding 31st August, in schools maintained by the local authority who achieved the level 2 threshold including a GCSE grade A*-C in English or Welsh first language and mathematics	54.20	53.8	↓	Lower Median

In terms of Education PIs, the overall picture is mixed, but shows an overall decline in performance across the 11 relevant PIs between 2013/14 and 2014/15- which we are aware of and were expecting. There were eight PIs in the top Quartile in 2013/14 whilst this year there is only two. We are pleased that EDU/011: The average point score for pupils aged 15 at the preceding 31 August, in schools maintained by the local authority sees us retain our position within the top two authorities in Wales (Table 6)

As a small Local Authority in terms of overall population (as compared to most other local authority areas in Wales) we are aware that small baseline and core figures for some of our PIs can usually lead to quite volatile fluctuations. An example of this can be found in Education. For example we were ranked 1st throughout Wales in 2013/14 for the PI that looks at the percentage of pupils in local authority care who leave compulsory education, training or work based learning without an approved external qualification. However, in 2014/15 we were the last in Wales (22nd out of 22 Authorities) a result which equates to changes within single figures between the two years (Table 7).

There has been a decline in the PI which shows the percentage of final statements of special education need issued within 26 weeks excluding exceptions, from 100% in 2013/14 to 84.6% in 2014/15, and from top quartile to bottom quartile respectively (Table 8)

Another example where small fluctuations can lead to quite dramatic quartile changes can be seen in Table 9 – where moving from 94.4% in 2013/14 to 94.6% in 2014/15 also means moving from the top quartile to the lower half quartile respectively- despite a slight increase in performance in the PI itself.

Table 6

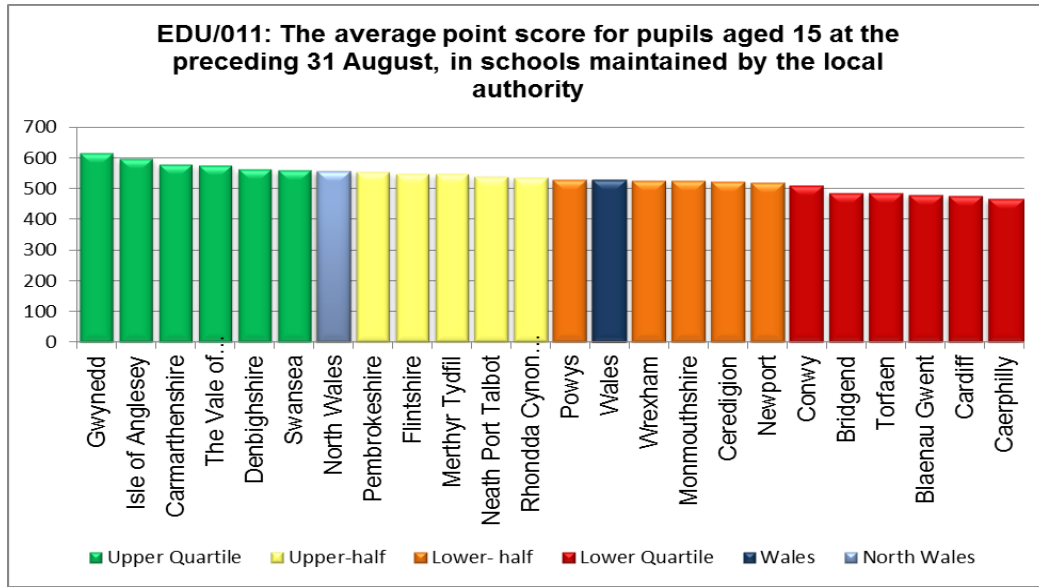


Table 7

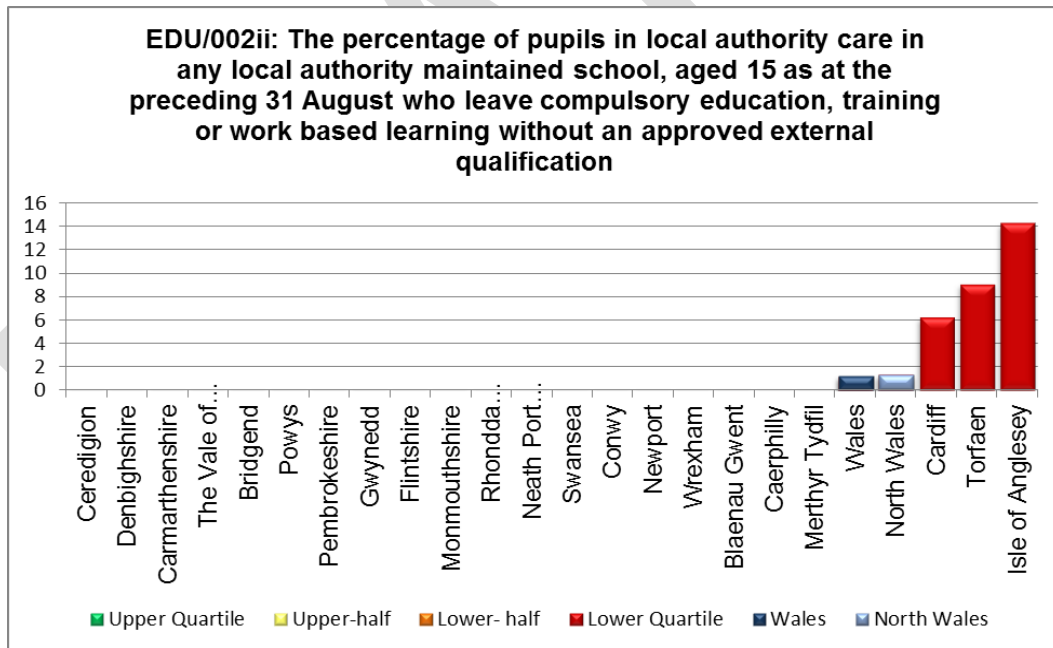


Table 8

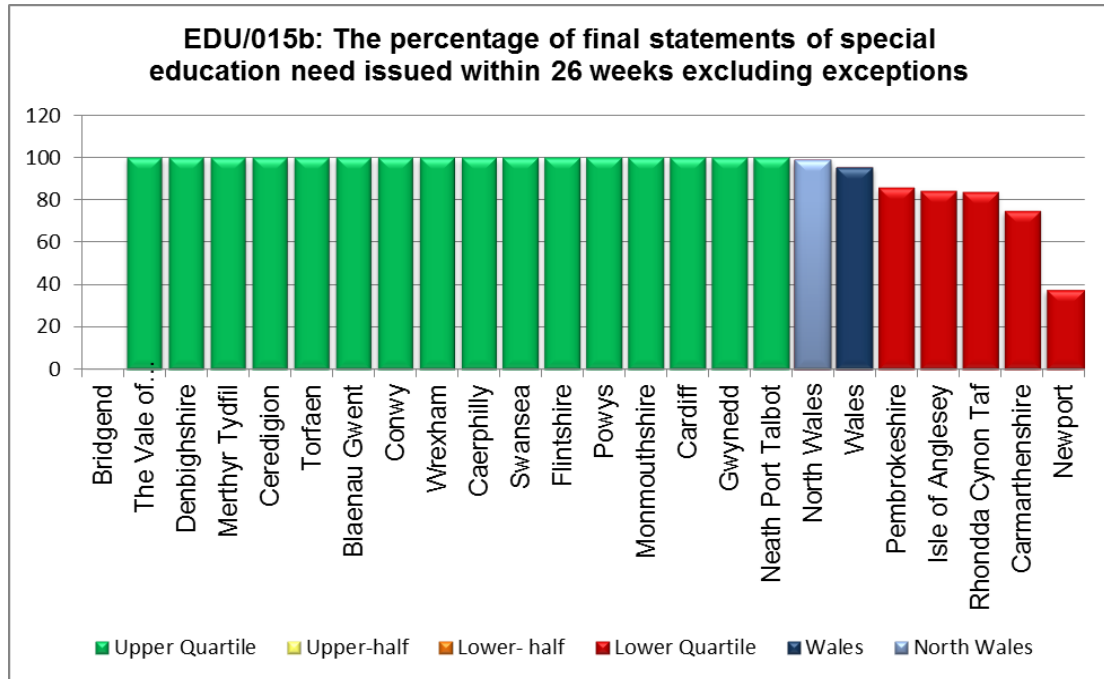
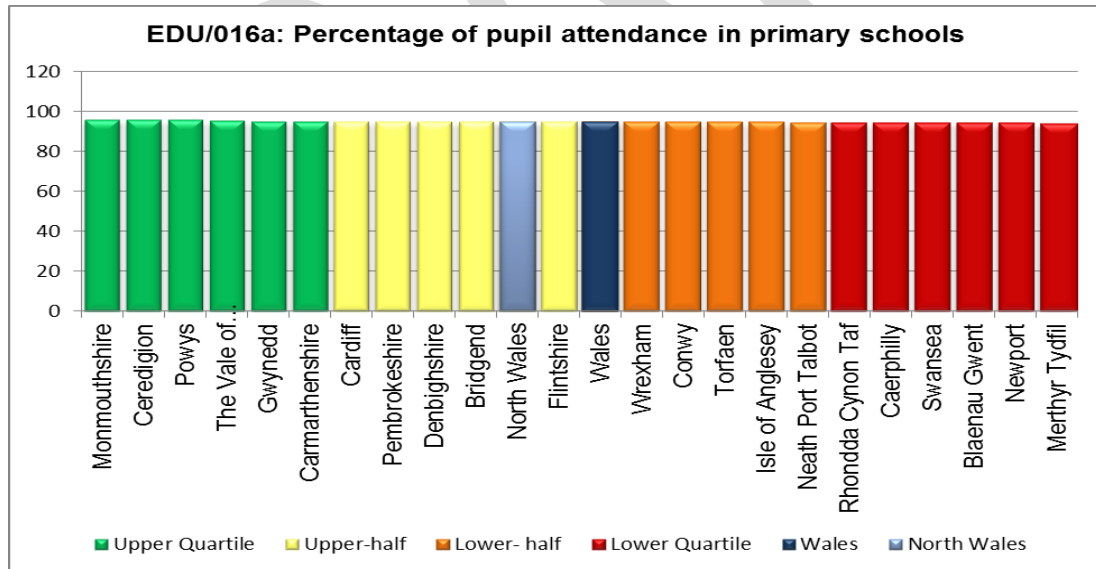


Table 9



Qualitative info to be included

We increase Our Housing Options & Reduce Poverty

We know that having a quality and affordable place to live is important to ensure that all our citizens live in a safe and appropriate home that allows them to gain maximum benefit for access to jobs, leisure, amenities, education and to gain associated social and economic benefits that they both desire and deserve. With major global energy companies working towards a significant investment in Anglesey we will continue to work with landlords in the social and private sector to maximise the number and quality of homes for contractors. We said we would continue our efforts to develop the housing market for local people with particular emphasis being placed on working with partners to plan, develop and establish a greater number of affordable housing options for our citizens.

How did we do this during 2014/15 -

Our Promise: Work with partners to modernise and co-ordinate the benefits advice service so as to improve independence and work towards our anti-poverty strategy and mitigate the effects of welfare reform by:

What we said we would do

- Tackling poverty on Anglesey by developing an Anti-Poverty Strategy with partner agencies under the directive of the Local Service Board
- Establishing dedicated Welfare Reform pages on Council website and publish information leaflets on managing budgets for first time tenants (tenure neutral) to raise awareness of the support available to those in need on Anglesey
- Achieving 75% successful applications for Discretionary Assistance Fund who are supported and signposted by the Local Authority

What we did

- We have mechanisms in place to measure the impact of the Bedroom Tax, including joining the Housemark Benchmarking club
- We Co-located Discretionary Assistance Fund and Discretionary Housing Payment officers with Môn Communities First, to offer support to vulnerable citizens in need of hardship funds
- In partnership we established the Anglesey and Gwynedd joint Financial and Digital Inclusion Forum
- We contacted 100% of claimants to ensure they understand the impact of the Benefits Cap
- We also established Welfare Reform specific pages on Council website linked with Money

Advice Service to offer automatic updates to ensure accurate up to date information at all times. The new webpage has seen an increase in visits with over 8,950 page views in the last 6 months of the year compared with 6,012 during the first 6 months.

- Designed and printed a range of Leaflets and posters on:
 - Free School Meals
 - Understanding your Benefits booklet
 - Pre-tenancy booklet
 - Saving for Universal Credit
 - Applying for Universal Credit
 - Tenant newsletter
- All our staff have been fully trained to deal with Welfare Reform
- We have successfully supported and signposted 86% of applications for Discretionary Allowance Fund

Our Promise: Increase the affordable housing options island wide and bring empty homes back into use by

What we said we would do

- Bringing 75 Empty properties back into use via action by Local Authority

What we did

- We brought 109 empty properties back into use in communities and locations across Anglesey

Our Promise: Explore options to support young people to enter the housing market by

What we said we would do

- Assisting applicants in taking up first time buyer grants for empty properties and Anglesey Home Buy purchases
- Increasing the number of applicants for affordable housing registered with Tai Teg

What we did

- We assisted 22 first time buyers through the application process, who subsequently had grants approved

- We achieved 7 Anglesey Homebuy purchases
- We recently undertook a marketing campaign using social media on Tai Teg which contributed towards 325 registrations for Anglesey by end of March 2015

Our Promise: Work with partners to support apprenticeship opportunities for young people by

What we said we would do

- Exploring the possibility for contractors to offer apprenticeships and/or training opportunities for local people

What we did

- Worked with Môn Communities First to develop Community Benefits, and included Community Benefits in all Vibrant and Viable Places Contracts from Homes theme with all HRA Capital schemes over £500k measured via Value Wales toolkit

Our Promise: Support those at risk of becoming homeless and homeless individuals to find permanent homes by:

What we said we would do

- Increasing in the Number of landlords with accreditation status to provide good quality homes and management
- Building 23 new affordable homes
- Establishing a comprehensive database of landlords operating on the island
- Increasing number of landlords who have accepted incentives to provide accommodation to clients referred by the Housing Services

What we did

- We pro-actively worked with Private Landlords to increase the number of Landlords with Accreditation status on the Island. We jointly arranged four courses with Landlord Accreditation Wales where a total of 83 new Landlords (out of a total of 123 accredited landlords) have gained accreditation status on the Island during this period
- 43 new affordable homes were created in Llangefni, Holyhead, Amlwch and Dwyran
- We successfully identified 98 new landlords, previously unknown to the Council ensuring we

have a comprehensive list of landlords operating on the Island

- We assisted 8 homeless households to obtain accommodation in the private sector during 2014/15 with the aid of financial incentives and support around tenancy set-up

Performance Information for Housing

The results of relevant Performance Indicators (PI) for Housing are outlined in Table 10 (below) and analyses both the result for 2014/15 against the previous year and the quartile position of each PI.

Table 10	2013/14	2014/15	Yr on Yr Trend	Quartile 14/15
PSR/002: The average number of calendar days taken to deliver a Disabled Facilities Grant	213.11	229	↓	Upper Median
PSR/004: The percentage of private sector dwellings that had been vacant for more than 6 months at 1 April that were returned to occupation during the year through direct action by the local authority	11.98	13.15	↑	Upper Median
PLA/006b: The number of additional affordable housing units provided during the year as a percentage of all additional housing units provided during the year	83.97	39	↓	Upper Median

There are now only two directly comparable PIs for Housing, and both are related to Private Sector Renewal. We are within the upper middle quartile and around the Wales average for both these PIs although both have declined slightly in either performance or position from 2013/14 (Table 11 & 12)

Table 11

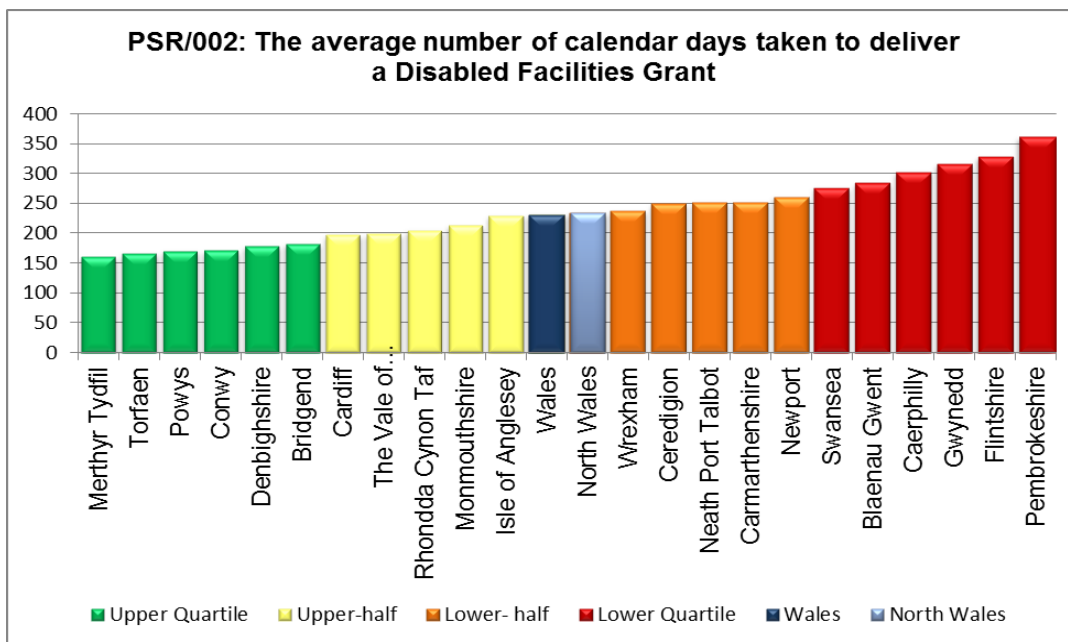
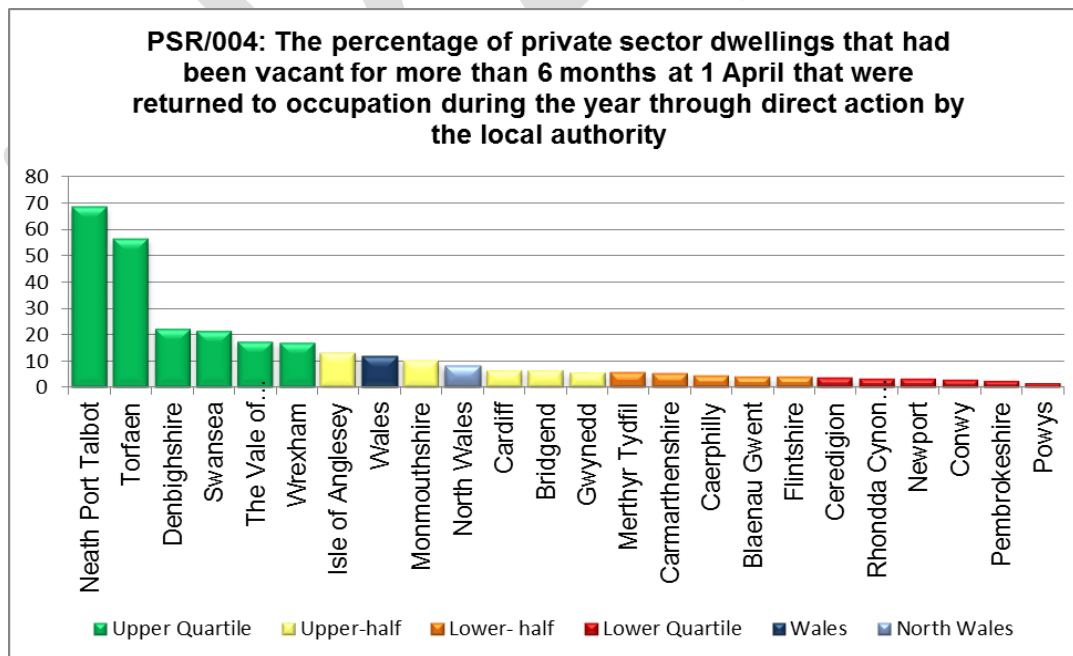
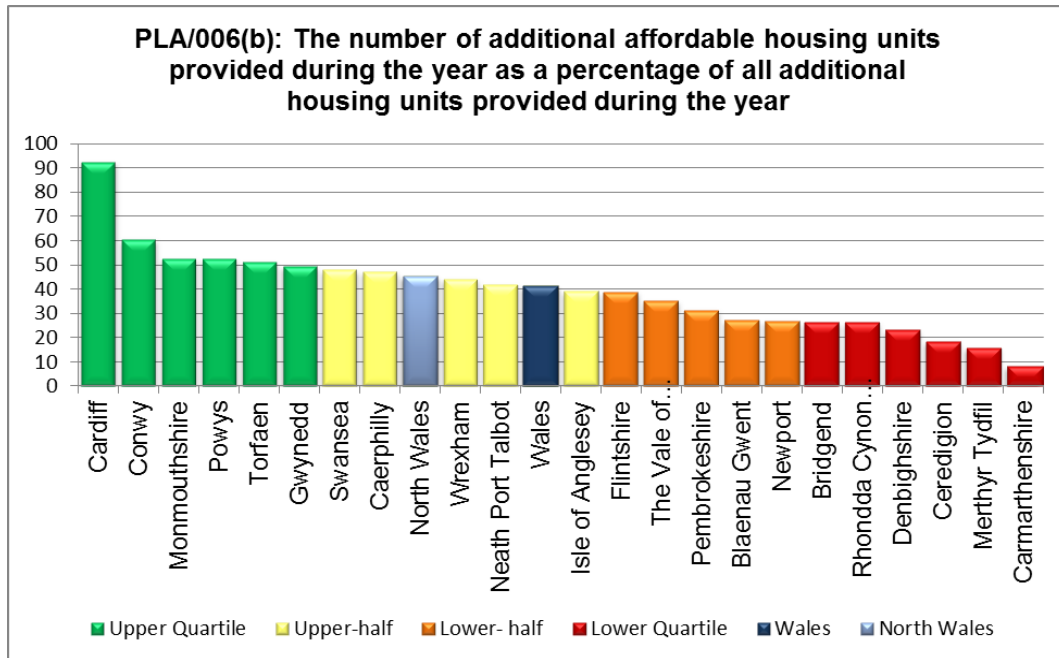


Table 12



Whilst not a Housing but a Planning PI (Table 14) this still relates to the corporate plan objective of supplying affordable housing and shows that we are just below the Welsh average, having moved from 3rd to 11th position between 2013/14 and 2014/15.

Table 13



Awaiting Qualitative info



Transform our Leisure & Library Provision

We have acknowledged that Sport and leisure facilities play a significant part in the health of the community and in increasing the self-confidence of people. We stated we would work towards adopting a more integrated approach to wellbeing in the future which would enable the role of sport and leisure to be reviewed and re-defined. As the role of community and other groups increase in its provision, we aspire to ensure that our leisure offer is fit-for-purpose and delivering the best value for money possible as we seek to improve the health and wellbeing of our citizens.

We also indicated our wish to have a presence at the heart of communities with our library provision which meant more partnership working and shared premises, to give local people improved, simplified and seamless access to the information and services they need.

How did we do this in 2014/15?

Our Promise: Develop and implement a medium term leisure strategy to guide decision making which will decrease the need for council investment over the life of this plan by

What we said we would do

- Developing a long term Leisure Strategy and effectively manage the facilities and provision of activities at Amlwch, Holyhead and Llangefni Leisure Centres to encourage Anglesey's residents to be more active, more often
- Increasing attendances and participation at Leisure Centres and subsequent income generation through the introduction of a modern Leisure activity booking and payment system
- Improving marketing and promotion to encourage increased participation at existing outreach activities to increase attendances and improve participation

What we did

- Our Leisure Plan was adopted by the Executive in February 2014. The plan focusses on our need to take a more commercial approach to improve, modernise and safeguard our leisure provision
- Our total attendance and participation at Anglesey Leisure Centres for 2014-2015 was 502k, down by 20k mainly due to improvement works at our Centres
- We managed to increase income at our Leisure Centres by £86k compared to the previous year
- We modernised our Leisure Centres by introducing the ability to pay by card
- We refurbished, modernised facilities (sports hall, pool changing rooms and fitness room) at

Holyhead Leisure Centre

- Our outreach activities were further enhanced and attendances and participation increased to 144k, 42k over our target for the year

Our Promise: Interlink our indoor sports hall type facilities with our secondary school provision and explore with external community providers to run the facilities in the evening, weekends and school holidays by

What we said we would do

- Considering and progressing alternative service delivery models for facilities as part of developing the long term Leisure Strategy

What we did

- We undertook a comprehensive Options Appraisal as part of our Leisure Plan and have decided that the best way to improve our Leisure facilities was to become more commercial and at present not interlink with our secondary school provision

Our Promise: Encourage to develop and support the provision of sport and leisure activities within communities, by communities by

What we said we would do

- Considering and progressing alternative service delivery models for facilities and capitalise upon the island's natural environment to deliver outdoor activity opportunities
- Outsourcing a number of outdoor/ community facilities in Holyhead
- Establishing a Programme to increase participation in outdoor pursuits
- Identifying new service delivery model for Llangefni Golf Course

What we did

- We started the process for outsourcing of outdoor facilities to secure the future of the facilities (e.g. Trearddur Bay Playing Fields)
- We increased the number of participants in outdoor pursuits to 6.5k
- We transferred the running of the Llangefni Golf Course to a Social Enterprise (Partneriaeth Llangefni) until April 2017, with further consideration to its longer term future to be agreed at a later date

Our Promise: Explore options and implement a revised Library provision model by
What we said we would do
<ul style="list-style-type: none"> Establishing and evaluating possible options for maintaining a future sustainable Library Service by planning and agreeing on a suitable model which best suits the needs of Anglesey residents within the available resources
What we did
<ul style="list-style-type: none"> We worked on the possible options on the preferred Library Service model and will be consulting on those options in 2015/16

Our Promise: Explore options surrounding the delivery of our cultural heritage sites and implement (if applicable) new management arrangements by
What we said we would do
<ul style="list-style-type: none"> Assessing the best possible options for future management and promotion of all our Heritage Sites
What we did
<ul style="list-style-type: none"> We worked on the possible options on the future Culture Service and will be consulting on those options in 2015/16

Performance Information for Leisure and Libraries

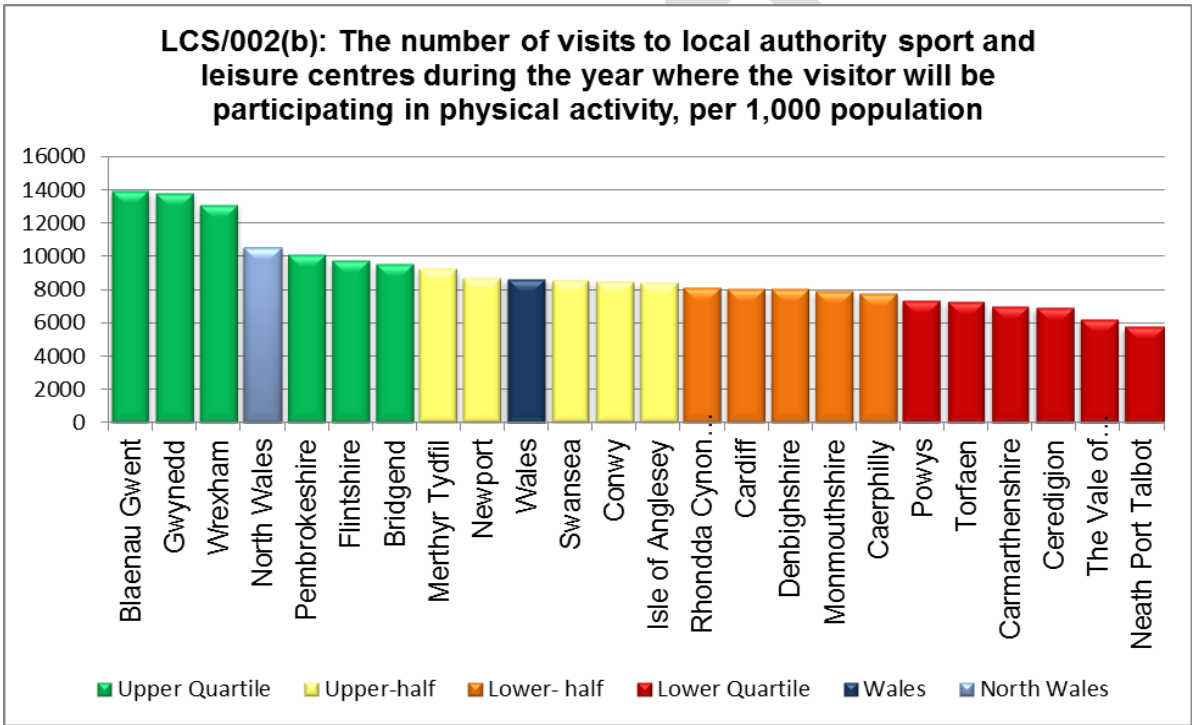
The only PI for Leisure, which looks at the number of visits to leisure Centres during 2014/15 (Table 15) has seen a small decline from 8,767 visits in 2013/14 to 8,434 in 2014/15 – moving us from 10th to 11th position .

Table 14	2013/14	2014/15	Yr on Yr Trend	Quartile 14/15
PI Description				
LCS/002(b): The number of visits to local authority sport and leisure centres during the year where the visitor will be participating in physical activity, per 1,000 population	8767.29	8434	↓	Lower Median

LCL/001b: The number of visits to Public Libraries during the year, per 1,000 population	4024.47	4166	↑	Lower
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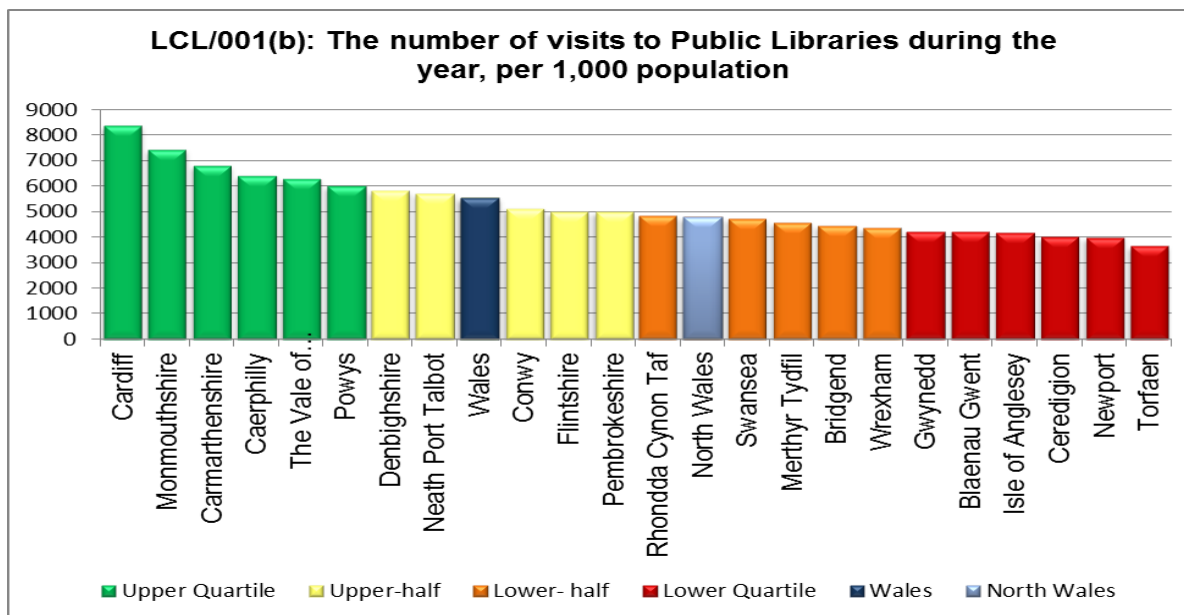
LEISURE & LIBRARIES

Table 15



The single PI for Libraries shows that we have increased the number of visits to public libraries from 4,024 to 4,166 per 1,000 population, and from 22nd to 19th position in 2014/15 respectively

Table 16



What Service Users are saying about Leisure & Library Services:

"The range of activities they provide during the school holidays is exemplary and the baths are maintained to a high standard."

"In days where people are quick to complain, it is perhaps incumbent upon those who feel they have been well served to also take the time to express their opinions."

"Regarding the swimming lessons provided for the school, teachers wished to praise the centre on 3 points compared to Bangor Pool, which the school previously used: 1. the facility & premises; 2. the staff & their friendly attitude & approach to the pupils and staff; 3. the standard of tuition provided".

Becoming Customer, Citizen & Community Focused

We stated that we still have a long way to go on standardising and simplifying processes and through our work with other Councils we envisaged securing further efficiencies in our supporting functions and better resilience for specialist services and scarce skills. We stated that an essential part of transforming our Council will be listening to what our citizens, service users and businesses think – and acting on it. Over the past two years we have demonstrated a real commitment in improved service provision which will only get better. We also said that we would maximise our bilingual communication techniques through the use of social media such as Facebook and Twitter as well as traditional face to face focus groups, citizen panels and public roadshows.

How did we do this in 2014/15

Our Promise: Develop, agree and sign up to a robust and valid customer charter which in particular sets out our expectation of staff in dealing with customers by

What we said we would do

- Agreeing and adopting a Customer Charter following formal engagement and consultation exercises
- Working in partnership with Bangor University in order to recruit staff and design and adopt future working practices that best meet the needs of our customers

What we did

- We consulted on and adopted Our Customer Service Charter which was formally launched in December 2014. We undertook a pilot within 2 frontline services during January 2015 and plan to roll out to all other services by July 2015
- We also conducted an Options Feasibility Appraisal with Bangor University during the year which indicated that the best option would be to work with an external marketing company subject to agreement on specification and cost

Our Promise: Develop and strengthen our engagement with and involvement of Anglesey citizens in the Council's decision making and accountability processes by

What we said we would do

- Supporting the 4 year "Gwrandewch/Listen" Community Voices Project partnership (commenced April 2013) to increase engagement of individuals and communities of interest in the design and delivery of public services on Anglesey

What we did

- We established, in partnership with Medrwn Mon, an Engagement and Consultation Board to drive engagement work. The Board agreed a comprehensive corporate engagement and consultation calendar for the year ahead
- Through our partnerships we secured 'Community Voices' as consultation partners for future years and established a partnership approach to future needs and requirements in and around the Seiriol ward of Anglesey
- Our new efficiency strategy which outlines areas of importance and efficiencies was consulted on with our residents

Our Promise: Explore the quality of the buildings in which customers receive their service, aiming to achieve a consistent standard across the Council that presents the right image for the services available by

What we said we would do

- Exploring options around the design of the main Council office building with initial focus given to the reception area with a view to create a multi-functional area based upon the standards proposed within the Customer Charter

What we did

- We produced and implemented a Full Business Case (Sept 2014) for the remodelling of the main reception area
- Our longer term aim is to achieve the following:
 - Customers receive a consistent greeting from our staff at the one main reception
 - Customers receive an answer to their (basic) query at the first point of contact – a quicker more satisfying response
 - Customers have access to services through the public access PCs, encouraging the channel shift towards self-service and skills development to access services from locations most convenient to them

- Customers receive support from officers when required to complete forms, benefit claims and book facilities etc
- Customers now have a more consistent and improved quality response to their telephone calls

Our Promise: Ensure the promotion of the Welsh language and Welsh culture through the implementation of a developed Welsh Language strategy by

What we said we would do

- Identifying the main priorities for the Welsh Language Strategy through regular meetings of the Welsh Language Forum

What we did

- We worked alongside our partners (e.g. Horizon - who have appointed a specific Language Officer) to look at designing and carrying out a baseline study of the Welsh language on Anglesey

There are no National Performance Indicators for this section

Transform our Information and Communication Technologies (ICT)

We stated that in transforming our services, the Council’s resources will be used more efficiently and effectively to achieve targets identified and plan accordingly. We proposed to become a 24/7 organisation by using channels such as websites and social media, methods already being used by our customers to access many of their other personal or business needs such as banking or shopping. This way, our customers could access what they need to, when they need to, wherever they are and in the language they prefer.

All interaction, internal and external, will be enabled electronically. Face to face and other routes will exist, for those who need it. By changing the systems it will free staff up to get on and ‘do their job’ within clear boundaries and using processes which are robust yet agile. Our systems will support our priorities and rigorous rationalisation will ensure that those that do not are no longer used.

How did we do this in 2014/15?

Our Promise: Enable staff to access the computer systems they need securely from any location by
What we said we would do
<ul style="list-style-type: none"> Implementing our Smarter Working Project vision to allow members of staff to carry out their duties in a more agile manner
What we did
<ul style="list-style-type: none"> We completed the first phase of the smarter working project - a project to develop better, more modern services, increase efficiency, lower long term costs - by developing a full Business Case for remodelling the office space to accommodate agile working and also remodelled our administrative workforce

Our Promise: Enable customers and citizens to communicate with the Council electronically over the web at a time and place convenient to them by
What we said we would do
<ul style="list-style-type: none"> Introducing a strategic ‘next generation Customer Relationship Management System (CRM)’ that allows customers to transact end to end, with little or no officer intervention

What we did

- Our Customer Service Excellence project has been looking at the Customer Relationship Management (CRM) issue across the council. We decided to conduct an audit of the functionality of existing systems by identifying gaps and then preparing a business case for the best option to take this agenda forward

Our Promise: Ensure services use technology more widely to provide more efficient and effective service delivery by**What we said we would do**

- Implementing the Smarter / Agile Working proposal and equip our staff with appropriate mobile devices to be able to discharge their duties in an efficient and effective manner
- Investigating solutions for improved remote, secure access to corporate systems and provide business support in decision making to promote automated services and self-service options when reviewing current IT solutions
- Actively promoting the need to establish interfaces, where possible, between different ICT systems to gain a higher return on current investment and eliminate duplicity and errors and sharing corporate assets whenever possible

What we did

- We rolled-out more mobile equipment to staff during the year (e.g. Vasco Keys, Helix and Tablets)
- We have investigated solutions for improved remote access to our systems and hope to roll-out in 2015/16
- We have also established a task to develop a strategic ICT document which outlines the authority's approach to and use of technology to ensure service delivery and secure business improvements

Our Promise: Seek out and embrace emerging ICT technologies to meet current and future needs of the Council and the Island's citizens by**What we said we would do**

- Developing and delivering a robust backup solution to support the business critical IT

systems which will under-pin the Authority's transformation

- Developing and deploying e-forms through the Authority's corporate web site to enable the citizens of Anglesey, business partners and the wider community, to communicate access and retrieve data during and outside of normal business hours
- Supporting the improvement of both mobile and fast broadband network connectivity for Anglesey citizens

What we did

- We implemented a project to agree the specification for a fully functioning integrated bilingual payroll and HR system
 - Payroll System Specification (Jan 2015)
 - HR System Specification (Aug 2014)
- We converted 26 paper forms to electronic forms through assistance from the Go-Wales graduate scheme, all of which are now on our website
- We also developed bilingual online forms through FIRMSTEP (a platform to enhance citizen interactions, improve efficiency, and save costs by moving services online)
- Our schools now have faster broadband having utilised Welsh Government grant aid
- We worked with network providers to get best possible deal in terms of phone coverage and costs for 3G/4G for Anglesey

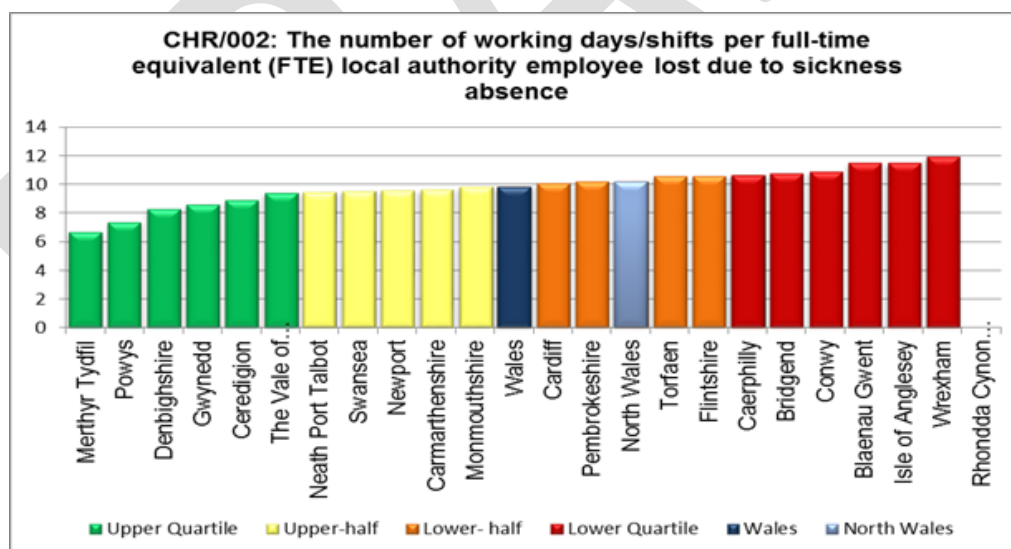
Corporate Performance

This is the second year since the Council adopted the Corporate Scorecard – a method which looks at how we are delivering on both our corporate priorities and monitors the corporate health type indicators that underpin all the council’s work. The final scorecard for 2014/15 looks at the year end data for the 2014/15 financial year, and portrays the position of the Council against its operational objectives for the year.

It demonstrates that the continuous improvement agenda which the current Administration has established is being realised in that –

- Staff sickness rates has improved slightly - end of year data shows 3,886.81 days which is an improvement again from the same period last year (4,446.54 days) taking our overall short term sickness to 12,777 days sickness, an improvement of near 3,500 days sickness compared to 13/14 (16,272 days). We acknowledge however that we still have a lot to do to compare favourably with most other LAs in Wales. (as indicated in Table 17 below where we are 20th out of 22 LAs)

Table 17



- The adherence to policies and management of sickness via the completion of return to work interviews (RTWs) are improving – with Quarter 4 data showing 85% RTWs undertaken during 2014/15 as opposed to 77% for the same time in 2013/14
- Stress related sickness has decreased
- The number of concerns raised and the number of referrals to the ombudsman has decreased- by the end of the year 65 formal complaints were received. 61 of the 65 received a response and of these complaints 5 were upheld in full, 11 were partially upheld whilst the remaining 45 were not upheld. The final figure of 65 complaints is the same as it was for 13/14. In addition, a total of 90.8% of complaints were responded to within timescale with only 6 late responses.
- Performance targets have been reached in the majority of indicators with 20 out of 27 indicators seeing an improvement

OTHER PERFORMANCE INDICATORS (Non-Corporate Plan PIs)

Looking at other PIs not directly linked to our Corporate Plan priorities we are aware that performance has declined in one area where we were the best in Wales for a number of years (waste management). The PI for waste sent to landfill moved from the lower middle quartile to the lower quartile between 2012/13 and 2013/14 and has further declined within the lower quartile between 2013/14 and 2014/15 – from 17th to 20th position (out of 22 Local Authorities). Municipal waste collected and reused or recycled which moved from the top quartile to the lower middle quartile during 2013/14 remains fairly steady, moving from 13th to 12th position in 2014/15. See Tales 18 and 19.

ENVIRONMENTAL & TECHNICAL SERVICES

Table 18

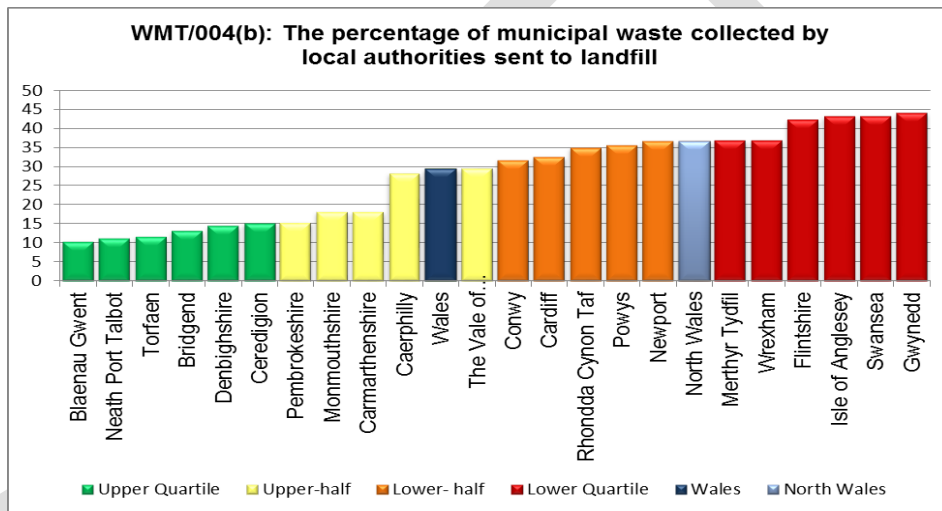
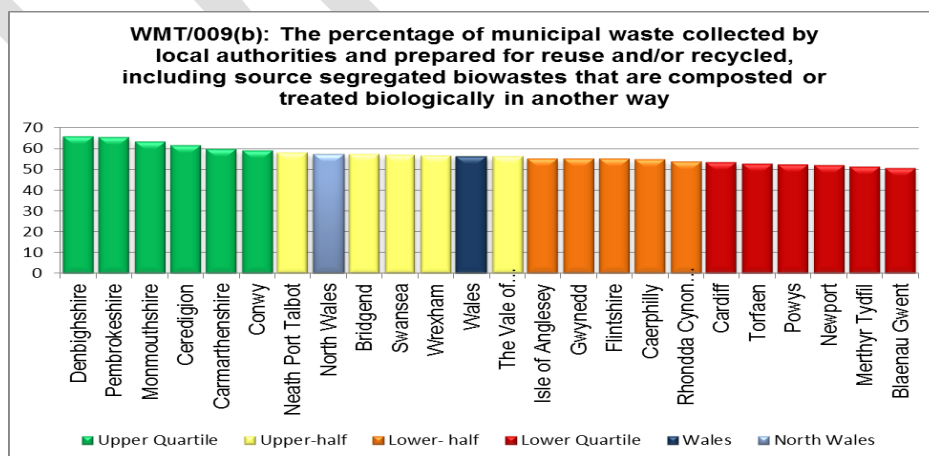


Table 19



In Table 20, we can see that we are performing well in relation to issues of public protection, being the 4th best in Wales for food establishments' compliance with hygiene standards.

Table 20

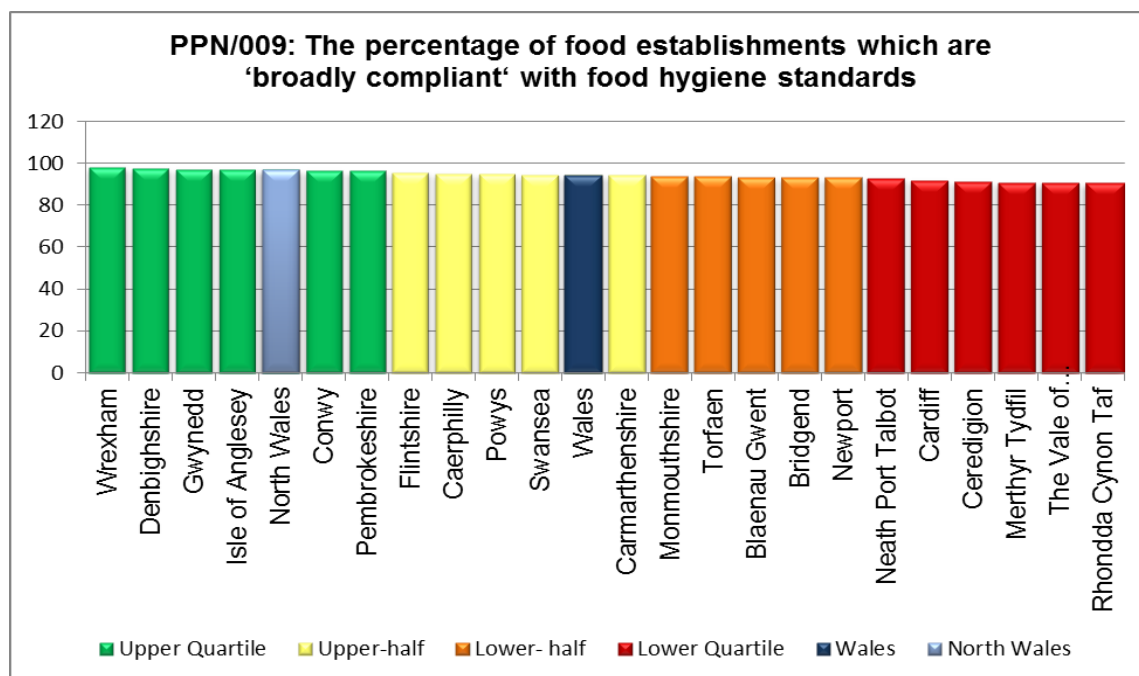
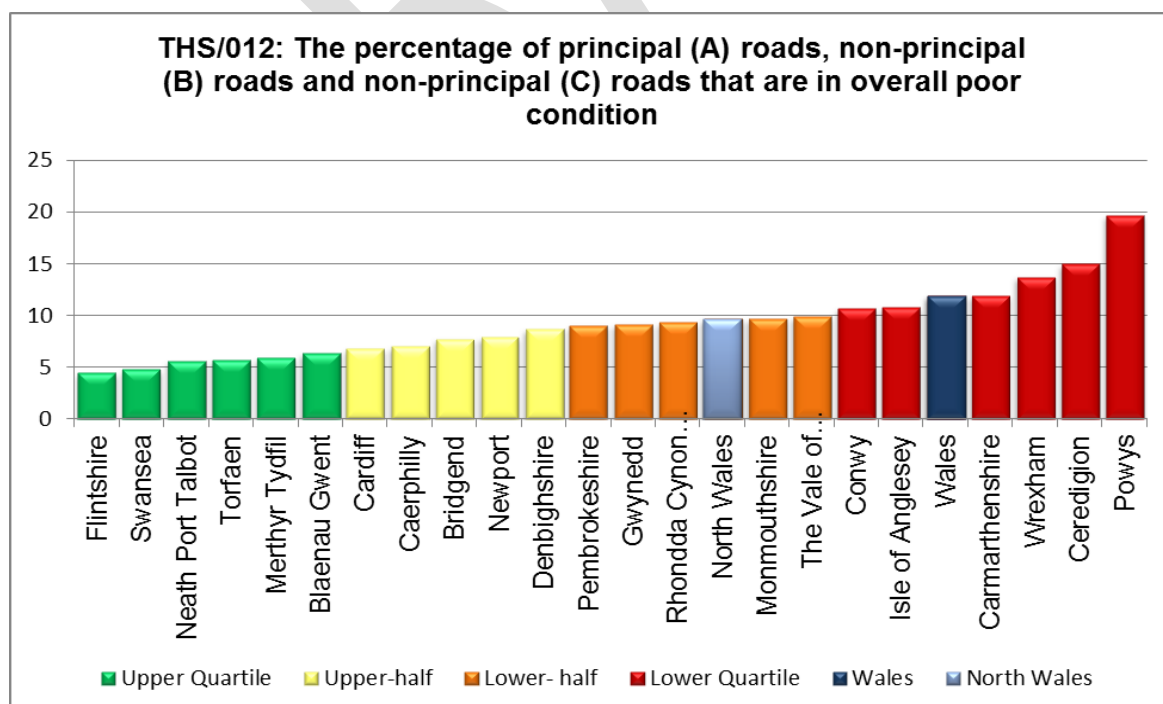


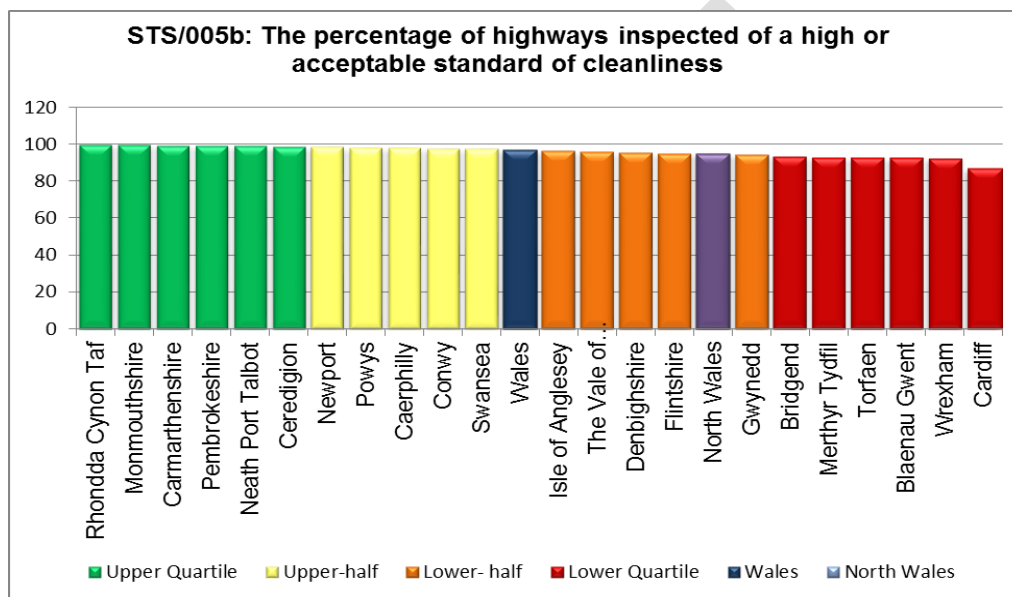
Table 21



However, we are aware that a main Highways PI needs to be monitored and addressed – with Anglesey’s position slipping down from 17th to 18th position between 2013/14 and 2014/15 in relation to the condition of non-principal roads (Table 21).

In terms of Street scene (cleanliness of roads etc.) the two relevant PIs remain within the lower middle quartile but have shown a slight improvement in position between 2013/14 and 2014/15. Table 22 shows one of these PIs which relates to fly tipping.

Table 22



CHILDREN’S SERVICES

In Children’s Services 6 out of the 11 PIs are in the top quartile, with three in the bottom quartile with one each in the upper middle and lower middle quartiles. This is an improvement on 2013/14 with 9 of the 11 PIs all showing an improvement in 2014/15. Whilst this is to be welcomed caution needs to be taken however as some of the PIs are again of a low baseline figure which can mean small fluctuations can result in quite dramatic changes in quartile positions either way. For example we are the first in Wales for being in contact with young people who were formerly looked after and who are engaged in education, training or employment (Table 23). However, the percentage of young people formerly looked after with whom the authority is in contact at the age of 19 (SCC/33e) has changed from 100% in 2013/14 to 50% in 2014/15, again due to very small baseline numbers (Table 24).

Table 23

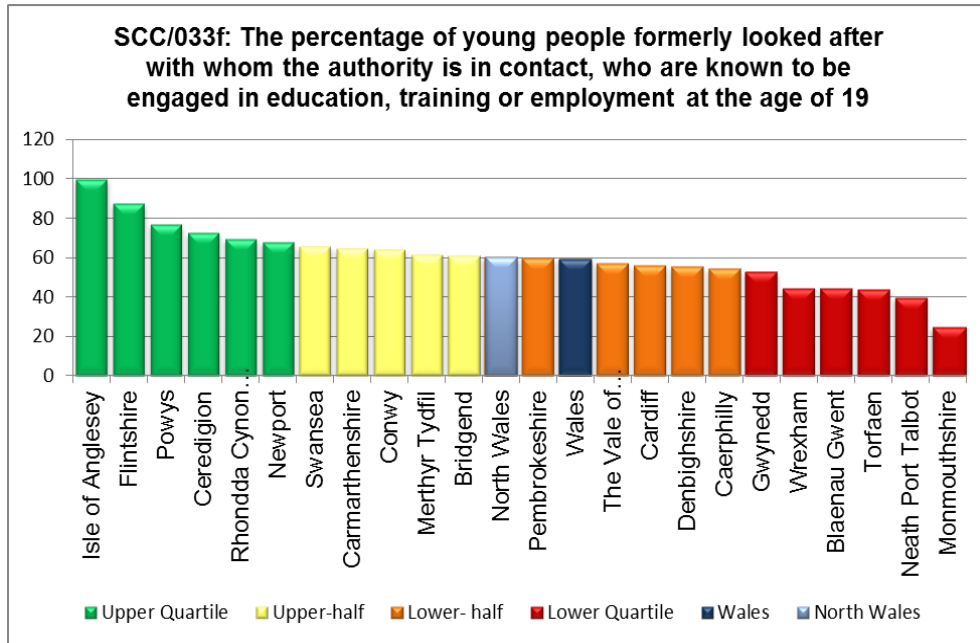
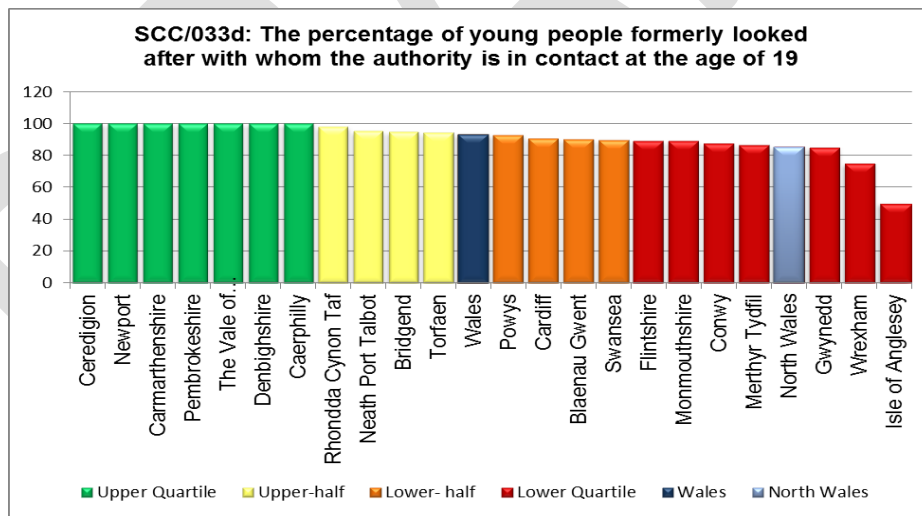


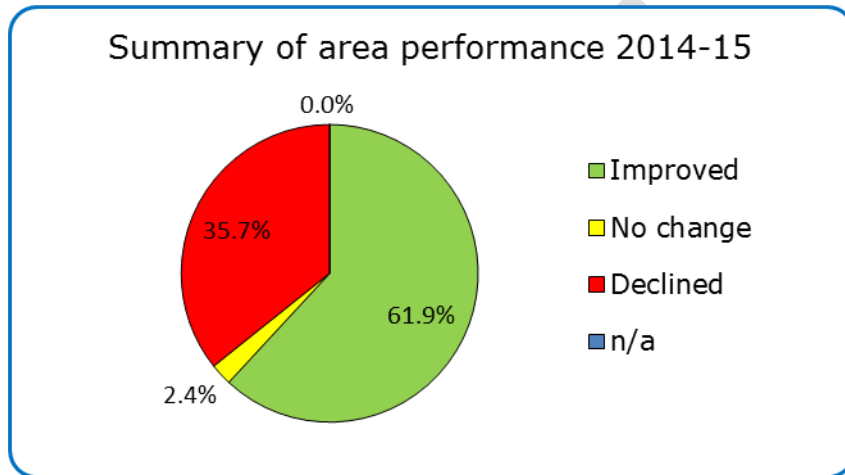
Table 24



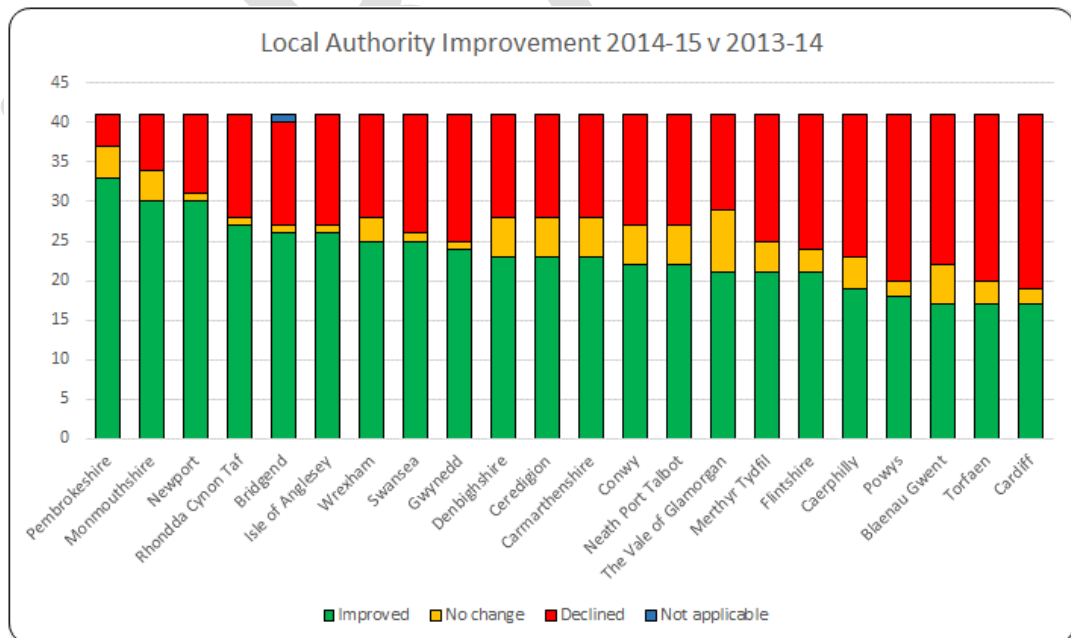
OVERALL SUMMARY & MITIGATING ACTIONS

In terms of a general analysis of all our performance Indicators (PIs), inclusive of those not part of our Corporate Plan priorities), the main messages for 2014/15 is as indicated in Table 25. This shows that almost 62% of our PIs improved during 2014/15 whilst 35.7% declined and a further 2.4% have not changed between 2013/14 and 2014/15. Table 26 further shows that we rank 6th across Wales in terms of those PIs that improved during this particular year.

Tabl 1



Tabl 26



However, and if we analyse Table 27 and Table 28 we can see that there has been a decline in the number of Performance Indicators in the top quartile – from 17 in 2013/14 to 10 in 2014/15. Similarly, there has been a small increase in the number of PIs in the lower quartile – from 13 in 2013/14 to 15 in 2014/15. Whilst there has been an increase in the number of PIs in the upper middle quartile from 6 in 2013/14 to 8 in 2014/15, there has also been a corresponding increase in the numbers of PIs in the lower middle quartile, from 5 in 2013/14 to 9 in 2014/15. Overall therefore, we acknowledge that there has been a decline in performance if we compare our Performance Indicator quartile position over the two previous years

Table 27

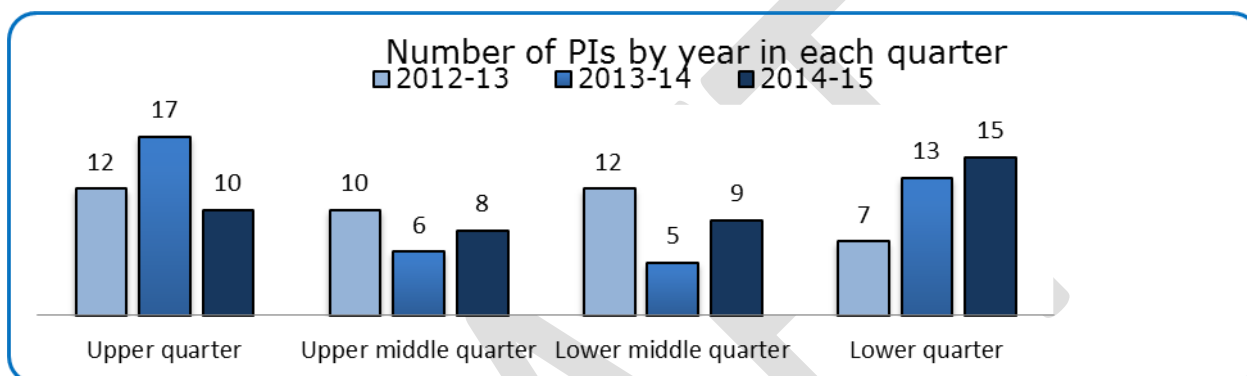


Table 28

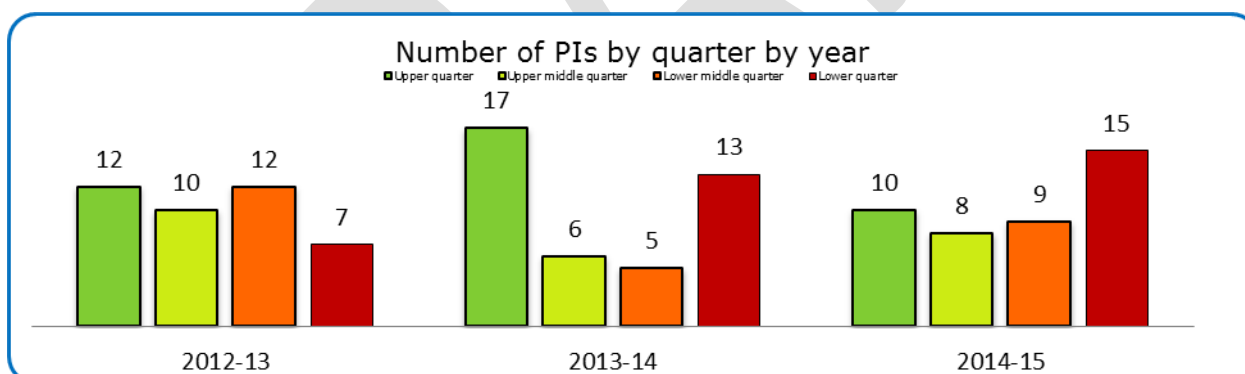
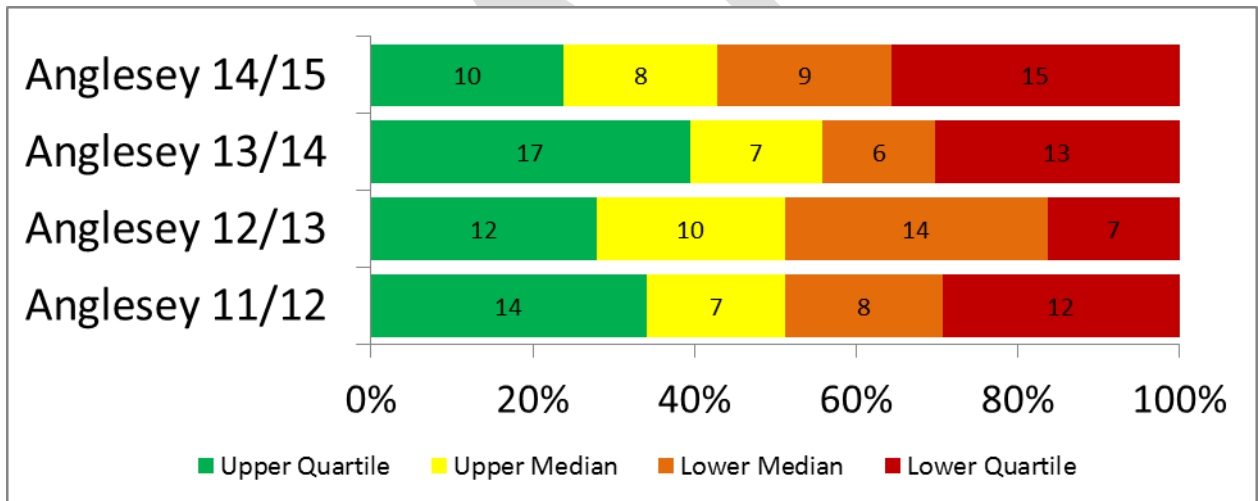


Table 29 below represent a picture of the Council’s performance across all services and Year on Year in relation to the 4 quartile positions of all our comparable PIs (NSIs and PAMs) by comparing 2014/15 with the previous year. Table 30 compares our quartile positioning across all 4 quartiles over the last 4 years

Table 29

Isle of Anglesey County Council Performance		2014/15 Quartile Position				PI Change since 2013/14			
Number of Pis	Top Quartile	Upper Median	Lower Median	Lower Quartile	Improved	Unchanged	Declined	New Indicator	
Adult Services	7	1	1	1	4	4	0	3	0
Childrens Services	11	6	1	1	3	9	0	2	0
Housing	3	0	2	0	0	1	0	2	0
Economic & Community Regeneration	1	0	1	0	0	0	0	1	0
Learning	12	2	2	4	4	6	0	6	0
Highways & Waste Management	6	0	0	3	3	5	1	0	0
Human Resources	1	0	0	0	1	1	0	0	0
Planning & Public Protection	2	1	1	0	0	1	0	1	0
Isle of Anglesey County Council Total	43	10 23%	8 19%	9 21%	15 35%	27 63%	1 2%	15 35%	0 0%

Table 30



In terms of those Performance Indicators that are either in the lower or middle lower quartiles in 2014/15, the reason and mitigating action to address any performance issues are noted in the Table below (Table 31)

Table 31

LEARNING	Description	Qt	Reason & Mitigating action
PAM EDU/002i	The percentage of all pupils (including those in LA care) in any LA maintained school, aged 15 as at the preceding 31 August who leave compulsory education, training or work based learning without an approved external qualification	3	
EDU/002ii:	EDU/002ii: The percentage of pupils in local authority care in any local authority maintained school, aged 15 as at the preceding 31 August who leave compulsory education, training or work based learning without an approved external qualification	4	% figure is high due to very small numbers. The actual number is one individual pupil.
EDU/015a:	The percentage of final statements of special education need issued within 26 weeks including exceptions	4	Data shows that health contributions to Statutory Assessments are the largest factor in the failure to complete within the statutory time -limits. The situation has deteriorated since last year. Officers will be working with colleagues within the health service in order to improve response rates.
EDU/015b:	The percentage of final statements of special education need issued within 26 weeks excluding exceptions	4	Data shows that health contributions to Statutory Assessments are the largest factor in the failure to complete within the statutory time -limits. The situation has deteriorated since last year. Officers will be working with colleagues within the health service in order to improve response rates.

EDU/017:	The percentage of pupils aged 15 at the preceding 31 August, in schools maintained by the local authority who achieved the Level 2 threshold including a GCSE grade A*-C in English or Welsh first language and mathematics	3	
EDU/016a:	Percentage of pupil attendance in primary schools	3	As a percentage of possible attendance the performance continues to improve. However the improvement is at a slower rate than that overall for Wales.
EDU/016b:	Percentage of pupil attendance in secondary schools	3	As a percentage of possible attendance the performance continues to improve. However the improvement is at a slower rate than that overall for Wales.
LCL/001(b):	The number of visits to Public Libraries during the year, per 1,000 population	4	Reason: The number of events and activities are down on previous years due to staff capacity issues. Likewise the ability to actively promote and encourage use is affected by staffing capacity issues, and budgetary constraints. Mitigating Action: Staffing structure and library service model is under review. The inclusion of virtual visits is being investigated.

ADULTS	Description	Qt	Reason & Mitigating action
SCA/002a:	The rate of older people (aged 65 or over) supported in the community per 1,000 population aged 65 or over at 31 March	4	The departments model is based on supporting individuals to be independent of services with strong preventative and low level support available in communities. This indicator goes contrary to this aim, an aim which is entirely consistent with the requirements of the SS & Wellbeing Act.

SCA/002b:	The rate of older people (aged 65 or over) whom the authority supports in care homes per 1,000 population aged 65 or over at 31 March	4	The department recognises the need to increase the number of alternative options to residential care. An Extra Care Programme is underway and we continue to work with providers to strengthen the domiciliary care market as an alternative to residential care.
SCA/019:	The percentage of adult protection referrals completed where the risk has been managed	4	the number of POVA cases are low in comparison with other authorities which have larger populations, therefore a small number of cases can lead to a 'Red' outcome. These cases are all as a result of individuals choosing not to make a complaint to the Police or to take other formal steps regarding the potential abuse they have endured. These individuals are assessed as having mental capacity. In such circumstances individuals are offered support (advocacy, victim support, counselling, IDVA etc) but it is ultimately a personal decision not to make a complaint or to remain in an abusive situation.
SCA/020:	The percentage of adult clients who are supported in the community during the year	4	See SCA / 020
SCA/018a:	The percentage of carers of adults who were offered an assessment or review of their needs in their own right during the year	3	We have identified that the predominant issue is with reviews rather than assessments. We are proposing to review our data capture mechanisms to ensure that reviews are identified at an early stage and a planned and timely response is offered.

CHILDREN	Description	Qt	Reason & Mitigating action
SCC/002:	Percentage of children looked after at 31 March who have experienced one or more changes of school, during a period or periods of being looked after, which were not due to transitional arrangements, in the 12 months to 31 March	4	*To be included
SCC/033d:	The percentage of young people formerly looked after with whom the authority is in contact at the age of 19	4	
SCC/037:	The average external qualifications point score for 16 year old looked after children, in any local authority maintained learning setting	3	
SCC:041a:	The percentage of eligible, relevant and former relevant children that have pathway plans as required	4	

HIGHWAYS & WASTE	Description	Qt	Reason & Mitigating action
WMT/004(b):	The percentage of municipal waste collected by local authorities sent to landfill	4	*To be included
WMT/009(b):	The percentage of municipal waste collected by local authorities and prepared for reuse and/or	3	

	recycled, including source segregated biowastes that are composted or treated biologically in another way		
STS/006:	The percentage of reported fly tipping incidents cleared within 5 working days	3	
STS/005b	: The percentage of highways inspected of a high or acceptable standard of cleanliness	3	
THS/007:	The percentage of adults aged 60+ who hold a concessionary bus pass	4	
THS/012:	The percentage of principal (A) roads, non-principal (B) roads and non-principal (C) roads that are in overall poor condition	4	

CORPORATE	Description	Qt	Reason & Mitigating action
CHR/002:	The number of working days/shifts per full-time equivalent (FTE) local authority employee lost due to sickness absence	4	We are aware of the need to improve our sickness absence and have already put in place new guidance and processes for doing this (for example we are identifying individual recurring cases and have also introduced a revised Attendance Review Meeting (ARM) process

Further Information

To find out more about anything in this document or to make any comments please contact:

Deputy Chief Executive's Office
Isle of Anglesey County Council
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Llangefni
Anglesey
LL77 7TW
tel - 01248 752111

email - GethinMorgan@anglesey.gov.uk

This document is available on tape, in braille and on the Council's website:
<http://www.anglesey.gov.uk/corporateplan>

Further information may also be obtained as follows:

Policies, plans and strategies published by the Council can be accessed at: www.anglesey.gov.uk

The Annual Improvement Report (AIR) is available on the Council's website by clicking on this link:
www.anglesey.gov.uk/airwao

Audit and Inspection Reports produced by the Council's Regulators are available from their respective websites, as follows:

- Wales Audit Office:
www.wao.gov.uk
- Care and Social Services Inspectorate Wales:
www.cssiw.org.uk
- Estyn:
www.estyn.gov.uk

If you do not have access to the internet, or would like to obtain a document that is not listed above, please contact the Council via the contact details outlined at the top of this page.

ISLE OF ANGLESEY COUNTY COUNCIL	
REPORT TO:	CORPORATE SCRUTINY COMMITTEE / EXECUTIVE
DATE:	Sept 17th / Sept 21ST, 2015
SUBJECT:	SCORECARD MONITORING REPORT - QUARTER 1 (2015/16)
PORTFOLIO HOLDER(S):	COUNCILLOR ALWYN ROWLANDS
HEAD OF SERVICE:	SCOTT ROWLEY
REPORT AUTHOR: TEL: E-MAIL:	GETHIN MORGAN 01248 752111 GethinMorgan@anglesey.gov.uk
LOCAL MEMBERS:	n/a

A - Recommendation/s and reason/s	
1.1	This is the first scorecard of the financial year 2015/16.
1.2	It portrays the position of the Council against its operational objectives as outlined and agreed collaboratively between the Senior Leadership Team / Executive and Shadow Executive.
1.3	The Committee is requested to scrutinise the scorecard and note the areas which the Senior Leadership Team are managing to secure improvements into the future. These can be summarised as follows – <ul style="list-style-type: none"> 1.3.1 <i>Achievable sickness targets for all Services are accepted based on historical data / trends to meet the corporate target and considerable effort is made to tackle specific long term sickness cases.</i> 1.3.2 <i>Financial Management – through the SLT, further commentary and discussion re; financial issues and recommendations are noted in the Q1 finance report to be considered at this meeting.</i> 1.3.3 <i>Performance Management – underperformance against indicators is recognised and managed through the mitigation measures noted to aide improvement during Q2.</i> 1.3.4 <i>Customer Service – to ensure mystery shop data is reported via Q2 to provide an independent baseline as to customer focus.</i>
1.4	The Committee is asked to accept the mitigation measures outlined above.

B - What other options did you consider and why did you reject them and/or opt for this option?		
n/a		
C - Why is this a decision for the Executive?		
This matter is delegated to the Executive		
CH - Is this decision consistent with policy approved by the full Council?		
Yes		
D - Is this decision within the budget approved by the Council?		
Yes		
DD - Who did you consult?		What did they say?
1	Chief Executive / Strategic Leadership Team (SLT) (mandatory)	This was considered by the SLT at their meeting on the 1st of September and their comments are reflected in the report
2	Finance / Section 151 (mandatory)	No comment
3	Legal / Monitoring Officer (mandatory)	No comment
4	Human Resources (HR)	
5	Property	
6	Information Communication Technology (ICT)	
7	Scrutiny	
8	Local Members	
9	Any external bodies / other/s	
E - Risks and any mitigation (if relevant)		
1	Economic	
2	Anti-poverty	
3	Crime and Disorder	
4	Environmental	
5	Equalities	
6	Outcome Agreements	
7	Other	
F - Appendices:		
Appendix A - Scorecard Monitoring Report – Quarter 1, 2015/16 & Scorecard		
FF - Background papers (please contact the author of the Report for any further information):		
<ul style="list-style-type: none"> 2014/15 Scorecard monitoring report - Quarter 4 (as presented to, and accepted by, the Executive Committee in June 2015). 		

APPENDIX A: SCORECARD MONITORING REPORT – QUARTER 1 (2015/16)

1. INTRODUCTION

- 1.1 One of the Council's aims under the Wales Programme for Improvement is to secure the means by which continuous improvement can be evidenced and presented across the board. To that end, on an annual basis, a performance report is drafted to be published by end of October, which demonstrates progress or not (as the case may be).
- 1.2 This scorecard was developed in parallel to identify and inform Council leaders of progress against indicators which explicitly demonstrates the successful implementation of the Council's day to day work and assists in providing the evidential base from which the performance report is drafted.
- 1.3 The scorecard continues to develop and embed, reflecting those changes that have been undertaken to traditional systems and practices within the Council. This year's indicators included within the scorecard (similar to last year) have been decided through a process of engagement and consultation with the Penaethiaid, Senior Leadership Team, the Executive and Shadow Executive.
- 1.4 As a result, certain indicators have been included as new and these will need further time to be embedded so that all indicators are being reported. It is anticipated that these processes will be established by Q2 of the current financial year.
- 1.5 The scorecard (Appendix 1) portrays the current end of Q1 position and will be considered further by the Corporate Scrutiny Committee and the Executive during September.

2. CONSIDERATIONS

- 2.1 This is the third year of collating and reporting performance indicators in a co-ordinated manner. The Council is now seeing trends establish themselves with regards to a number of those indicators and SLT / Scrutiny and Executive comments are having an impact on operational delivery.
- 2.2 It is important to note that the formulation of this year's scorecard requested –
 - further trend analysis
 - look back at previous year's performance
 - acknowledgement of specific indicators in relation to the quartile positioning

This assists the quarterly analysis and enables performance to be considered using a number of different comparator elements.

2.3 PEOPLE MANAGEMENT

- 2.3.1 With regard to People Management however, it was noted at end of Q4 that our sickness rates (*indicator 1 on scorecard under people management*) portrayed a better position at end of the year as compared to the previous year's results – 11.53 days compared to 12.38 days.

2.3.2 This is an improvement of 0.85 days on the previous year. This performance positions Anglesey in the bottom quartile (20th) when compared nationally with other Councils.

2.3.3 Whilst improving year on year as noted in 2.3.2, the Council's position end of Q1 shows a deteriorating position when compared with last year and its corporate target of 10days per FTE. This indicates that the projected end of year sickness level (if trends continue as indicated over the past two years) would equate to 12 days per FTE.

Sickness absence - average working days/shifts lost

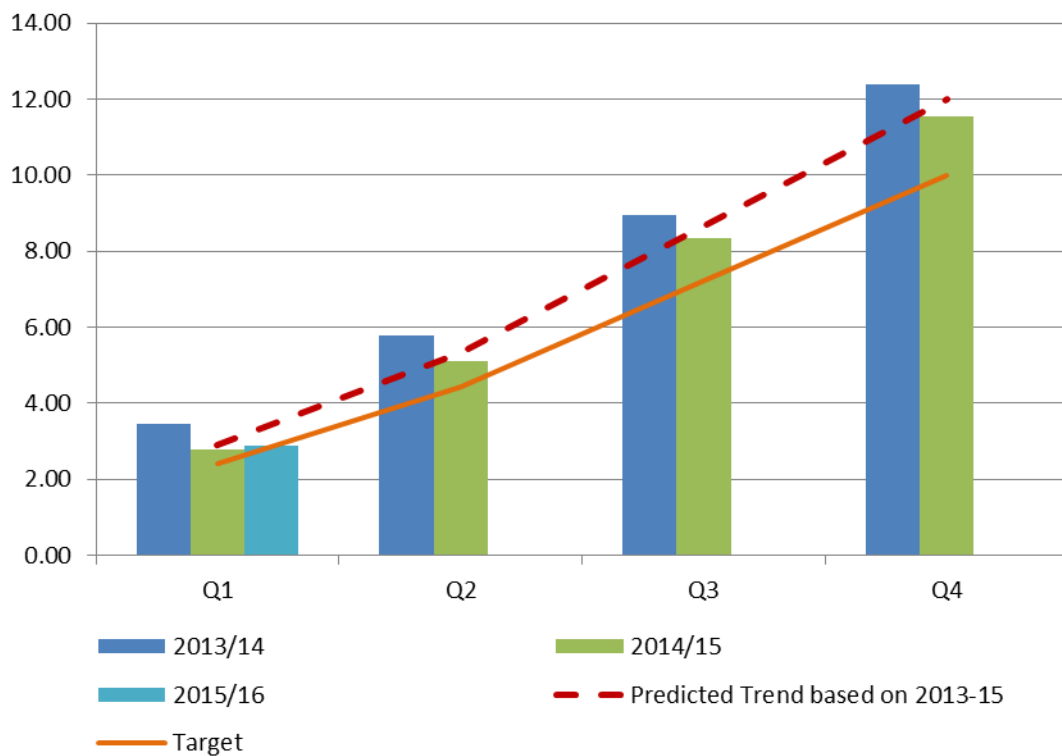


Table 1

2.3.4 Analysis of the associated data shows that one of the main reasons for not achieving our corporate target for Q1 of 2.5 days, was due to the Long Term Sickness rates which have declined significantly in comparison with Q1 2013 & 2014. During Q1 we saw an approximate 4,000 working days lost due to long term sickness. (See table 2 below).

LONG TERM SICK DAYS

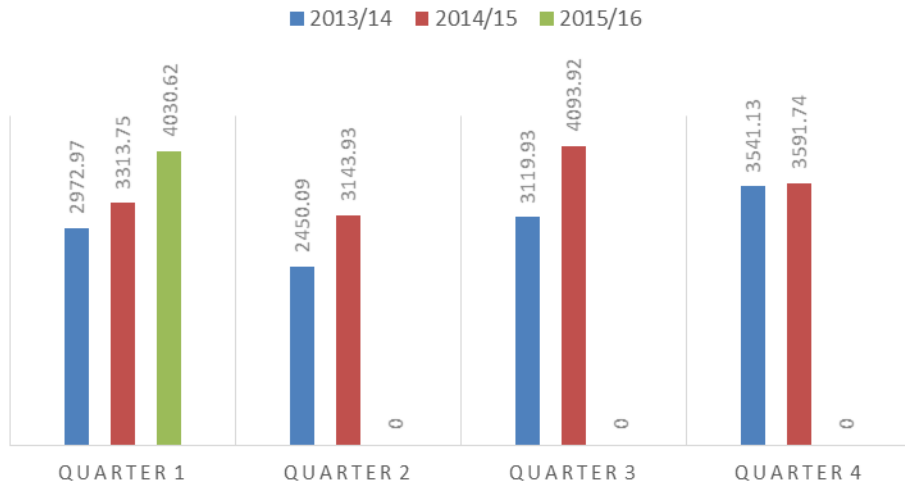


Table 2

2.3.5 Long Term sickness equated to 60% of our total sickness for Q1 compared to 50% over the same period for 2014/15.

2.3.6 Our short term sickness for Quarter 1 (2,675.63 days) improved from the same period last year (3,213.81 days). This demonstrates that the recommendations made and enacted upon to tackle short term sickness has made a significant improvement. This is illustrated below in Table 3.

SHORT TERM SICK DAYS

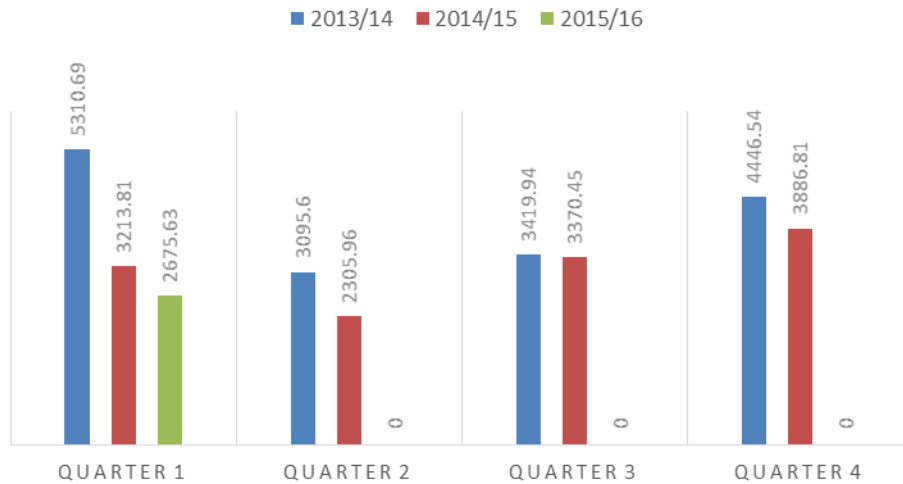


Table 3

2.3.7 Whilst this is a positive step in the right direction re: short term sickness the overall picture does demonstrate poor performance in comparison with previous years and the rest of Local Authorities in Wales where it is evidenced that our performance will continue to be placed in the lower quartile and perhaps worsen

our overall position. To that end sickness absence targets for services across the Authority have been calculated and agreed by the SLT / Penaethiaid as follows –

- Adults – 15.70 days
- Children's - 10.81 days
- Council Business - 9.01 days
- Economic & Comm Regen - 7.12 days
- Highways, Waste & Property 9.08 days
- Housing - 10.47 days
- Learning - 8.88 days
- Planning & Pub Prot - 8.92 days
- Resources - 7.00 days
- Transformation - 7.00 days

2.3.8 The methodology for the sickness target setting has been completed using the following formula -

- Services with historic sickness levels over 10.1 days per FTE will be expected to make a 15% improvement on their sickness rates for 15/16
- Services with historic sickness levels of between 10 and 7.1 days sick per FTE will be expected to make a 10% improvement in their sickness rates for 15/16
- Services with historic sickness levels of 7 days and under per FTE will be expected to remain under 7 days sick per FTE with an improvement realised year on year.

2.3.9 Point to Note - If all service targets are met above, the Council will meet its sickness absence target of 10 days per FTE. Based on 14/15 figs, this would place the Council just below the Welsh median of 9.8days per FTE.

2.3.10 It is recommended therefore by the SLT, that

- Achievable sickness targets for all Services are accepted based on historical data / trends to meet the corporate target and considerable effort is made to tackle specific long term sickness cases and that Penaethiaid manage the reasons behind our increased long term sickness rates.

2.3.11 Associated with sickness rates is the 'management' of sickness. An integral part of the management process within the Council is staff's compliance with corporate sickness policies which include return to work interviews (*indicator 5 on scorecard*).

2.3.12 The Council continues to embed this working practice across its services. This improvement has been further embedded during the Q1, with Return To Work (RTW) interviews increasing from a year end position of 85% in 2014/15 to a Q1 figure of 86% achieved in 2015/16 (see table 4).

% Return to Work Interviews Held

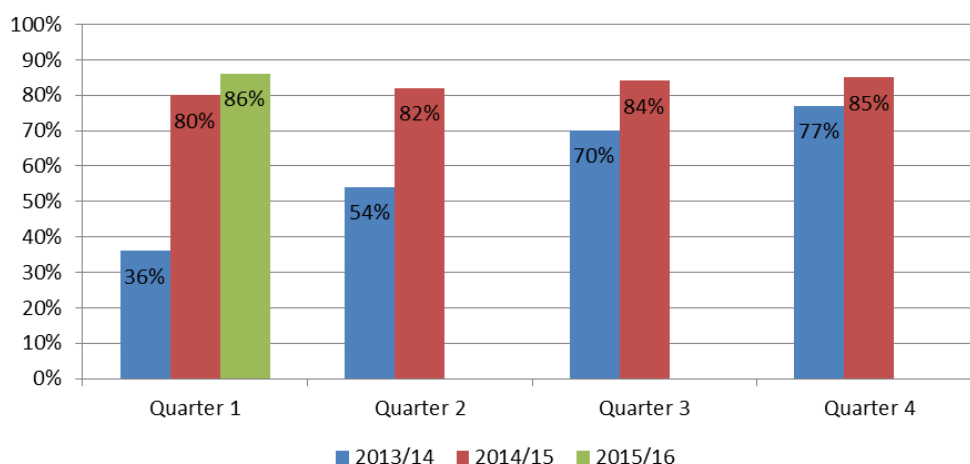


Table 4

2.3.13 With regards to the ‘management’ of sickness, and staff’s compliance with corporate sickness policies, significant improvements have been evidenced regarding the return to work practise (see table 4 above).

2.3.14 It was recommended by the SLT, that further consideration and focus is given to the management of recurring short-term sickness absence where trigger points are reached and the completion of attendance review meetings (ARM’s) are undertaken. These are now reflected in the new 2015/16 scorecard and a target of 85% has been set for the number of ARM’s to be completed during the forthcoming year.

2.3.15 Figures for Q1 shows an underperformance against this target and demonstrates the need for ARM’s to be embedded into the working practise of the Council during the forthcoming year.

2.3.16 The SLT therefore recommends –

- To continue to further embed good management processes and practices with regards to sickness management so as to improve further on our sickness rates, costs and management as a Council.

2.3.17 A new indicator on the People Management Section of the Scorecard is the ‘% of staff with a Disclosure Barring Service (DBS) Certificate’ (item 14 on the people management section).

2.3.18 Currently we are demonstrating that 98.4% of our staff that require a DBS for their jobs have a DBS Certificate in place. However, this figure does not include data for all services and it currently excludes Learning, Resources, and Highways, Waste & Property. These services are all currently undertaking a review of their DBS practices and will report in time for Q2 analysis.

2.4 FINANCIAL MANAGEMENT

2.4.1 As a whole, the Council following its first quarter financial performance envisages seeing an end of year net overspend of £1,620k.

- 2.4.2** The main service variances impacting on this projected overspend at the end of Q1 are as follows:-

Adults Social Care – which is £117k overspent for the period. This is forecast to increase due in large part to additional cost pressures on the service in 2015/16. Examples of the cost pressures the service are facing include the implications of the Supreme Court judgement delivered in March 2014 around the Deprivation of Liberty Safeguards, the impact of a 1.7% increase in fees paid to external care homes and the significant reduction in intermediate care funding from WG.

As reported previously in 2013/14 scorecard reports, the services for the elderly is a volatile area and a substantial amount of work has taken place to improve the projections over all client groups as well as re-aligning budgets.

Leisure – which was £31k overspent during the Q1 period. This is forecast to increase to £146k by the year's end. The reasons for this are that the Parks and Outdoor Facilities spend is happening against a budget of nil. The golf course has a projected overspend of £50k due to not realising its income targets (an issue dating back to the 1990's). The responsibility for this has since been transferred to the Llanelwedd Partnership.

Highways, Waste & Property – The Highways part of the service was overspent during the period by £76k and is projected to be £166k by year end. The main reason for the projected overspend is the underachievement of car park income amounting to approx £100k and other minor variances. The Waste Management part of the service was underspent by £32k for the first quarter but is projected to overspend by £256k by year end. The reasons for which are a projected overspend on the waste collection contract, a forecasted overspend on the Penhesgyn transfer station negated by a forecasted underspend on the waste disposal contract.

- 2.4.3** At a time of continued financial constraints in the public sector, it is noted that these projected figures may change due to events, service demands and information which may impact on the projections. However, through the SLT, Penarth should consider all options for remedial action during Q2 to try and reduce the estimated overspend in the future. Further detail to be considered in the Q1 financial report.

2.5 PERFORMANCE MANAGEMENT

- 2.5.1** The scorecard for Performance Management has been amended for 2015/16 to show performance against indicators outlined and requested by the Senior Leadership Team, Executive and Shadow Executive. The following provides the narrative against the challenges and drive needed to succeed in 2015/16.

- 2.5.2** At the end of Q1 we note that 6 indicators that are underperforming against their annual target for the year.

- 2.5.3** One indicator within Adult Services shows an underperformance –

- (i) *03 - LI/018b - the % of carers of Adults who requested an assessment or review that had an assessment or review in their own right during the year which shows as RED on the scorecard. The result for Q1 (66.5%)*

is below the target of 93%. A total of 203 requested an assessment or review and 66.5% of these were assessed. 68 are waiting an assessment or a review. A lack of staffing capacity resulted in the above performance. 50% of the carers team were absent from work due to sickness absence for 6 weeks during the first quarter.

Mitigation - during Q2 a list of outstanding reviews and assessments as well as future Q2 reviews have been passed to the carers team for actioning during Q2.

2.5.4 Three indicators within Childrens Services shows an underperformance –

(i) 11 – SCC/025 – *the % of statutory visits to looked after children due in the year that took place in accordance with regulations* Q1 - 89.97% Target – 100 **AMBER**. This compares with a performance of 96.43% for the same time period of 2014/15.

Staff absence played a part in not hitting the target for Q1 as well as annual leave; visits have slightly improved during July. Managers of the FIT and LAC team use tracking tools as reminders to staff to complete visits, unfortunately due to the Managers being on annual leave during Q1 these tracking meetings did not take place.

Mitigation to improve these standards for Q2 are as follows –

- FIT team capacity to be reviewed as demands have increased. Service Manager and Team to complete review during August.
- Sickness absence / Annual leave to be continually managed via the corporate policies and procedures with monthly updates recorded.
- The trackers system to continue to be used weekly and system to be devised to ensure visits are completed when staff are on leave or there are sickness absences. This to be actioned during August.

(ii) SCC/041a: The % of eligible, relevant and former relevant children that have pathway plans as required; Q1 – 73.91, Target – 90, **RED**. This compares with a performance of 90% during the same time period last year

Pathway plans continue to be a high priority for the service. Uncompleted plans include young people who have been described as disengaging with the social worker. The indicator is also reflective of young people who are missing (1 young person).

Mitigation – to improve these standards by end of Q2 are as follows –

- An action plan is to be developed to review how we deliver our aftercare service to young people by end of August
 - System to monitor pathway plans before they go out of date to be devised within above timescale
 - Overdue plans to be completed during Q2.
- (iii) SCC/043a: The % of required core assessments completed within 35 working days; Q1 – 78.13, Target 85, **AMBER**. This compares with a performance of 70.27% during the same time-period last year.

During the quarter, core assessments not meeting timescales related to two families with two or more children. Other factors included the miscalculation of deadlines by social workers and the missed appointments and availability of carers due to holidays.

Mitigation – to improve these standards during Q2 the following will be actioned –

- Team Managers to remind staff of related timescales, individual staff members to be addressed via reflective discussions and the tracker system to be updated.

2.5.5 One indicator within Economic & Community Regeneration shows an underperformance –

(i) 19 – LCS/002b – *The number of visits to local authority sport and leisure centres during the year where visitors will be participating in physical activity* is **RED** on the scorecard. The result of 99k against a target of 124k.

This indicator has underperformed by 63k compared with the first quarter of 2014/15 and is now being reported using a new reporting system and difficulties have been recorded with it reflecting the lower than expected participation figures in Q1.

Mitigation – to improve this for Q2 the following will be actioned –

- the reporting system provider is to visit Anglesey during August to provide assistance with the system in order to resolve the difficulties and also provide training on the system to staff concerned.

2.5.6 One indicator within the Housing Service shows an underperformance –

(i) The average no. of calendar days to let lettable units of accommodation (excluding DTL's); Q1 – 37.4, Target – 25; **RED**

Performance against this target has shown an under-performance due to the Council experiencing an unprecedented amount of first offer's being refused by prospective tenants and the transition of the Housing Service and BMU is also impacting on the result.

Mitigation – will be sought by weekly VOID monitoring meetings taking place with Housing and BMU Officers, in addition to an on-going review of the waiting list.

2.5.7 Whilst the remaining indicators reported for Q1 are all ragged **GREEN** within the performance management section it should be noted that this does not mean that our position on a national basis has improved across all areas. Based on initial 14/15 quartile results it appears that although 61% of our work related the NSI / PAM indicators have seen an improvement our ranking on a national basis has suffered due to other Council's performing better during the year.

2.5.8 Further analysis of the overall performance can be gained through the Annual Performance Report to be published before the end of October and reported to the Scrutiny and Executive Committee's during September

2.5.9 A large amount of the indicators have hit their targets for the year. This is encouraging and demonstrates improvements locally. However, if we are to progress and improve our standing as an achieving Council, the SLT recommends revision of 2015/16 targets to ensure they are challenging yet achievable and that we do not rest on our laurels.

2.6 CUSTOMER SERVICE

2.6.1 Regarding Customer Complaints Management, by the end of Q1 11 Complaints were received. All of the complaints have received a response and of these complaints 2 were upheld in full, 1 was partially upheld whilst the remaining 8 were not upheld.

2.6.2 The data for the FOI requests, concerns and compliments was not available at the time of writing this report but they will all form part of the Q2 Scorecard.

2.6.3 The Mystery Shop PIs (Items 14-18 on the scorecard) will also be reported for the first time in Q2. The Mystery Shop is in the process of being completed by the Tenants Advisory Group, which comes to an end in September, and the findings and recommendations of their report will be reported here for the first time in Q2.

3. RECOMMENDATIONS

3.1 The Committee is requested to scrutinise the scorecard and note the areas which the Senior Leadership Team are managing to secure improvements into the future. These can be summarised as follows –

3.1.1 Achievable sickness targets for all Services are accepted based on historical data / trends to meet the corporate target and considerable effort is made to tackle specific long term sickness cases.

3.1.2 Financial Management – through the SLT, commentary and discussion re; financial issues are to be noted from the Q1 finance report considered at this meeting.

3.1.3 Performance Management – underperformance against indicators is recognised and managed through the mitigation measures noted to aide improvement during Q2.

3.1.4 Customer Service - to ensure mystery shop data is reported via Q2 to provide an independent baseline as to customer focus.

3.2 The Committee is asked to accept the mitigation measures outlined above.

Corporate Scorecard C-Q1

Customer Service	Actual	Target	RAG	Trend	14/15 Result
01) No of Complaints received (excluding Social Services)	11	16	Green	-	65
02) No of Stage 2 Complaints received for Social Services	3	-	-	-	-
03) Total number of complaints upheld / partially upheld	3	4	Green	-	16
04) Total % of complaints acknowledged within 5 working days	100%	100%	Green	-	100%
05) Total % of written responses to complaints within 20 days	100%	100%	Green	-	100%
06) Number of concerns (excluding Social Services)	-	-	-	-	71
07) Number of Stage 1 Complaints for Social Services	12	-	-	-	-
08) Number of Ombudsman referrals upheld	0	1	Green	-	0
09) Number of Compliments	-	-	-	-	521
10) % of FOI requests responded to within timescale	-	-	-	-	68%
11) Number of FOI requests received	-	-	-	-	608
12) Average 'rings' taken to answer telephone (1 Ring = 3 Sec)	4	5	Green	-	3
13) % of telephone calls not answered	12%	15%	Green	-	16%
14) % of written communication replied to within 15 working days of receipt (Mystery Shop - Q2)	-	-	-	-	-
15) % of written responses in the customers language of choice (Mystery Shop - Q2)	-	-	-	-	-
16) % of appointments seen within 10 mins of appointment (Mystery Shop - Q2)	-	-	-	-	-
17) % of telephone calls answered bilingually (Mystery Shop - Q2)	-	-	-	-	-
18) % of staff that took responsibility for the customer query (Mystery Shop - Q2)	-	-	-	-	-

People Management	Actual	Target	RAG	Trend	14/15 Result
01) Sickness absence - average working days/shifts lost	2.89	2.5	Red	-	11.53
02) Short Term sickness - average working days/shifts lost per FTE	1.15	-	-	-	5.47
03) Long Term sickness - average working days/shifts lost per FTE	1.74	-	-	-	6.06
04) % of RTW interview held	86%	85%	Green	-	85%
05) % of stress related sickness	7%	9%	Green	-	5%
06) Number of employees that have hit trigger points requiring a Attendance Review Meeting (ARM)	33%	85%	Red	-	-
07) Number of staff authority wide, including teachers and school based staff (FTE)	2318	-	-	-	2336
08) Number of staff authority wide, excluding teachers and school based staff(FTE)	1324	-	-	-	1362
09) % of PDR's completed within timeframe	76%	80%	Amber	↑	53%
10) Local Authority employees leaving (%) (Turnover) (Annual)	6%	-	-	-	-
11) Local Authority employees made redundant (compulsory)	1	-	-	-	29
12) Local Authority employees made redundant (voluntary)	0	-	-	-	-
13) No. of Agency Staff	23	-	-	↓	21
14) % of staff with DBS Certificate (if required within their role)	98.4	-	Green	-	-

Financial Management	Spend (£)	Variance (%)	RAG	Trend	14/15 Result
01) Forecasted end of year outturn	£126,266,000	1.30%	Red	-	-
02) Salary Year to Date Variance	£10,383,140	4.74%	Red	-	-
03) % of Budget spent on Salary	-	36.99%	-	-	-
04) Cost of agency staff (£'000)	£157,791	89.93%	Amber	-	-
05) Cost of consultancy (£'000)	£309,672	22.06%	Amber	-	-
06) Notional cost of sickness absence	£588,608	-	Red	-	-
07) Budget v Actuals (Resources)	£588,901	21.73%	Red	-	-
08) Budget v Actuals (Council Business)	£182,650	18.14%	Red	-	-
09) Budget v Actuals (Adult Services)	£179,950	3.95%	Red	-	-
10) Achievement against efficiencies	-	-	-	-	-
11) Achievement against efficiencies	-	-	-	-	-
12) Achievement against efficiencies	-	-	-	-	-
13) Income v Targets (excluding grants) [Adult Services]	£-1,270,153	15.09%	Red	-	-
14) Income v Targets (excluding grants) [Learning]	£-288,101	22.71%	Amber	-	-
15) Income v Targets (excluding grants) [Highways, Waste & Property]	£-543,981	8.20%	Amber	-	-
16) % of Council Tax collected (for last 3 years)	-	98.30%	-	-	-
17) % of Business Rates collected (for last 3 years)	-	98.10%	-	-	-
18) % of Sundry Debtors collected (for last 3 years)	-	96.70%	-	-	-
19) % Housing Rent collected (for the last 3 years)	-	96.88%	-	-	-

Performance Management	Actual	Target	RAG	Trend	14/15 Target	13/14 Result	4/15 Quartil
01) SCA/002b: The rate of older people (aged 65 or over) whom the authority supports in care homes per 1,000 population aged 65 or over at 31 March	21.96	22	Green		22	23.28	TBC
02) SCA/018a: The percentage of carers of adults who were offered an assessment or review of their needs in their own right during the year	94.8	93	Green		93	92.87	TBC
03) LI/18b The percentage of carers of adults who requested an assessment or review that had an assessment or review in their own right during the year	66.5	93	Red		93		TBC
04) SCA/018c: The % of carers of adults who were assessed or re-assessed in their own right during the year who were provided with a service	97	96	Green		96	96	TBC
05) SCA/019: The % of adult protection referrals completed where the risk has been managed	95.24	90	Green		90	91.92	TBC
06) SCC/002: During the year, the percentage of children looked after at 31 March, who have experienced one or more changes of school, during the periods of being looked after, which were not due to transitional arrangements	5	15	Green		15	18.5	TBC
07) SCC/025: The % of statutory visits to looked after children due in the year that took place in accordance with regulations	89.87	100	Amber		100	93.53	TBC
08) SCC/041a: The percentage of eligible, relevant and former relevant children that have pathway plans as required	73.91	90	Red		90	78.26	TBC
09) SCC/43a: The % of required core assessments completed within 35 working days	78.13	85	Amber		85	77.88	TBC
10) Attendance - Primary (%)	-	94.5	-		94.5		TBC
11) Attendance - Secondary (%)	-	93.3	-		93.3		TBC
12) No. of days lost to temp exclusion - Primary	-	25	Red		25		TBC
13) No. of days lost to temp exclusion - Secondary	-	94	Red		94		TBC
14) KS4 - % 15 year olds achieving L2+	-	56	-		56		TBC
15) EDU/015a: The percentage of final statements of special education need issued within 26 weeks including exceptions	-	-	-				TBC
16) EDU/015b: The percentage of final statements of special education need issued within 26 weeks excluding exceptions	-	-	-				TBC
17) LCL/001b: The no. of visits to public libraries during the year	67k	70k	Amber		285k		TBC
18) LCL/004: The no. of library materials issued, during the year	72k	75k	Amber		305k		N/A
19) The number of applicants with dependent children who the Council secured non-self contained bed and breakfast accommodation	0	-	-				N/A
20) % tenants satisfied with responsive repairs	99.6	92	Green		92		N/A
21) Average number of housing repair jobs completed per operative per day	-	6	-		6		N/A
22) Productivity of workforce- % time which is classified as productive	68.6	75	Amber		-		N/A
23) The average number of calendar days to let lettable units of accommodation (excluding DTLs)	37.4	25	Red		25		N/A
24) STS/005b: The percentage of highways inspected of a high or acceptable standard of cleanliness	-	95	-		95	96.3	TBC
25) STS/006: The percentage of reported fly tipping incidents cleared within 5 working days	97.68	95	Green		95	95.9	TBC
26) WMT/009b: The percentage of municipal waste collected by local authorities and prepared for reuse and/or recycled	61.63	58	Green		58	55.2	TBC
27) WMT/004b: The percentage of municipal waste sent to landfill	24.9	41	Green		41	43.2	TBC
28) THS/011c: The % of non-principal (C) roads that are in an overall poor condition (annual)	-	-	-				TBC
29) No. of attendances (young people) at sports development / outreach activity programmes	39k	24k	Green		85k	144k	N/A
30) LCS/002b: The number of visits to local authority sport and leisure centres during the year where the visitor will be participating in physical activity	99k	124k	Red		540k	531k	TBC
31) No of new apprenticeships (Quarter 2)	-	-	-				N/A
32) Adult Social Care Programme	-	-	Green			Green	N/A
33) Leisure Transformation Project	-	-	Green			Green	N/A
34) Library Transformation Project	-	-	Green			-	N/A
35) School Modernisation Programme	-	-	Green			Green	N/A
36) Outcome Agreements	-	-	Amber			Green	N/A

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ISLE OF ANGLESEY COUNTY COUNCIL	
REPORT TO:	EXECUTIVE COMMITTEE
DATE:	21 SEPTEMBER 2015
SUBJECT:	MEDIUM TERM FINANCIAL PLAN UPDATE 2016/17
PORTFOLIO HOLDER(S):	COUNCILLOR H E JONES
HEAD OF SERVICE:	RICHARD MICKLEWRIGHT / BETHAN HUGHES OWEN
REPORT AUTHOR:	BETHAN HUGHES-OWEN
TEL:	01248 752663
E-MAIL:	BethanHughesOwen@anglesey.gov.uk
LOCAL MEMBERS:	n/a

A - Recommendation/s and reason/s		
The Executive is invited to note and adopt the report.		
B - What other options did you consider and why did you reject them and/or opt for this option?		
n/a		
C - Why is this a decision for the Executive?		
This matter is delegated to the Executive.		
CH - Is this decision consistent with policy approved by the full Council?		
Yes		
D - Is this decision within the budget approved by the Council?		
Yes		
DD - Who did you consult?		What did they say?
1	Chief Executive / Strategic Leadership Team (SLT) (mandatory)	TBC
2	Finance / Section 151 (mandatory)	n/a – this is the Section 151 Officer's report
3	Legal / Monitoring Officer (mandatory)	TBC
4	Human Resources (HR)	
5	Property	
6	Information Communication Technology (ICT)	
7	Scrutiny	
8	Local Members	
9	Any external bodies / other/s	
E - Risks and any mitigation (if relevant)		
1	Economic	
2	Anti-poverty	
3	Crime and Disorder	
4	Environmental	
5	Equalities	
6	Outcome Agreements	
7	Other	

F - Appendices:

Appendix A – 2016/17 Revenue Medium Term Financial Plan
Appendix B – 2016/17 Medium Term Financial Plan Table

FF - Background papers (please contact the author of the Report for any further information):

MEDIUM TERM FINANCIAL PLAN – 2016/17**1. BACKGROUND**

1.1 In the Report to the Executive dated 20th July 2015 the estimated budget shortfall for 2016/17 was £5.2m.

2. BUDGET 2016/17

2.1 The Welsh Government provisional settlement is due to be announced in October/November 2015 and upon this announcement the Council will have a more accurate indication of its funding for 2016/17, however it is important to note that the Final Settlement will not be announced until late December 2015 or early January 2016.

2.2 The Council is currently working to a revised budget shortfall in 2016/17 of £5.740m and over four years a budget shortfall of £17.0m.

2.3 The process of identifying the efficiencies required to address the funding gap for 2016/17 and future years is currently under way. Cyllid Môn 2016/17 is an efficiency strategy where by each and every budget line is challenged as to its requirement level based upon the service being statutory or non-statutory as well as challenges for new ways of delivering the service.

2.4 Cyllid Môn 2016/17 began with service challenges, it was from these challenges that ideas about future efficiencies was drawn up. The requirement for each service was over the summer months to put forward formal proposals of efficiencies. The deadline for this was the 4th September 2015.

2.5 At present the Service Accountants are evaluating the proposals provided by each service, the evaluation includes an analysis of financial viability which will then form the basis for the member workshop and public consultation. The full list will be presented to the Executive for consultation in November.

2.6 A number of strands of activity have taken place over the summer months, to identify possible savings for Members' consideration. Below is a summary of the events/activities that have and are about to take place.

(i) Budget Reviews

All budgets and performance against them are currently being reviewed by accountants, and any adjustments will be reported in due course.

(ii) Subjective Reviews

Traditionally, budgets are looked on at a service by service basis. However they are also being examined on a cross – cutting basis across the council as a whole and procurement savings identified are currently being investigated and in some cases going out to tender. An exercise in reviewing the Utilities is also underway and has highlighted potential areas for efficiency savings. This will be presented in the paper on the Budget in November 2015.

(iii) Other Projects

There are a number of these other pieces of work already under way with the aim of identifying efficiencies, e.g. the Transformational Board and procurement project.

3. Medium Term Financial Plan - Updated

3.1 The Council's updated Medium Term Financial highlights the need to make savings of £5.740m for the period 2016/17. This is based upon the Welsh Government reducing the Revenue Support Grant by -4.5% and a total savings of £17.0m over the next four years. The assumptions are based on the following:-

- Council Tax increase of 4.5% year 1 and ongoing;
- Assumed decrease in grant funding of -4.5% (All Wales average decrease 2015/16 3.4%);
- Inflation assumption as follows:-
 - Teaching and non-teaching pay award of 1%;
 - National Insurance and Pension Costs 2%;
 - General price increases of 1.25% year 1 and 1.5% ongoing;
- Outcome Agreement grant will be included in the Revenue Support Grant (RSG);
- Demographic Changes - this is to reflect on ageing population;
- Council Tax Reduction Scheme - this reflects the need to address a shortfall between the grant received and the awards of the scheme.
- No growth - Due to the shortfall in the budget there will be no growth bids accepted for the financial year 2016/17.

3.2 **Fees & Charges** - a comprehensive list of all fees and charges for the whole authority will be presented at the budget setting stage in February 2016. This will be a change from the present process where each department presents their own paper throughout the year.

3.3 In the July 2015 paper to the Executive the MTFP assumption was that Council Tax would increase by 4.5% each year. In 2015/16 the Council set an increase of 4.5% which is above the average increase across Wales of 4.2%. The autumn consultation will again offer an option to increase Council Tax by 4.5%. An increase of 4.5% for a Band D property equates to around £46 per year or 88p per week. The current Council Tax level is below average in Wales (8th) and these increases are proposed given the massive reduction in anticipated Wales Government funding, and also the short notice provided of such a major change.

3.4 A copy of the latest MTFP table is attached in Appendix B.

Medium Term Financial Projection
Welsh Government - Revenue Support Grant -4.5% (Reduction) Year 1 - 3% ongoing
Council Tax + 4.5% Increase Year 1 ongoing

	2016/17 £'000	2017/18 £'000	2018/19 £'000	2019/20 £'000
Current / Revised Spending Levels B'fwd	124,646	121,131	119,438	117,853
Pressures:				
Employees Pay Award 1% (1% recurring year after)& Pension & NI	815	750	755	775
Cost Increases - Inflation 1.25% and 1.50% recurring	1,010	1,226	1,245	1,263
Demographic Changes	500	500	500	500
Council Tax Reduction Scheme	200	200	200	200
Returned Growth Bids	-300			
Revised Spending Levels C'fwd	126,871	123,807	122,138	120,591
Financed By:				
Welsh Government	88,783	86,119	83,535	81,029
Council Tax	32,348	33,804	35,325	36,915
Outcome Agreement Grant	0	0	0	0
Total Funding	121,131	119,923	118,860	117,944
Shortfall of Funding required to balance the budget	5,740	3,883	3,763	3,654

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ISLE OF ANGLESEY COUNTY COUNCIL	
REPORT TO:	CORPORATE SCRUTINY COMMITTEE AND EXECUTIVE COMMITTEE
DATE:	17 SEPTEMBER 2015 21 SEPTEMBER 2015
SUBJECT:	REVENUE BUDGET MONITORING, QUARTER 1 2015/16
PORTFOLIO HOLDER(S):	COUNCILLOR H E JONES
HEAD OF SERVICE:	RICHARD MICKLEWRIGHT / BETHAN HUGHES OWEN
REPORT AUTHOR:	BEN DAVIES
TEL:	01248 752610
E-MAIL:	BenDavies@anglesey.gov.uk
LOCAL MEMBERS:	n/a

A - Recommendation/s and reason/s
<ol style="list-style-type: none"> 1. In February 2015, the Council set a net budget for 2015/16 with net service expenditure of £124.6m to be funded from Council Tax income, NNDR and general grants. 2. The budget for 2015/16 included required savings of £4.3m. These have been incorporated into the individual service budgets and achievement or non-achievement of these is reflected in the net under/overspends shown. 3. This report sets out the financial performance of the Council's services for the first quarter of the financial year and the projected position for the year as a whole, identifying the overall position and the sources of the main variances. 4. The overall projected financial position for 2015/16 is an overspend of £1,620k which is 1.3% of the Council's net budget for 2015/16. The explanations for significant variances are included within the report. 5. It is recommended that the following are noted:- <ol style="list-style-type: none"> (i) the position set out in respect of financial performance to date; (ii) the projected year end deficit; and (iii) actions being taken to address this.
B - What other options did you consider and why did you reject them and/or opt for this option?
n/a
C - Why is this a decision for the Executive?
This matter is delegated to the Executive.
CH - Is this decision consistent with policy approved by the full Council?
Yes
D - Is this decision within the budget approved by the Council?
Yes

DD - Who did you consult?		What did they say?
1	Chief Executive / Strategic Leadership Team (SLT) (mandatory)	TBC
2	Finance / Section 151 (mandatory)	n/a – this is the Section 151 Officer's report
3	Legal / Monitoring Officer (mandatory)	TBC
4	Human Resources (HR)	
5	Property	
6	Information Communication Technology (ICT)	
7	Scrutiny	
8	Local Members	
9	Any external bodies / other/s	
E - Risks and any mitigation (if relevant)		
1	Economic	
2	Anti-poverty	
3	Crime and Disorder	
4	Environmental	
5	Equalities	
6	Outcome Agreements	
7	Other	
F - Appendices:		
<ul style="list-style-type: none"> Appendix A - Revenue Budget Monitoring Report – Quarter 1, 2015/16 		
FF - Background papers (please contact the author of the Report for any further information):		
<ul style="list-style-type: none"> 2015/16 revenue budget (as recommended by this Committee on 16 February 2015 and adopted by the the County Council on 26 February 2015). 		

REVENUE BUDGET MONITORING – QUARTER 1 2015/16

1. General Balance – Opening Position and Planned Contribution in 2015/16

1.1 The provisional outturn for 2014/15 resulted in general balances at the start of the current financial year of £7.5m, a healthier position than previously expected.

2. Period to end of Quarter 1 (herein referred to as ‘the period’) – Financial Performance by Service

2.1 Details of the financial performance by service for the period and the projected out-turn position for each is set out in Annex A. The overall forecast is for a net overspend on the services of £1,620k. The table below summarises the variances.

Summary of projected variances at 31 March 2016 based upon financial information as at July 2015	
	(Under) / Overspend £000
Adult Social Care	452
Leisure	146
Highways and Transport	166
Planning and Public Protection	142
Waste Management	256
Corporate - Other Services	176
Other	282
Net	1,620

3. Explanation of Significant Variances

Please Note:-

‘Significant Variances’ are defined in this context as variances over £100k; and Variances expressed in percentage terms are a percentage of the net budget requirement.

3.1 Lifelong Learning

3.1.1 Central Education

3.1.1.1 This service was underspent by £4k (<1%) during the first quarter. The forecast for the year end is an overspend of £51k (1%). The forecast overspend is mainly as a result of a forecast overspend of £200k on Integration placements (11%), countered by a forecast saving of £150k (13%) on Out of County placements.

3.1.2 Culture

3.1.2.1 This service was £14k (3%) underspent during the period, with this forecast outturn for the year being a £5k (<1%) overspend.

3.2 Communities

3.2.1 Adult Social Care

3.2.1.1 This service was £117k (3%) overspent for the period, with the forecast outturn for the year as a whole being a predicted overspend of £452k (2%) .

3.2.1.2 The elements within the forecast outturn variance are as follows:-

- Older People and Adults directorate has a forecast overspend (£450k, 2%):-
 - Services for the Elderly: forecast overspend of £327k (5%);
 - Physical Disabilities: forecast underspend of £57k (4%);
 - Learning Disabilities: forecast overspend of £165k (7%);
 - Mental Health: forecast overspend of £129k (3%);
 - Provider Unit: forecast underspend of £114k (2%); and
 - Management and Support: overspend of £2k (<1%).

3.2.1.3 The forecast overspend for Adult Social Care is due in a large part to the additional cost pressures on the service in 2015/16; examples of the cost pressures the service are facing include the implications of the Supreme Court judgement delivered in March 2014 around the Deprivation of Liberty Safeguards, the impact of a 1.7% increase in the fees paid to external care homes and the significant reduction in Intermediate Care Funding from WG. We are also predicting an overspend on Mental Health due to a small number of more needy clients.

3.2.1.4 As previously reported, the Services for the Elderly is a volatile area and a substantial amount of work has taken place to improve the projections over all client groups as well as realigning budgets.

3.2.2 Childrens' Services

3.2.2.1 The service was £101k (2%) underspent during the period and is projected to be overspent by £97k (1%) for the year as a whole, which includes a projected overspend of £352k (12%) for Looked-after-Children; this includes a high cost placement under secure order provisions.

3.2.3 Housing (Council Fund)

3.2.3.1 This service was underspent by £71k (15%) during the period. Due to service restructuring being underway, forecast outturn has not been estimated at the time of writing this report.

3.2.4 Housing (HRA)

3.2.4.1 This service was underspent by £54k during the period, with a forecast underspend of £22k (1%) by the year end.

3.3 Sustainable Development

3.3.1 Economic Development

3.3.1.1 This service was underspent by £39k (8%) at the end of the period, with the projected outturn for the year as a whole being on budget.

3.3.2 Leisure

3.3.2.1 This service was £31k (7%) overspent during the period, with an overspend of £146k (7%) forecast for the year as a whole. The reasons for this are as follows:-

- The Park and Outdoor Facility budgets formed part of the efficiency savings accepted for 2012/13 but not all sites have been outsourced, the projected overspend is £100k (£nil budget);
- The golf course has a projected overspend of £50k due to not realising its income targets, an issue dating back to the 1990s (the responsibility for the course is to transfer to the Llangefní Partnership in July 2015);
- Miscellaneous minor variances amounting to a net underspend of £4k.

3.3.3 Maritime

3.3.3.1 This service was overspent by £6k (10%) at the end of the period, with the forecast outturn for the year to be to be quantified once the elements appertaining to specific income headings have been revised by the Function.

3.3.4 Highways

3.3.4.1 This service was £76k (5%) overspent during the period and is projected to be £166k (2%) overspent by the year end (excluding the effects of the works budgets (traffic, lighting and maintenance) as the forecast year end position is unknown at this time).

3.3.4.2 The main reason for the projected overspend is the underachievement of car park income amounting to £100k (20%) and other minor variances amounting to a net overspend of £66k.

3.3.5 Planning and Public Protection

3.3.5.1 This service was £53k (10%) underspent during the period and is projected to be £142k (5%) overspent by the year end. The reasons for the projected overspend are a number of miscellaneous minor variances.

3.3.6 Property

3.3.6.1 This service was £46k (91%) underspent during the period and is projected to be on budget for the year as a whole.

3.3.7 Waste Management

3.3.7.1 This service was £32k (2%) underspent by the end of the period, with a projected overspend of £256k (3%) for the year as a whole. The reasons for the forecast overspend are as follows:-

- Forecast overspend on waste collection contract of £229k (12%);
- Forecast overspend on the Penhesgyn Transfer Station of £100k (28%);
- Forecast underspend of £100k on waste disposal contract (5%); and
- Miscellaneous minor forecast variances amounting to a net overspend of £27k.

3.4 Deputy Chief Executive

3.4.1 Corporate - Other Services

3.4.1.1 This budget was £31k (7%) overspent during the period, with a projected overspend for the year as a whole of £176k (7%). The reason for the projected overspend is the 'savings to be found' budget, a similar issue to that reported in 2014/15.

3.4.2 Corporate & Democratic

3.4.2.1 This budget area was £9k (2%) overspent during the period, with an overspend of £2k (<1%) projected for the year as a whole.

3.4.3 Deputy Chief Executive's Office

3.4.3.1 The budget was underspent by £2k (1%) during the period and is projected to be £84k (132%) overspent by the year end.

3.4.4 Finance – Excluding Benefits Granted

3.4.4.1 The service was overspent by £188k (26%) at the end of the period, with a forecast overspend of £97k (12%) for the year as a whole.

3.4.5 Finance - Benefits Granted

3.4.5.1 The forecast overspend for the year stands at £50k (1%). The bulk of the current overspend will be recoverable from the DWP in increased grant.

3.4.6 Human Resources

3.4.6.1 This section was overspent by £92k (41%) in the period but is forecast to be £30k (15%) underspent for the year as a whole. £73k of the period's overspend related to Job Evaluation, for which funding has been requested from reserves.

3.4.7 ICT

3.4.7.1 This section was overspent by £83k (20%) during the period and is forecast to be £26k (421%) underspent for the year as a whole.

3.4.8 Legal & Committees

3.4.8.1 This service overspent by £141k (42%) during the period and is forecast to be £7k (5%) overspent by the year end. £100k of the first quarter's overspend is due to election costs, which are to be re-imbursed.

3.4.9 Transformation

3.4.9.1 This section underspent by £279k (185%) during the period and is forecast to be £55k (14%) underspent for the year as a whole.

3.4.10 Audit

3.4.10.1 This section underspent by £5k (8%) during the period and is forecast to be on budget by the year end.

3.4.11 Corporate Finance

3.4.11.1 This budget header contains a number of areas such as investment income, financing costs and contingencies. It is too early to forecast the outturn positions on investment income and financing costs at this stage given the scope for uncertainty that can arise on these types of expenditure. The contingencies budgets, which amounted to £2.124m at the start of the year are expected to be on budget for the year as a whole. £372k of these budgets is already committed, which includes £301k of redundancy costs.

4. Conclusion

- 4.1** The net revenue expenditure incurred by the Authority to the end of June 2015 and the forecast financial position of each service has been outlined above and included in Annex A. An estimated overspend of £1.6m on services is predicted at this stage, though this may change in the future due to events, service demands and information which may impact on the forecast. The report highlights that the most significant estimated overspends are in Adults Social Care (£452k); Leisure (£146k); Highways and Transport (£166k); Waste (£256k) and Corporate – other services (£176k). The reasons for these estimated overspends are explained above. Heads of Service should consider all options for remedial action to try to reduce the estimated overspend in the future. While it is premature to take action now SLT will monitor the situation regularly and take action as necessary.

FINANCIAL PERFORMANCE (COUNCIL FUND) – QUARTER 1, 2015/16

Directorate	Profiled Budget Q1 £'000	Actual & Commitments Q1 £'000	Variance Q1 £'000	Annual Budget £'000	Projected Outturn £'000	Projected Outturn Variance over/(under) spend £'000
Lifelong Learning						
Delegated Schools Budget	9,418	9,418	0	43,786	43,786	0
Central Education	1,048	1,044	-4	7,838	7,889	51
Culture	472	458	-14	1,750	1,755	5
Talnet	129	191	62	0	0	0
	11,067	11,111	44	53,373	53,429	56
Communities						
Adult Social Care	4,569	4,686	117	22,078	22,530	452
Childrens' Services	1,596	1,495	-101	6,581	6,678	97
Housing	485	414	-71	998	998	0
	6,650	6,595	-55	29,657	30,206	549
Sustainable Development						
Economic Development	485	446	-39	1,292	1,292	0
Leisure	463	493	31	2,224	2,370	146
Maritime	63	69	6	422	422	0
Highways & Transport	1,650	1,726	76	9,395	9,561	166
Planning & Public Protection	505	452	-53	2,859	3,001	142
Property	50	4	-46	448	448	0
Rechargeable Works	53	108	55	0	0	0
Directorate Management	15	7	-8	58	58	0
Waste	1,609	1,577	-32	7,062	7,318	256
	4,892	4,883	-9	23,761	24,471	710
Deputy Chief Executive						
Corporate - Other Services	421	452	31	2,596	2,772	176
Corporate and Democratic Costs	234	243	9	2,234	2,236	2
Deputy Chief Executive's Office	180	178	-2	-64	20	84
Finance - Excluding Benefits Granted	730	918	188	802	899	97
Finance - Benefits Granted	1,915	2,321	406	5,918	5,968	50
Human Resources	221	313	92	198	168	-30
ICT	408	490	83	-6	-32	-26
Legal and Committees	337	477	141	136	143	7
Transformation	151	-128	-279	377	322	-55
Audit	65	60	-5	0	0	0
Corporate Finance	783	783	0	5,664	5,664	0
	5,444	6,106	662	17,855	18,160	305
Total	28,053	28,695	642	124,646	126,266	1,620
FUNDED BY						
NNDR				21,986		
Council Tax				30,955		
Outcome Agreement Grant				725		
Revenue Support Grant				70,980		
				124,646		

ISLE OF ANGLESEY COUNTY COUNCIL		
REPORT TO:	CORPORATE SCRUTINY COMMITTEE AND EXECUTIVE COMMITTEE	
DATE:	17 SEPTEMBER 2015 AND 21 SEPTEMBER 2015	
SUBJECT:	BUDGET MONITORING REPORT FIRST QUARTER 2015/16 - CAPITAL	
PORTFOLIO HOLDER(S):	COUNCILLOR H E JONES	
HEAD OF SERVICE:	RICHARD MICKLEWRIGHT	(EXT. 2601)
REPORT AUTHOR:	GARETH ROBERTS	
TEL:	01248 752675	
E-MAIL:	GarethJRoberts@anglesey.gov.uk	
LOCAL MEMBERS:	n/a	
A - Recommendation/s and reason/s		
<ul style="list-style-type: none"> The expenditure on general schemes to the end of June was £2.5m (12% of total general schemes budget). Housing schemes incurred expenditure of £0.7m (6% of the total housing budget) to June. The overall expenditure was 10% of the total budget, as many of the schemes are weighted towards the latter part of the year. It is recommended to note progress of expenditure and receipts against the capital budget. 		
B - What other options did you consider and why did you reject them and/or opt for this option?		
n/a		
C - Why is this a decision for the Executive?		
<ul style="list-style-type: none"> This report sets out the financial performance of the Capital budget for the first quarter of the financial year. Budget monitoring is a designated Executive function. 		
CH - Is this decision consistent with policy approved by the full Council?		
Yes		
D - Is this decision within the budget approved by the Council?		
Setting of the annual Capital Budget.		
DD - Who did you consult?		What did they say?
1	Chief Executive / Strategic Leadership Team (SLT) (mandatory)	
2	Finance / Section 151 (mandatory)	n/a – this is the Section151 Officer’s report
3	Legal / Monitoring Officer (mandatory)	
4	Human Resources (HR)	
5	Property	
6	Information Communication Technology (ICT)	
7	Scrutiny	
8	Local Members	
9	Any external bodies / other/s	
E - Risks and any mitigation (if relevant)		
1	Economic	
2	Anti-poverty	
3	Crime and Disorder	
4	Environmental	
5	Equalities	
6	Outcome Agreements	

7	Other	
F - Appendices:		
<p>Appendix A - Capital Budget Monitoring Report – Quarter 1 2015/16 Appendix B - Capital Budget 2015/16 – Summary of the Capital Expenditure against the Capital Budget 2015/16</p>		
FF - Background papers (please contact the author of the Report for any further information):		
<ul style="list-style-type: none"> • 2015/16 capital budget, as recommended by this Committee on 16 February 2015; and • 2015/16 Public Sector Housing Investment Programme 2015/16 (as presented to, and accepted by, this Committee on 20 April 2015). 		

1. BACKGROUND

- 1.1** This is the capital budget monitoring report for the first quarter of the financial year. Appendix B is a summary of expenditure against the budget up to the end of June.
- 1.2** In February 2015, the Council approved a Capital Programme for non housing services of £15.150m for 2015/16. In April 2015, the Council approved a Capital Programme for the HRA of £8.589m. There have been new Grants awarded in 2015/16 totalling £5.158m, and there was £3.943m Capital Commitments brought forward from 2014/15. This gives a total Capital budget for 2015/16 of £32.840m.

2. PROGRESS

- 2.1** Expenditure to the end of June is £2.5m (£1.3m in 2014/15) on general schemes, which equates to 12% (6% in 2014/15) of the total general schemes budget. The reason for this is that most of the Capital schemes are weighted towards the latter part of the financial year. An example of this would be the Schools refurbishment, Re-wiring Education Buildings and the Reducing Fire Risk in Schools programmes' which have received a total budget of £0.6m. However, at the end of the first quarter there was no expenditure on these schemes as they are due to commence during the school holidays in quarter 2.
- 2.2** Expenditure to the end of June on housing Capital schemes is £0.7m (£1.3m 2014/15).
- 2.3** These reports focus on grant aided schemes and other projects where there can be considerable risk if projects slip or over-run the budget. As previously reported, the number of grant aided projects has reduced following cuts in Welsh Government budgets, although there are some large European Grant aided projects underway (being the Sites and Premises project and the Anglesey Coastal Environment). There are also currently 7 (4 continued from 2014/15) Welsh Government aided projects underway, the most significant of which being the Vibrant and Viable Places Grant.

2.3.1 The three most significant projects in terms of risk are detailed below:-

2.3.1.1 The Isle of Anglesey County Council has secured grant funding of £7.490m from the Welsh Government Vibrant and Viable Places Programme over the next three financial years, on a match funding basis. The total Capital budget approved by the Welsh Government for 2015/16 is £2.411m. This budget of £2.411m has been split over six categories, Enabling New Homes (£0.371m), Enabling Town Homes (£0.576m), Viable Town Centre (£0.411m), Market Hall Hub (£0.09m), Jobs and Business (£0.392m), Active Community (£0.571m). However, at the end of the quarter, there was only £0.227m spent on this programme. The majority of the expenditure for this grant is profiled for quarter 4, therefore, if there is slippage, there is a significant risk that funding will be lost.

2.3.1.2 The smallholdings programme of improvements, financed from the ring-fenced capital receipts from the sale of smallholdings and rental income, is in its sixth and final year. The programme continues to run ahead of capital receipts, with a deficit of £1.393m brought forward from 2014/15. Capital receipts to the end of the first quarter is £0.814m. There are further sales projected for 2015/16 and 2016/17.

2.3.1.3 A number of projects and schemes allied to service and corporate transformation are in progress or are expected over the short to medium term; this includes the recent, in principle, approval of the 21st Century Schools Programme, Band A, and projects involving older adult social care. These projects and schemes will place a significant capital financing requirement on this Authority and the corporate strategic asset management plans will need to be closely aligned to deliver the capital receipts necessary to minimise the need to borrow. Any borrowing that is taken up will increase the pressures on the future budgets and increase the general risks associated with debt.

3. RESOURCES

3.1 Capital Grants

3.1.1 During the Quarter, the Council was awarded £191,000 Road Safety Capital grant. This grant will be spent on three schemes, being the B4419 Pentre Berw to Llangaffo, the A4080 Brynsiencyn to Newborough and the A4080 Engedi to Aberffraw.

3.1.2 The Council was also awarded a grant of £174,000 for Safer Route in Communities. This grant will be spent on improving accessibility and safety, and encourage walking and cycling in communities in the village of Talwrn.

3.1.3 Finally, during the quarter, the Council was awarded a grant of £58,843 to develop Canolfan Bro Alaw.

3.2 Capital Receipts

3.2.1 The capital receipts for this year to date are:-

	Received to 30 June 2015 £'000	Budget to 2015/16 £'000
Housing HRA		
Right to Buy Sales	58	170
Land Sales	0	0
Private Sector Housing		
Sales of plots	0	0
Repaid charges	0	0
Repaid grants	5	5
Council Fund:		
Smallholdings	814	2,739
General	50	1,540
Industrial	0	2
Schools	0	190
Total	927	4,646

3.2.2 The Capital Receipts for Quarter 1 was slightly behind profile, but it is expected to pick up over the next two Quarters. The reason it was slightly behind the profile was due to a change in planning policy interpretation on residential building plots and delays by purchasers.

4. LOOKING AHEAD

4.1 The significant items worthy of note at this point are as follows:-

4.1.1 Design work is currently progressing on two schemes within Band A of the 21st Century Schools programme – new Holyhead Primary School and a new Area School in North West Anglesey (Ysgol y Llannau). There will be a requirement to progress with feasibility work for the other two projects within Band A later this year.

4.1.2 New Holyhead School – The FBC has been submitted to Welsh Government and will be presented to their panel in late August. Subject to FBC approval, works are programmed to commence on site in late September. The FBC included revised total Projects Costs of £10,352,381. This figure shows an overall cost increase of £1,942,041 against the current WG approved budget of £8,410,340. It is important that members note that there is no guarantee that the Welsh Government will fund 50% of this or any future increase. The increased costs are mainly following detailed surveys and agreement with CADW of the extent of the works required to the Grade II Listed Cybi Block.

The Full Planning Application was submitted in April. The application was considered by the Planning Committee at the end of July. A Listed Building Planning Application for the Cybi Block refurbishment was submitted in July.

4.1.3 New Area School North-West Anglesey (Ysgol y Llannau) – A full Planning Application has been submitted and will hopefully be approved in September. Agreement has been reached with the landowner regarding the purchase of the land and will progress once Planning Approval has been received.

Additional Archaeological excavation works are required on site to complete the areas identified by Gwynedd Archaeological Trust. These works will be carried out prior to the main contractor commencing on site. Tenders for main construction will be invited in early September from contractors on North Wales Major Construction Works Framework.

It is anticipated that the works will commence on site in February 2016 – with a construction period of 12 months – for completion in February 2017.

4.2 Capital Bids forms for the 2016/17 financial year were available in mid August. The process will run until this Committee's meeting in November and will follow the same procedure as last year. The process this year will be shorter and brought forward by five to six weeks.

APPENDIX B

Slippage 2014/15 £'000	Budget 2015/16 £'000	SERVICE	Detail of the planned Capital Expenditure	Budget Amount ('000)	External Funding (specific grants & contributions) ('000)	Cost borne by IOACC ('000)	Expenditure At Q1 (£000)	Expenditure % to budget
		Housing						
		Public Sector Housing :						
1,300	8,809	Housing Capital Programme	Planned Maintenance on Council Houses	5,087	2,650	2,437	544	11
			Central Heating Works	250		250	0	0
			Environmental works	500		500	4	1
			WHQS Internal Works Package & Asbestos Management	750		750	69	9
			Fire Risk Management	250		250	0	0
			Remodelling of Existing Stock (Llawr y Dref)	1,530		1,530	0	0
			Acquisition of Existing Properties	1,372		1,372	0	0
			Public Sector Adaptations	150		150	7	5
			Purchase Vehicles for the BMU	220		220	0	0
		Private Sector Housing Schemes :						
		Private Sector Housing Grants and Loans Schemes	Houses Into Homes To Let				15	
			First Time Buyer Grants				5	
30	816		Disabled Facilities Grants	846		846	105	12
	180		Compulsory Purchase Pilot Scheme	180		180	0	0
	17		Housing Study and Fees VVP Grant	17	17		0	0
	187		Cyttir Lane Social Housing VVP Grant	187	187		0	0
	161		Bwch Alltran VVP Grant	161	161		0	0
305		Affordable Housing Schemes		305		305	0	0
1,635	10,170	Total Housing		11,805	3,015	8,790	749	6
		Education						
	442	Flying Start Capital Expansion Programme	Adjustment to Flying Start Building, Holyhead	442	442		4	1
	189	Flying Start VVP Grant		189		189	0	0
	9,159	21st Century Schools	Ysgol Caergybi	5,728	2,864	2,864	67	1
			Ysgol Llannau	3,431	1,716	1,715	44	1
	198	Schools - Refurbishment	Ysgol Gynradd Meolfre	22		22	0	0
			Ysgol Gynradd Pentraeth	16		16	0	0
			Ysgol Gynradd Llanfairpwll	19		19	0	0
			Ysgol Gynradd Talwrn	13		13	0	0
			Ysgol David Hughes	53		53	0	0
			Ysgol Uwchradd Caergybi	31		31	0	0
			Ysgol Rhoscolyn	24		24	0	0
			Ysgol Gynradd Cemaes	20		20	0	0
	253	Rewiring Education Building	Ysgol Uwchradd Caergybi	55		55	0	0
			Ysgol Gynradd Bodffordd	83		83	0	0
			Ysgol Gynradd Moelfre	115		115	0	0

Slippage 2014/15 £'000	Budget 2015/16 £'000	SERVICE	Detail of the planned Capital Expenditure	Budget Amount ('000)	External Funding (specific grants & contributions) ('000)	Cost borne by IOACC ('000)	Expenditure At Q1 (£000)	Expenditure % to budget
	149	Reduction in Fire risk in Council Building	Ysgol David Hughes	4		4	0	0
			All Schools	24		24	0	0
			Ysgol Gynradd Penysarn	11		11	0	0
			Ysgol David Hughes	55		55	0	0
			Ysgol Uwchradd Bodedern	55		55	0	0
	10,390	Sub-Total		10,390	5,022	5,368	115	1
		Leisure						
85		Plas Arthur Leisure Centre Upgrade		85		85	67	79
85		Amlwch Leisure Centre Upgrade		85		85	0	0
	70	Holyhead Leisure Centre Upgrade VVP Grant		70	70		92	131
170	70	Sub-Total		240	70	170	159	66
		Economic Development						
447		Strategic Infrastructure on Anglesey - Sites and Premises		447		447	780	174
		Public Conveniences					24	
		Cemaes Toilets					3	
244		Anglesey Coastal Environment Project		244		244	318	130
63		Unallocated Funding		63		63	0	
	145	Holyhead Business Investment Fund VVP Grant		145	145		31	21
	120	Penrhos Units Upgrade VVP Grant		120	120		7	6
	30	HAWFC Extension VVP Grant		30	30		28	93
	50	Caban Kingsland VVP Grant		50	50		47	94
	1	Ynys Mon Gymnastics Club VVP Grant		1	1		0	0
	48	Active Community Development VVP Grant		48	48		5	10
	69	Kingsland Community Centre VVP Grant		69	69		13	19
754	463	Sub-Total		1,217	463	754	1,256	103

Slippage 2014/15 £'000	Budget 2015/16 £'000	SERVICE	Detail of the planned Capital Expenditure	Budget Amount ('000)	External Funding (specific grants & contributions) ('000)	Cost borne by IOACC ('000)	Expenditure At Q1 (£000)	Expenditure % to budget
		Highways						
45		Car Parks		45		45	0	0
387	150	Vehicles		537		537	90	17
	2,000	County Prudential Borrowing Initiative	Brynteg, Gorad Road, Valley	17		17	18	106
			Lôn Pandy Llywenan, Llanfigael	44		44	23	52
			Lôn Fferm Bodloigan, Llanfigael	52		52	51	98
			Lôn Glanrafon, Llanfechell	42		42	39	93
			Stad Nant y Mynydd, Llanfechell	27		27	27	100
			Breeze Hill, Benllech	40		40		0
			Moelfre Square to Bus shelter	20		20		0
			Maes Hyfryd, Lôn Newydd, Moelfre	30		30		0
			Nebo to Llys Dulas, Penysarn	30		30		0
			Maenaddwyn to Brynteg, Brynteg	100		100		0
			Ednyfed Hill / Bonc yr Odyn, Amlwch	31		31		0
			Old Post Office, Brynrefail	15		15		0
			Pengraigwen	20		20		0
			Lôn Fferam Uchaf, Llansadwrn	40		40	37	93
			Hill Street, Menai Bridge	44		44		0
			Biwmares to Lairds Junction, Llanfaes	80		80		0
			Hendre Hywel, Pentraeth	24		24		0
			Maes y Coed Estate, Talwrn	15		15		0
			Lôn Bryn Ceinwen (The Outbuildings)	23		23	24	104
			Brig y Nant Estate, Llangefni	24		24		0
			Llanddaniel village	30		30		0
			Capel Mawr to Pont Marquis	30		30		0
			Bethel village	34		34		0
			Lôn Tre Dryw, Brynsiencyn	22		22		0
			Greenfield Avenue, Llangefni	55		55		0
			Kingsland Road, Holyhead	62		62		0
			Lôn Ty Main, Caergeiliog	34		34	35	103
			Four Mile Bridge, Trearddur Bay	123		123		0
			Seacroft junction, Beach Road	50		50		0
			Turnpike Nant Roundabout Surfacing	100		100		0
			Allt Goch, Beaumaris Drainage	70		70		0
			Llanfairynghornwy Culvert Drainage	100		100		0
			Surface Dressing various locations	572		572		0
	900	Beaumaris Flood Alleviation	Reduce the risk of floods in Beaumaris	900	765	135	370	41
	1,936	Llangefni Link Road		1,936	1,867	69	12	6
	5	Active Travel Mapping		5	5		0	0
	174	Safer Route in Communities	Improve accessibility and safety and encourage walking and cycling in communities in the village of Talwrn	174	174		0	0
	191	Road Safety Grant	B4419 Pentre Berw to Llangaffo	42	42		0	0
			A4080 Brynsiencyn to Newborough	82	82		0	0
			A4080 Engedi to Aberffraw	67	67		0	0
	16	Market Street Improvement VVP Grant		16	16		4	0

Slippage 2014/15 £'000	Budget 2015/16 £'000	SERVICE	Detail of the planned Capital Expenditure	Budget Amount ('000)	External Funding (specific grants & contributions) ('000)	Cost borne by IOACC ('000)	Expenditure At Q1 (£000)	Expenditure % to budget
	18		Visitor Signage and Parking Meters VVP Grant	18	18		0	0
432	5,390		Sub-Total	5,822	3,036	2,786	730	13
			Waste Management					
119			Waste Containers Compound	119		119	0	0
119			Sub-Total	119		119	0	0
			Property					
123			Building Risk Management works	123		123	46	37
96			Holyhead Fishdock	96		96	0	0
106			Llanbedrgoch Cemetery	106		106	0	0
112			Llanddona Cemetery	112		112	1	1
			Smallholdings				168	
437			Sub-Total	437		437	215	49
			Corporate					
	1,125		Smarter Working					
			Reception	77		77	0	0
			ICT Associate Costs - Reception	9		9	0	0
			Professional Support	103		103	0	0
			Main Building	588		588	0	0
			Shire Hall	33		33	0	0
			ICT Associate Costs - Main Building	34		34	0	0
			ICT Associate Costs - Shire Hall	11		11	0	0
			Unified Comms Solution (MS Lync)	8		8	0	0
			Remote Access	54		54	0	0
			Additional Storage for Records Management	29		29	0	0
			Audio/Visual Equipment for Meeting Rooms	5		5	0	0
			Energy Efficiency: LED Light Fittings	151		151	0	0
			New Flexi System	21		21	0	0
			Voice Recognition Software	2		2	0	0
396		ICT	ICT Backup System	150		150	0	0
			Microsoft Exchange	22		22	0	0
			3Comm Refresh	50		50	0	0
			Additional Cost for Backup Systems	20		20	0	0
			Replacement of 2003 servers	100		100	0	0
			Provision for Microsoft and Oracle licensing costs	15		15	0	0
			New Servers				14	
			ICT Contingency	39		39	0	0
396	1,125		Sub Total	1,521		1,521	14	1

Slippage 2014/15 £'000	Budget 2015/16 £'000	SERVICE	Detail of the planned Capital Expenditure	Budget Amount ('000)	External Funding (specific grants & contributions) ('000)	Cost borne by IOACC ('000)	Expenditure At Q1 (£000)	Expenditure % to budget
		Social Services						
		Extra Care Homes	Llangefni Amlwch					
		Sub-Total						
		Planning						
		HLF					43	0
	10	Breakwater Park VVP Grant		10	10		0	0
	81	Market Hall Study VVP Grant		81	81		0	0
	59	Development Fees VVP Grant		59	59		0	0
	336	THI Phase 2 Implementation VVP Grant		336	336		0	0
	486	Sub-Total		486	486		43	9
		Other VVP Grants						
	102	Active Community Unallocated		102	102			
	9	Market Hall Hub Unallocated		9	9			
	109	Jobs and Business Unallocated		109	109			
	559	Town Homes Unallocated		559	559			
	24	Enabling New Homes Unallocated		24	24			
	803	Sub-Total		803	803			
2,308	18,727	Total - General		21,035	9,880	11,155	2,532	12
3,943	28,897	TOTAL BUDGET		32,840	12,895	19,945	3,281	10

ISLE OF ANGLESEY COUNTY COUNCIL	
REPORT TO:	EXECUTIVE COMMITTEE
DATE:	21 SEPTEMBER 2015
SUBJECT:	ANNUAL TREASURY MANAGEMENT REVIEW FOR 2014/15
PORTFOLIO HOLDER(S):	COUNCILLOR H E JONES
LEAD OFFICER(S):	RICHARD MICKLEWRIGHT
CONTACT OFFICER(S):	BEN DAVIES / GARETH ROBERTS (EXT. 2610/2675)
Nature and reason for reporting	
<p>To comply with regulations issued under the Local Government Act 2003 and with the Council's Treasury Management Scheme of Delegation for 2014/15 (Appendix 8 of the Treasury Management Strategy Statement 2014/15). In accordance with the Scheme of Delegation, this report was scrutinised by the Audit Committee on 27 July 2015. The Audit Committee resolved to accept the report and forward it to this Committee without further comment. Following on from this Committee, the report will then be presented to the full Council on 29 September 2015.</p>	

Summary

The Council is required, by regulations issued under the Local Government Act 2003, to produce an annual treasury management review of activities and the actual prudential and treasury indicators for 2014/15. This report meets the requirements of both the CIPFA Code of Practice on Treasury Management (the Code) and the CIPFA Prudential Code for Capital Finance in Local Authorities (the Prudential Code).

During 2014/15, the minimum reporting requirements were that the full Council should receive the following reports:-

- an annual treasury strategy in advance of the year (received on 27 February 2014);
- a mid year (minimum) treasury update report (received on 4 December 2014);
- an annual review following the year describing the activity compared to the strategy (this report).

The regulatory environment places responsibility on Members for the review and scrutiny of treasury management policy and activities. This report is, therefore, important in that respect, as it provides details of the outturn position for treasury activities and highlights compliance with the Council's policies previously approved by Members.

This Council confirms that it has complied with the requirement under the Code to give prior scrutiny to all of the above treasury management reports by the Audit Committee before they were reported to the full Council.

In order to support the scrutiny role of the members of the Audit Committee, Member training on treasury management issues was undertaken during July 2014.

During 2014/15, the Council complied with its legislative and regulatory requirements. The key data for actual prudential and treasury indicators detailing the impact of capital expenditure activities during the year, with comparators, are as follows:-

Data for actual prudential and treasury indicators	2013/14 Actual £000	2014/15 Original £000	2014/15 Actual £000
Capital expenditure			
• Non-HRA	20,936	18,100	15,769
• HRA	3,169	5,700	5,518
• Total	24,105	23,800	21,287
Total Capital Financing Requirement:			
• Non-HRA	86,286	92,400	85,932
• HRA	23,903	23,000	22,650
• Total	110,189	115,400	108,582
Gross borrowing	89,590	125,000	89,583
External debt	89,590	127,000	89,583
Investments			
• Longer than 1 year	-		-
• Under 1 year	9,196		10,983
• Total	9,196		10,983

Other prudential and treasury indicators are to be found in the main body of this report. The Section 151 Officer also confirms that borrowing was only undertaken for a capital purpose and the statutory borrowing limit (the authorised limit) was not breached.

The financial year 2014/15 continued the challenging investment environment of previous years, namely low investment returns.

RECOMMENDATIONS

The Committee is recommended to:-

- (i) Note that the outturn figures in this report will remain provisional until the audit of the 2014/15 Statement of Accounts is completed and signed off; any resulting significant adjustments to the figures included in this report will be reported as appropriate;
- (ii) Note the provisional actual 2014/15 prudential and treasury indicators in this report;
- (iii) Consider the annual treasury management report for 2014/15 and pass on to the next meeting of the full Council with any comments.

Appendices:

- Appendix 1 - Summary Portfolio Valuation as at 31 March 2015
- Appendix 2 - Credit ratings of investment counterparties and deposits held with each as at 31 March 2015
- Appendix 3 - Equivalent Credit Ratings
- Appendix 4 - The Economy and Interest Rates – A Commentary by Capita Asset Services

Background papers:

- Treasury Management Strategy Statement 2014/15
- Prudential and Treasury Indicators 2014/15
- Treasury Management First Quarter Report 2014/15
- Treasury Management Mid-Year Review Report 2014/15
- Treasury Management Third Quarter Report 2014/15

1. INTRODUCTION

This report summarises the following functions / activities / outcomes in financial year 2014/15:-

- Capital activity;
- Impact of this activity on the Council's underlying indebtedness (the Capital Financing Requirement);
- The actual prudential and treasury indicators;
- Overall treasury position identifying how the Council has borrowed in relation to this indebtedness and the impact on investment balances;
- Interest rate movements in the year;
- Detailed debt activity; and
- Detailed investment activity.

2. THE COUNCIL'S CAPITAL EXPENDITURE AND FINANCING 2014/15

2.1 The Council undertakes capital expenditure on long-term assets. These activities may either be:-

- Financed immediately through the application of capital or revenue resources (capital receipts, capital grants, revenue contributions etc.) which has no resultant impact on the Council's borrowing need; or
- Financed from borrowing; this may be through planned borrowing or otherwise. If insufficient financing is available, or a decision is taken not to apply resources, the capital expenditure will give rise to a borrowing need.

2.2 The actual capital expenditure forms one of the required prudential indicators. The table below shows the actual capital expenditure and how this was financed.

	2013/14 Actual (£m)	2014/15 Estimate (£m)	2014/15 Actual (£m)
Non-HRA capital expenditure	21	18	16
HRA capital expenditure	3	6	5
Total capital expenditure	24	24	21
Non-HRA financed in year	9	8	11
HRA financed in year	3	6	5
Non-HRA unfinanced capital expenditure	12	10	5
HRA unfinanced capital expenditure	0	0	0

3. THE COUNCIL'S OVERALL BORROWING NEED

3.1 The Council's underlying need to borrow for capital expenditure is termed the Capital Financing Requirement (CFR). This figure is a gauge of the Council's debt position. The CFR results from the capital activity of the Council and what resources have been used to pay for the capital spend. It represents the 2014/15 unfinanced capital expenditure (see above table), and prior years' net or unfinanced capital expenditure which has not yet been paid for by revenue or other resources.

3.2 Part of the Council's treasury activities is to address the funding requirements for this borrowing need. Depending on the capital expenditure programme, the treasury service organises the Council's cash position to ensure sufficient cash is available to meet the capital plans and cash flow requirements. This may be sourced through borrowing from external bodies (such as the Government, through the Public Works Loan Board (PWLB) or the money markets), or utilising temporary cash resources within the Council.

3.3 Reducing the CFR

3.3.1 The Council's underlying borrowing need (CFR) is not allowed to rise indefinitely. Statutory controls are in place to ensure that capital assets are broadly charged to revenue over the life of the asset. The Council is required to make an annual revenue charge, called the Minimum Revenue Provision (MRP) to reduce the CFR. This is effectively a repayment of the borrowing need. This differs from the treasury management arrangements which ensure that cash is available to meet capital commitments. External debt can also be borrowed or repaid at any time, but this does not change the CFR.

3.3.2 The total CFR can also be reduced by:-

- the application of additional capital financing resources (such as unapplied capital receipts); or
- charging more than the statutory revenue charge (MRP) each year through a Voluntary Revenue Provision (VRP).

3.3.3 The Council's 2014/15 MRP Policy (as required by WG Guidance) was approved as part of the Treasury Management Strategy Report for 2014/15 on 27 February 2014.

3.3.4 The Council's CFR for the year is shown below, and represents a key prudential indicator. This would include any PFI and leasing schemes on the balance sheet which would increase the Council's borrowing need, the CFR. There were no such schemes during the year.

CFR: Council Fund	2013/ 14 Actual (£m)	2014/ 15 Budget (£m)	2014/ 15 Actual (£m)
Opening balance	81	86	85
Add unfinanced capital expenditure (as above)	8	10	5
Less MRP/VRP*	(3)	(4)	(4)
Closing balance	86	92	86

CFR: HRA	2013/ 14 Actual (£m)	2014/ 15 Budget (£m)	2014/ 15 Actual (£m)
Opening balance	25	24	24
Add unfinanced capital expenditure (as above)	-	-	-
Less MRP/VRP*	(1)	(1)	(1)
Closing balance	24	23	23

* Includes voluntary application of capital receipts

3.3.5 The borrowing activity is constrained by prudential indicators for gross borrowing and the CFR, and by the authorised limit.

3.4 Gross borrowing and the CFR

In order to ensure that borrowing levels are prudent over the medium term and only for a capital purpose, the Council should ensure that its gross external borrowing does not, except in the short term, exceed the total of the capital financing requirement in the preceding year plus the estimates of any additional capital financing requirement for the current and next two financial years. This essentially means that the Council is not borrowing to support revenue expenditure. This indicator allows the Council some flexibility to borrow in advance of its immediate capital needs. The table below highlights the Council's gross borrowing position against the CFR. The Council has complied with this prudential indicator.

	31 March 2014 Actual (£m)	31 March 2015 Budget (£m)	31 March 2015 Actual (£m)
Gross borrowing position	89.6	115.4	89.6
CFR	110.2	115.4	108.6

3.4.1 As part of the financing of capital expenditure for 2014/15, borrowing was used to finance the gap between available resources (capital receipts, capital grants, capital contributions and revenue contributions) and the capital expenditure. It was decided, in light of current and projected market interest rates and counterparty credit risks, to continue internalising borrowing, in the short term at least. This strategy has now been implemented throughout each of the last four years. As a result of continuing with this strategy, the gap between CFR and external borrowing decreased during 2014/15 to £19.0m. The gross borrowing at 31 March 2015 is less than the forecast CFR for the following 2 years.

3.5 The other debt related indicators are:-

3.5.1 The authorised limit - the authorised limit is the "affordable borrowing limit" required by section 3 of the Local Government Act 2003. Once this has been set, the Council does not have the power to borrow above this level. The table below demonstrates that during 2014/15 the Council maintained gross borrowing within its authorised limit.

3.5.2 The operational boundary – the operational boundary is the expected borrowing position of the Council during the year. Periods where the actual position is either below or over the boundary are acceptable subject to the authorised limit not being breached.

3.5.3 Actual financing costs as a proportion of net revenue stream - this indicator identifies the trend in the cost of capital (borrowing and other long term obligation costs net of investment income) against the net revenue stream.

	2014/15
Authorised limit	£127.0m
Maximum gross borrowing position	£89.6m
Operational boundary	£122.0m
Average gross borrowing position	£89.6m
Financing costs as a proportion of net revenue stream - CF	5.79%
Financing costs as a proportion of net revenue stream - HRA	14.60%

The reason for the Council Fund financing costs being a marginally lower percentage of the net revenue stream than estimated was due to lower than budgeted financing costs, combined with lower than budgeted investment income and higher than expected net revenue stream.

4. TREASURY POSITION AS AT 31 MARCH 2015

- 4.1 The Council's debt and investment position is organised by the treasury management service in order to ensure adequate liquidity for revenue and capital activities, security for investments and to manage risks within all treasury management activities. Procedures and controls to achieve these objectives are well established both through Member reporting detailed in the summary and through officer activity detailed in the Council's Treasury Management Practices. The borrowing and investment figures for the Council as at the end of the 2014/15 and 2013/14 financial years are as follows:-

	31 MARCH 2014			31 MARCH 2015		
	£'000	Average Rate (%)	Average Maturity (yrs)	£'000	Average Rate (%)	Average Maturity (yrs)
Debt: All Public Works Loans Board, fixed rate	89,590	5.72	26.2	89,585	5.72	25.4
CFR	110,189			108,582		
Over / (under) borrowed	(20,599)			(18,997)		
Fixed term investments (all < 1 year, managed in house and fixed rate)	5,005	0.80		Nil	-	
No notice investments (all managed in house)	4,191	0.58		10,983	0.36	
Total Investments	9,196	0.70		10,983	0.36	

See a more detailed analysis in Appendix 1. The upper limits for fixed rate and variable rate exposures were not breached during the year.

- 4.2 Borrowing is further broken down by maturity as:-

	31 MARCH 2014		31 MARCH 2015		2013/14 and 2014/15 Limits	
	£m	% of total	£m	% of total	% of total (upper)	% of total (lower)
Total borrowing	89.6	100	89.6	100		
Under 12 months	0.0	0.0	0.0	0.0	20	0
12 months and within 24 months	0.0	0.0	0.0	0.0	20	0
24 months and within 5 years	10.5	11.8	15.5	17.3	50	0
5 years and within 10 years	13.7	15.3	8.8	9.8	75	0
10 years and above	65.4	72.9	65.3	72.9	100	0

- 4.3 There was no debt rescheduling and no new external borrowing. No debt rescheduling took place during the year as the average 1% differential between PWLB new borrowing rates and premature repayment rates made rescheduling unviable.
- 4.4 Part of the Council's deposits are held in no notice deposit accounts which pay interest at rates near the prevailing base rate, £11.0m at 0.36% (31 March 2014: £4.2m at 0.58%). There were no deposits being held for a period of less than 1 year (31 March 2014: £5m at 0.8%).

5. TREASURY STRATEGY FOR 2014/15

- 5.1** The expectation for interest rates within the strategy for 2014/15 anticipated low but rising Bank Rate (starting in quarter 1 of 2015) and gradual rises in medium and longer term fixed borrowing rates during 2014/15. Variable or short-term rates were expected to be the cheaper form of borrowing over the period. Continued uncertainty in the aftermath of the 2008 financial crisis promoted a cautious approach, whereby investments would continue to be dominated by low counterparty risk considerations, resulting in relatively low returns compared to borrowing rates.
- 5.2** In this scenario, the treasury strategy was to postpone borrowing to avoid the cost of holding higher levels of investments and to reduce counterparty risk.
- 5.3** The actual movement in gilt yields meant that PWLB rates saw little overall change during the first four months of the year but there was then a downward trend for the rest of the year with a partial reversal during February.
- 5.4** The economic position and PWLB and investment rates were as shown in Appendix 4.

6. INVESTMENT OUTTURN FOR 2014/15

- 6.1** Bank Rate remained at its historic low of 0.5% throughout the year; it has now remained unchanged for six years. Market expectations as to the timing of the start of monetary tightening started the year at quarter 1 2015 but then moved back to around quarter 3 2016 by the end of the year. Deposit rates remained depressed during the whole of the year, primarily due to the effects of the Funding for Lending Scheme
- 6.2** The expected investment strategy was to keep to shorter term deposits (up to 364 days), although the ability to invest out to longer periods was retained (although not used). Available cash balances were expected to be up to £30m, ranging between £15m and £35m. The budget was set at 0.75% or £225k after adjusting for the higher rates on existing investments. As it turned out, average balances of £20.4m returned £83k (0.40%). The lower than budgeted average cash balance was partly the result of continuing to internalise borrowing. The lower than budgeted return was due to worse than anticipated rates of return on investments, with rates continuing to fall throughout the year.

7. INVESTMENT SECURITY AND CREDIT QUALITY

- 7.1** No institutions in which we had made investments had any difficulty in repaying investments and interest on time and in full during the year.
- 7.2** During 2014/15, credit ratings remained poor across the range of our usual counterparties. Since late 2008, it has been challenging to place deposits with appropriate counterparties. In December 2008, the Council's approval was obtained to extend flexibility with counterparties to deal with market changes; this included the ability to invest all our surplus funds with central government if necessary. The list was further widened in April 2010 to include nationalised and partly nationalised institutions and this list was clarified in March 2013 in relation to nationalised and part nationalised UK banks for the 2014/15 criteria. Previous decisions had extended flexibility for investing with local authorities.
- 7.3** The practical effect of these policies was as follows: during the year we continued to use no notice accounts with major high street institutions (Santander, HSBC, RBS and Bank of Scotland) for day to day cash flow.

- 7.4** There was one fixed term investment with the Royal Bank of Scotland (RBS) for £5.0m at the start of the year that matured during in May 2014. The rate was 0.80% and upon maturity was transferred into the RBS call account.

8. ACTIVITY SINCE 2014/15

- 8.1** It has previously been reported that this Authority was preparing to exit the HRA subsidy system on 2nd April 2015. At the time of reporting for Quarter 3 treasury activity, it was known that the buyout was to be financed through the PWLB, but the settlement amount and rate of interest on the borrowing were under consultation. The potential effect of the buy-out was reflected in the budget setting papers presented to Members for 2015/16 (including the 2015/16 Treasury Management Strategy Statement presented to this Committee for scrutiny on 9th February 2015). It can be confirmed that that buy-out took place and the HRA is now self financed. The exact structure of loans arranged by the Council to fund its self-financing of the HRA reflected the requirements of the HRA business plan, the overall requirements of the Council and certain limitations (e.g. the minimum average duration of any borrowing) put in place by the Welsh Government. The loans were, therefore, arranged at a set of bespoke, higher PWLB interest rates that applied only to Welsh HRA self-financing authorities and may make these loans less flexible, from a restructuring perspective, than would normally be the case.

**Summary Portfolio Valutaion
As at 31 March 2015**

	Nominal/Principal (£)	Fair Value (£)
FINANCIAL ASSETS		
Cash (interest bearing accounts) (1)	10,982,986	11,008,287
FINANCIAL LIABILITIES		
PWLB loan – Maturity	89,315,764	129,480,161
PWLB loan – Annuity	267,124	435,780
COUNTERPARTIES		
(1) Cash (interest bearing accounts)	7,499,331	
Santander	480,732	
Bank of Scotland	2,945,930	
HSBC	<u>56,993</u>	
RSB	10,982,986	

Graddfeydd Credyd Gwrthbartion buddsoddi a'r adneuo a ddelir gyda phob un ar 31 Marwth 2015 *
Credit ratings of investment counterparties and deposits held with each as at 31 March 2015*

Grŵp Bancio/ Banking Group	Sefydliad/ Institution	Adneuo / Deposit £'000	Hyd (Galw/ tymor sefydlog) / Duration (Call / Fixed Term**)	Cyfnod (O - I) / Period (From - To)	Graddfa Dychweliad/ Rate of Return %	Graddfa Tymor Hir Fitch Long Term Rating ***	Graddfa Tymor Byr Fitch Short Term Rating ***	Graddfa Tymor Hir Moody's Long Term Rating ***	Graddfa Tymor Byr Moody's Short Term Rating ***	Graddfa Tymor Hir Standard & Poor's (S&P) Long Term Rating ***	Graddfa Tymor Byr Standard & Poor's (S&P) Short Term Rating ***	Lliw Sector/Hyd Awgrymiedig/ Sector Colour / Suggested Duration
Lloyds Banking Group plc	Bank of Scotland plc	481	Galw/ Call	n/a	0.40	A+	F1	A1	P-1	A	A-1	Coch – 6 mis/ Red - 6 months
HSBC Holdings plc	HSBC Bank plc	2,946	Galw/ Call	n/a	0.25	AA-	F1+	Aa2	P-1	AA-	A-1+	Oren – 12 mis / Orange – 12months
Santander Group plc	Santander UK plc	7,499	Galw/ Call	n/a	0.40	A	F1	A1	P-1	A	A-1	Coch - 6 mis / Red – 6 months
The Royal Bank of Scotland Group plc	The Royal Bank of Scotland plc	57	Galw/ Call	n/a	0.25	BBB+	F2	A3	P-2	BBB+	A-2	Glas - 12 mis / Blue - 12 months

* Ceir y Rhestr Meini Prawf Gwrthbartion yn Atodiad 6 o'r Datganiad Strategaeth Rheoli Trysorlys 2014/15. / The Counterpart Criteria can be found at Appendix 6 of the 2014/15 Treasury Management Strategy Statement.

** Sef tymor ar pwynt y buddsoddi. /Being term at the point of investment.

*** Yn Atodiad 3 ceir y graddfeydd credyd cyfatebol ar gyfer y 3 asiantaeth graddio y cyfeirir atynt uchod. /The equivalent credit ratings for the 3 rating agencies referred to above can be found at Appendix

3.

Graddfeydd Credyd Cyfatebol/

Equivalent Credit Ratings (Fitch, Moodys, S&P)

Tymor Hir Fitch Long Term	Tymor Hir Moodys Long Term	Tymor Hir S&P Long Term
AAA	Aaa	AAA
AA+	Aa1	AA+
AA	Aa2	AA
AA-	Aa3	AA-
A+	A1	A+
A	A2	A
A-	A3	A-
BBB+	Baa1	BBB+
BBB	Baa2	BBB
BBB-	Baa3	BBB-
Tymor Byr Fitch Short Term	Tymor Byr Moodys Short Term	Tymor Byr S&P Short Term
F1+	d/b / n/a	A-1+
F1	P-1	A-1
F2	P-2	A-2
F3	P-3	A-3

THE ECONOMY AND INTEREST RATES

The original market expectation at the beginning of 2014/15 was for the first increase in Bank Rate to occur in quarter 1 2015 as the unemployment rate had fallen much faster than expected through the Bank of England's initial forward guidance target of 7%. In May, however, the Bank revised its forward guidance. A combination of very weak pay rises and inflation above the rate of pay rises meant that consumer disposable income was still being eroded and in August the Bank halved its forecast for pay inflation in 2014 from 2.5% to 1.25%. Expectations for the first increase in Bank Rate therefore started to recede as growth was still heavily dependent on buoyant consumer demand. During the second half of 2014 financial markets were caught out by a halving of the oil price and the collapse of the peg between the Swiss franc and the euro. Fears also increased considerably that the ECB was going to do too little too late to ward off the threat of deflation and recession in the Eurozone. In mid-October, financial markets had a major panic for about a week. By the end of 2014, it was clear that inflation in the UK was going to head towards zero in 2015 and possibly even turn negative. In turn, this made it clear that the MPC would have great difficulty in starting to raise Bank Rate in 2015 while inflation was around zero and so market expectations for the first increase receded back to around quarter 3 of 2016.

Gilt yields were on a falling trend for much of the last eight months of 2014/15 but were then pulled in different directions by increasing fears after the anti-austerity parties won power in Greece in January; developments since then have increased fears that Greece could be heading for an exit from the euro. While the direct effects of this would be manageable by the EU and ECB, it is very hard to quantify quite what the potential knock on effects would be on other countries in the Eurozone once the so called impossibility of a country leaving the EZ had been disproved. Another downward pressure on gilt yields was the announcement in January that the ECB would start a major programme of quantitative easing, purchasing EZ government and other debt in March. On the other hand, strong growth in the US caused an increase in confidence that the US was well on the way to making a full recovery from the financial crash and would be the first country to start increasing its central rate, probably by the end of 2015. The UK would be closely following it due to strong growth over both 2013 and 2014 and good prospects for a continuation into 2015 and beyond. However, there was also an increase in concerns around political risk from the general election due in May 2015.

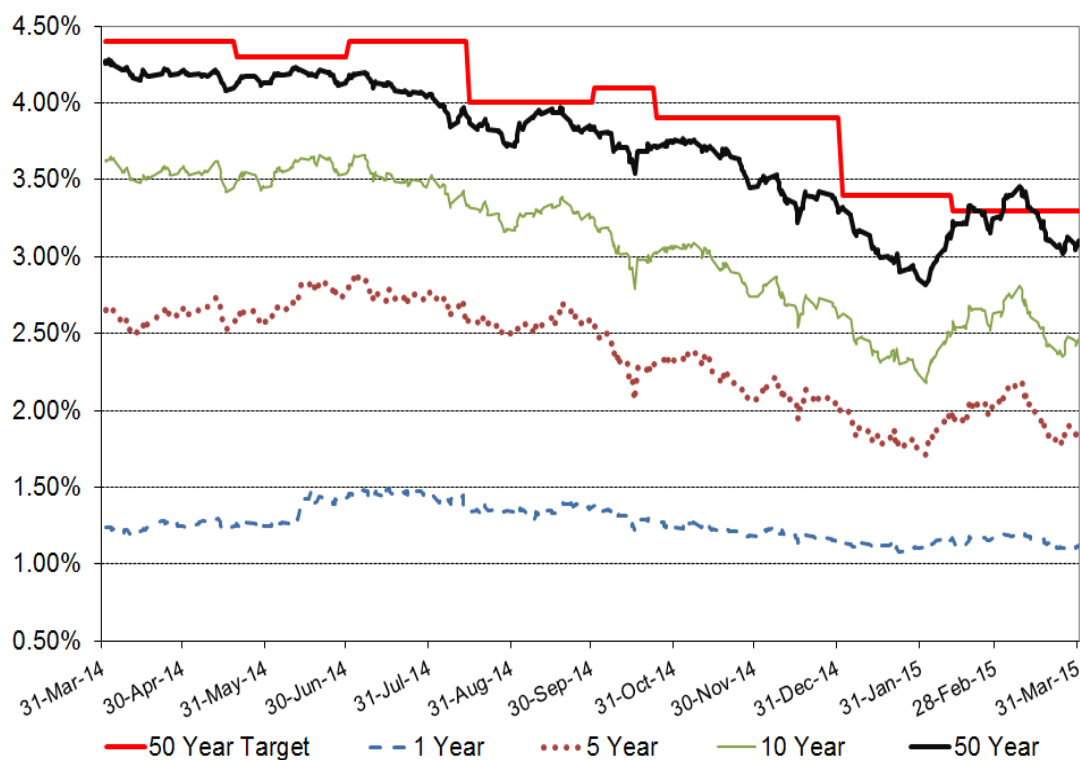
The Funding for Lending Scheme, announced in July 2012, resulted in a flood of cheap credit being made available to banks which then resulted in money market investment rates falling drastically in the second half of that year and continuing throughout 2014/15.

The UK coalition Government maintained its tight fiscal policy stance but recent strong economic growth and falling gilt yields led to a reduction in the forecasts for total borrowing in the March budget.

The EU sovereign debt crisis had subsided since 2012 until the Greek election in January 2015 sparked a resurgence of fears. While the UK and its banking system has little direct exposure to Greece, it is much more difficult to quantify quite what effects there would be if contagion from a Greek exit from the euro were to severely impact other major countries in the EZ and cause major damage to their banks.

Chart 1: Borrowing Rates 2014-15

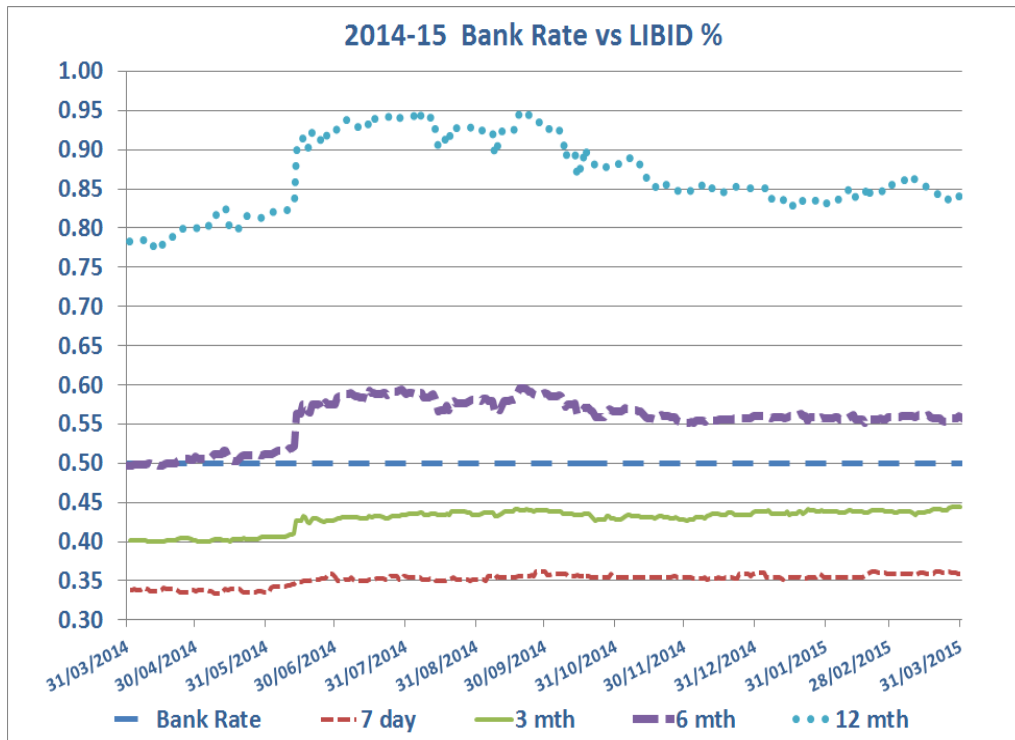
PWLB certainty maturity borrowing rates - the graphs and table for PWLB rates below, show, for a selection of maturity periods, the average borrowing rates, the high and low points in rates, spreads and individual rates at the start and the end of the financial year.



	1	1-1.5	2.5-3	3.5-4	4.5-5	9.5-10	24.5-25	49.5-50	1 month variable
1/4/14	1.240%	1.420%	1.990%	2.340%	2.650%	3.630%	4.290%	4.270%	1.250%
31/3/15	1.110%	1.190%	1.480%	1.680%	1.860%	2.450%	3.110%	3.080%	1.320%
High	1.490%	1.700%	2.280%	2.600%	2.870%	3.660%	4.300%	4.280%	1.340%
Low	1.080%	1.110%	1.380%	1.570%	1.710%	2.180%	2.850%	2.820%	1.250%
Average	1.266%	1.417%	1.863%	2.130%	2.362%	3.083%	3.737%	3.719%	1.290%
Spread	0.410%	0.590%	0.900%	1.030%	1.160%	1.480%	1.450%	1.460%	0.090%
High date	16/07/2014	03/07/2014	03/07/2014	03/07/2014	03/07/2014	20/06/2014	03/04/2014	02/04/2014	17/09/2014
Low date	23/01/2015	06/01/2015	07/01/2015	07/01/2015	02/02/2015	02/02/2015	02/02/2015	02/02/2015	01/04/2014

Chart 2: Investment Rates 2014-15

Bank Rate remained at its historic low of 0.5% throughout the year; it has now remained unchanged for six years. Market expectations as to the timing of the start of monetary tightening started the year at quarter 1 2015 but then moved back to around quarter 3 2016 by the end of the year. Deposit rates remained depressed during the whole of the year, primarily due to the effects of the Funding for Lending Scheme.



ISLE OF ANGLESEY COUNTY COUNCIL	
Report to:	Executive Committee
Date:	21 September, 2015
Subject:	Annual Update – Safeguarding Arrangements for Vulnerable Adults in Anglesey
Portfolio Holder(s):	Councillor Aled Morris Jones
Head of Service:	Alwyn Jones – Head of Service
Report Author: Tel: E-mail:	Olwena Davey – Vulnerable Adults Coordinator 01248 752061 odxss@anglesey.gov.uk
Local Members:	Not applicable

A –Recommendation/s and reason/s	
1.0	<u>RECOMMENDATIONS</u>
R1.	To update the Scrutiny Committee in relation to adult safeguarding as defined in the attached report, Ynys Mon- Protection of Vulnerable Adults, Highlight Report 2014/15 -Appendix 1
R2.	To note and agree the developments noted in section 4 of the Highlight Report namely:- <ul style="list-style-type: none"> • Adult Services and key partner agencies to recognise to agree and implement an action plan in preparation for the new safeguarding guidance as outlined in the Social Services (Wales) and Wellbeing Act. • Further evaluation of alleged victims, families and alleged perpetrator’s experiences of engagement with the POVA process. Particularly, in relation to the quality, intensity and effectiveness of communication throughout the investigative stages. • Strengthened case file audits to ensure compliance with national guidance with a view to securing consistency of approach across the services. Working in partnership with key agencies to cascade learning and improve service delivery.

- In recognition of the enhanced Safeguarding role, a local training framework to be finalised and implemented. Evaluation of this plan to be undertaken collectively between the Service Manager for Safeguarding and Vulnerable Adults coordinator.
 - To recognise that the role of Advocacy is integral within the process, and that provision needs to be strengthened to be available across all service areas.
 - Recognition that Safeguarding concerns may arise through quality issues within care delivery. Whether this occurs within an individuals' own home or within a residential setting, it is recommended that an appropriate business function be established within Adults Services to ensure that monitoring of contracts and care provision is robust.
- R3 To note and update regarding Safeguarding Adults Board Regional and Local Arrangements- Appendix 2
- R4 To note and agree the Recommendations in this report namely:-
- That Members support the structure for the regional North Wales Safeguarding Adults Board (NWSAB). The NWSAB will be supported by regional function-based groups and sub-regional Delivery Groups.
 - That funding for the Adult Safeguarding Board continues to included within current budget discussions for 2016/17.
- R5 To support continued member engagement in the overall Safeguarding Agenda.

B – What other options did you consider and why did you reject them and/or opt for this option?

The recommendations made in this report:-

- Are based upon available information regarding POVA indicators in 2014/15 and are therefore framed to support sustained and improved performance in future (Appendix 1)

And

- Based on implementing the requirements of the Social Services and Wellbeing Bill as it pertains to future Safeguarding structures. (Appendix 2)

In this context there are no other relevant options to be considered.

C – Why is this a decision for the Executive?

2.1 Safeguarding vulnerable adults is important to us. The Welsh Government expect us to achieve a balance between:

- Encouraging Independence
and
- Safeguarding Adults who may be prone to abuse

2.2 Safeguarding is a core part of the duty of Adult Social Services. It is therefore essential that we have in place structures and effective systems of work to achieve this goal. We are therefore committed to ensuring that structures and systems are sustainable and place safeguarding at the heart of our partnership working across the public sector, and in the care sector in general. Safeguarding is not just a matter for statutory agencies, it should be all our business. Service Providers, Statutory bodies, the Police and in fact all citizens have a role to play in this.

CH – Is this decision consistent with policy approved by the full Council?

Yes

D – Is this decision within the budget approved by the Council?

Yes

DD – Who did you consult?		What did they say?
1	Chief Executive / Strategic Leadership Team (SLT) (mandatory)	
2	Finance / Section 151 (mandatory)	
3	Legal / Monitoring Officer (mandatory)	
4	Human Resources (HR)	
5	Property	
6	Information Communication Technology (ICT)	
7	Scrutiny	
8	Local Members	
9	Any external bodies / other/s	

E – Risks and any mitigation (if relevant)	
1	Economic
2	Anti-poverty
3	Crime and Disorder
4	Environmental
5	Equalities
6	Outcome Agreements
7	Other

F - Appendices:
<p>1. <u>APPENDIX 1- Ynys Mon- Protection of Vulnerable Adults, Highlight Report 2014/15</u></p> <p>2. <u>APPENDIX 2- SAFEGUARDING ADULTS BOARD REGIONAL AND LOCAL ARRANGEMENTS</u></p>

FF - Background papers (please contact the author of the Report for any further information):

APPENDIX 1
YNYS MÔN
PROTECTION OF VULNERABLE ADULTS
HIGHLIGHT REPORT 2014/15

1. Introduction – Key issues

- 1.1 The Wales Policy and Procedure for the Protection of Vulnerable Adults from abuse is intended to guide the safeguarding work of all those concerned with the welfare of vulnerable adults employed in the statutory, third and independent sectors in health, social care, the police and other services.
- 1.2 Good inter-agency working ensures that all referrals are managed effectively and efficiently aiming to continuously improve performance and safeguard the most vulnerable citizens of Ynys Mon.
- 1.3 The deployment of BCUHB Practice Development Team in support of care homes on the island is recognised as an effective intervention in improving care practice in the promotion of quality care and the minimisation of safeguarding referrals. In such cases professional nursing staff from BCUHB provide support to care homes in the form of training and guidance to ensure improvements in the standards of documentation and practice in support of good nursing care delivery. The full impact of their supportive role needs to be fully evaluated from both a practitioner and care provider perspective for ongoing investment.
- 1.4 We have continued to raise public awareness of the safeguarding agenda at a Corporate level and we have worked in partnership with other departments within the Council to promote the Corporate responsibility for safeguarding. .
- 1.5 Key themes that emerge from referrals are issues around manual handling, Dementia care, medication management, poor knowledge by care providers of the pathways for timely referrals to specialist services, and financial abuse.
- 1.6 A Vulnerable Adults coordinator is now in post as a temporary measure pending the Local Authority finalising plans for the development of a Corporate Safeguarding Unit working across Adult and Children services

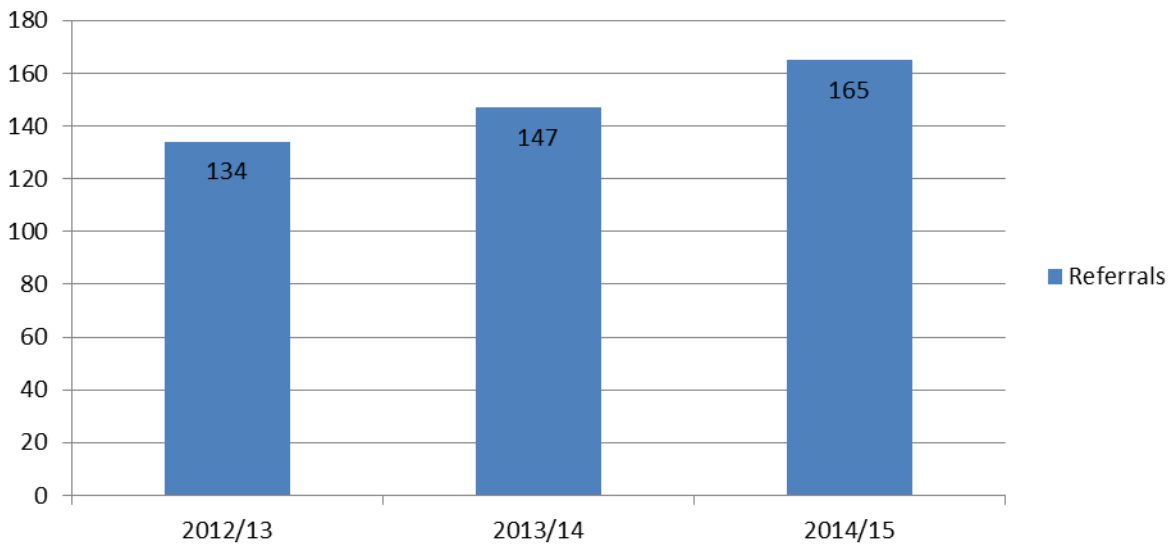
2. Training

- 2.1 The current safeguarding of Adults and Children frameworks has been formally ingrained into the Corporate Induction process for all new employees.
 - 2.2 Adult services have recognised that with the changing role of CSSIW specialist training in conducting investigations on a multi-agency basis is a key action to improve front-line practitioner confidence and practice as their roles continue to evolve.
 - 2.3 On ongoing training programme provides basic awareness training ensuring that care provider staff across the care sectors are aware of the Wales Policy and Procedures for Safeguarding Vulnerable Adults
- 2.3 The new Adults and Children Training Framework is nearing completion and approval which will incorporate the Care Council for Wales safeguarding training across the Council and to key partner agencies. This will be in keeping with the all Wales approach to provide consistency of awareness.

3. Summary of POVA Activity

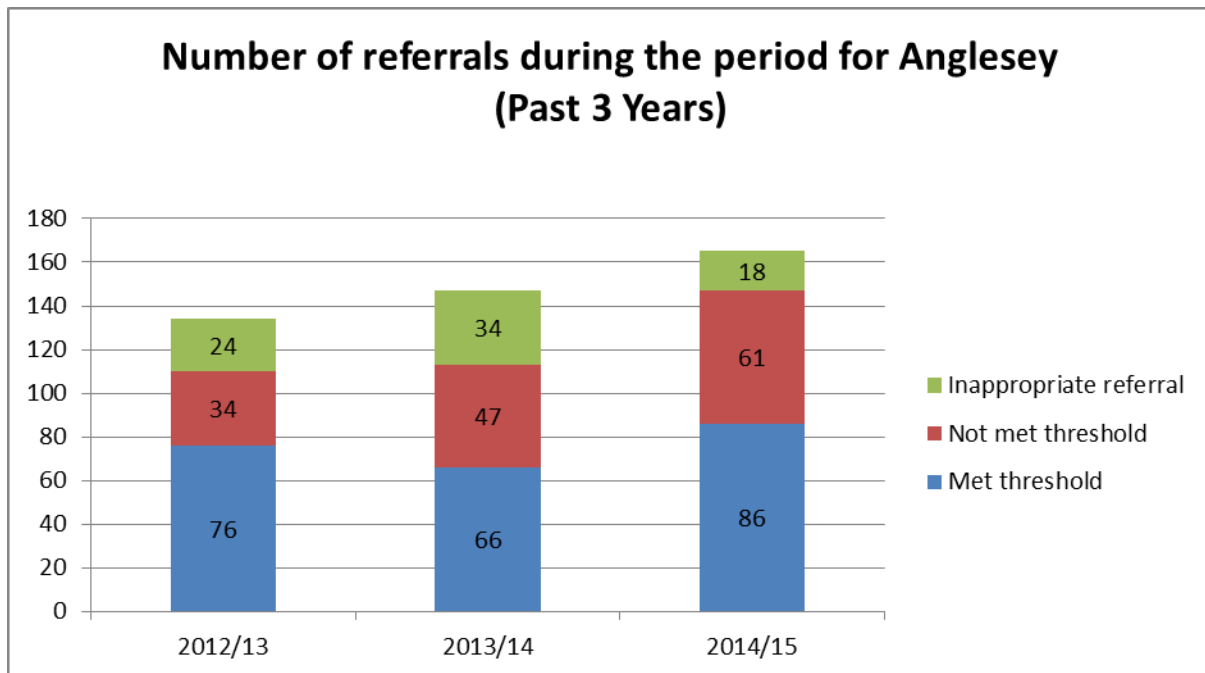
- 165 POVA referrals were received in the 2014 / 15 period. As the illustration below shows, this represents a steady increase over the last three years with 134 in 2012/13, 147 in 2013/14 and 165 in 2014/15.
- Data suggests that the most typical victim is a female Older Person residing in their own home, subjected to emotional, psychological and physical abuse by a male perpetrator. This would be in keeping with national trends.
- The highest percentage of POVA referrals are for Older People closely followed by individuals with organic Mental Health conditions.

Number of referrals during the period for Anglesey (Past 3 Years)



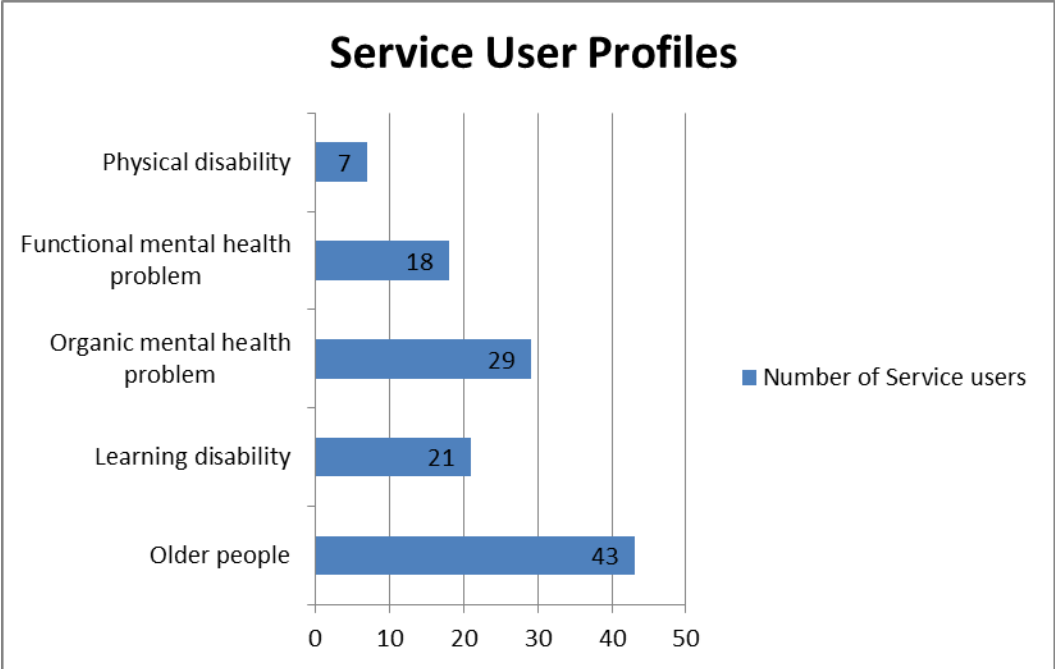
Appropriateness of Referrals Received

- As the chart below illustrates, there has been a steady increase in referrals over the last three years.
- Of the referrals received, it is evident that the number of inappropriate referrals has decreased from 34 in 2013/14 to 18 in 2014/15.
- It is evident that the number of referrals which does not meet the threshold is also high. This is again, in keeping with national trends.



Service User Profiles

- The graph below illustrates the key service user profiles as victims of alleged abuse for the period 2014/15.
- Of the 165 referrals received, 43 of these pertained to Older people. 29 referrals pertained to citizens with organic mental health conditions and 21 referrals for citizens with a Learning Disability.
- Citizens with functional mental health needs account for 18 referrals. The remaining referrals were in relation to citizens with a Physical Disability.



Ethnic Group of Alleged Victims

- As the table below indicates, were the victims ethnicity was recorded, the vast majority of victims were of White origin.
- Given the ethnicity of the population of citizens on the island, a lower percentage of victims of Mixed Ethnic origin would be anticipated. However, given that only one referral has been received, this number would be low in comparison to national trends and indicates the need for further development and awareness raising.

Ethnic Group	Total 2014-15
White	117
Mixed ethnic group	1
Total	118

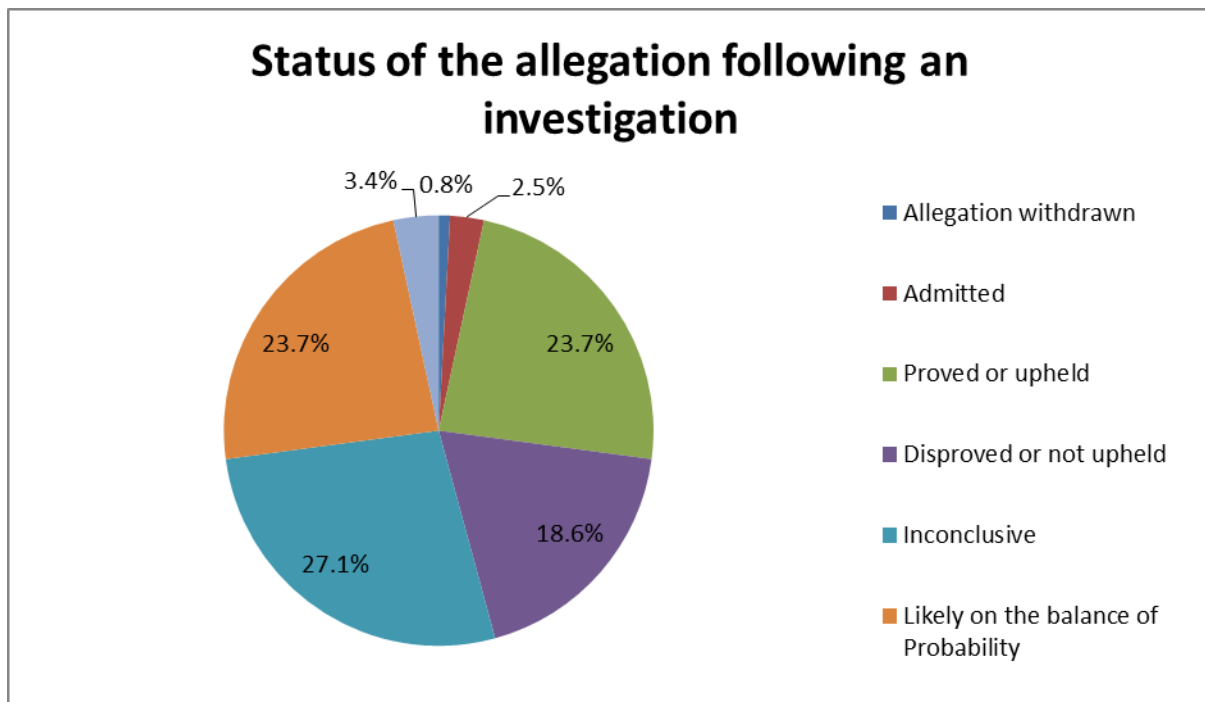
Profile of Alleged Perpetrators

- As this table illustrates, relatives (son / daughter / in-law) continue to be the main alleged perpetrators of abuse.
- With this in mind, and given that the majority of victims are Older people, we are working closely with the Older People's Commission to raise awareness of signs, symptoms and reporting mechanisms.
- The table further illustrates that Independent Sector staff and Other Service Users are also more likely to be the alleged perpetrators.
- Safeguarding victims from staff presents its challenges however, we are working closely with providers to ensure that where abuse is identified, the staff member is dealt with appropriately to safeguard not only the alleged victim but also other potential victims.
- We are continuing to work closely with Social Workers and Care Providers to strengthen care packages and protection plans to reduce the risk to potential victims from other Service Users through risk assessment and case management.

Person(s) Alleged Responsible for Abuse	Total			Total 2014-15
	Male	Female	Unknown	
NHS Staff	3	3	0	6
Independent Sector staff	1	10	12	23
Social Care staff	0	3	0	3
Other Service User	18	4	0	22
Relative - husband or wife or partner	12	4	0	16
Relative - son / daughter / in-law	11	15	0	26
Relative – parent	0	4	0	4
Relative - other (please specify)	3	3	0	6
Friend or acquaintance	10	7	0	17
Neighbour	2	1	0	3
Person unknown	5	0	2	7
Other (Include child under 18)	0	1	0	1
Total	65	55	14	134

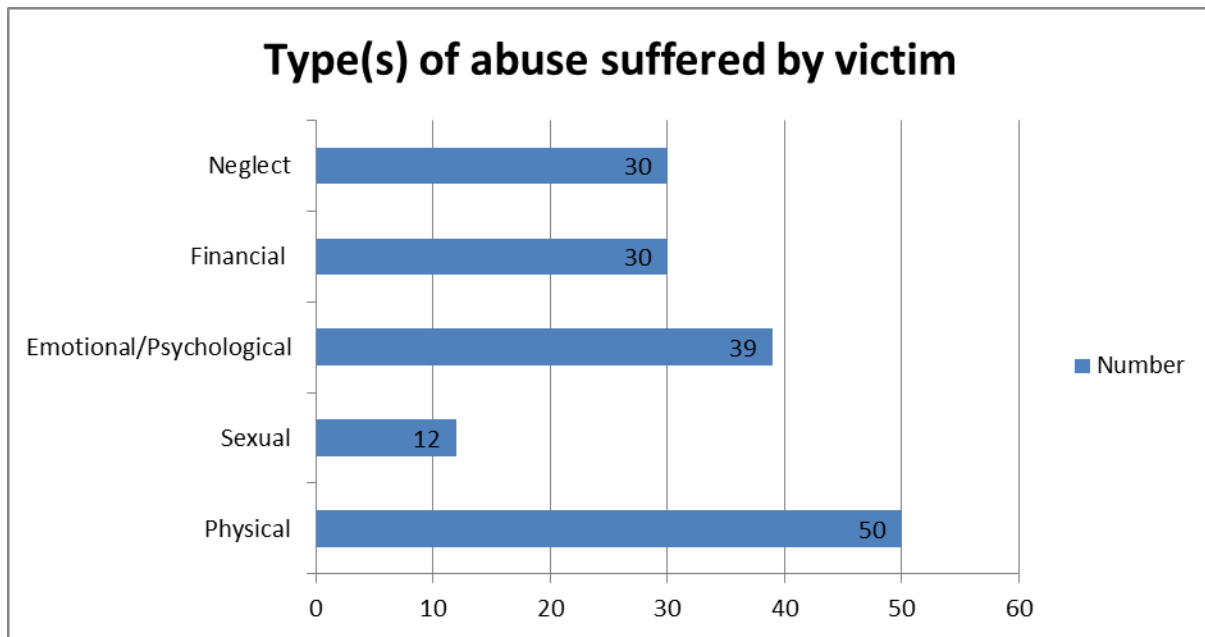
Status of Allegations Post Investigation

- As the chart below indicates, the numbers of Inconclusive outcomes is overall 27.1%. This can be due to a number of factors and is not dissimilar to national trends.
- Post investigation 23.7% of cases were found equally to be Proven / Upheld or on the Balance of Probability. Equally of note, 18.6% were Disproved or Not Upheld. Only a very small percentage were Admitted, or the Allegation Withdrawn.
- Given the changing emphasis of the CSSIW role and the relatively low numbers of referrals that reach the threshold of criminality to engage Police investigation, further development of Investigation training has been highlighted as a need within the new Training Framework.



Types of Alleged Abuse Suffered

- Physical abuse accounts for the most reported criteria of abuse with 50 referrals over the 2014/15 period.
- Emotional and/or Psychological remain the secondary, with Neglect and Financial abuse receiving equal referral rates. Alleged Sexual abuse remains relatively low with 12 referrals.
- The percentages of referrals per category of alleged abuse are in keeping with national trends.



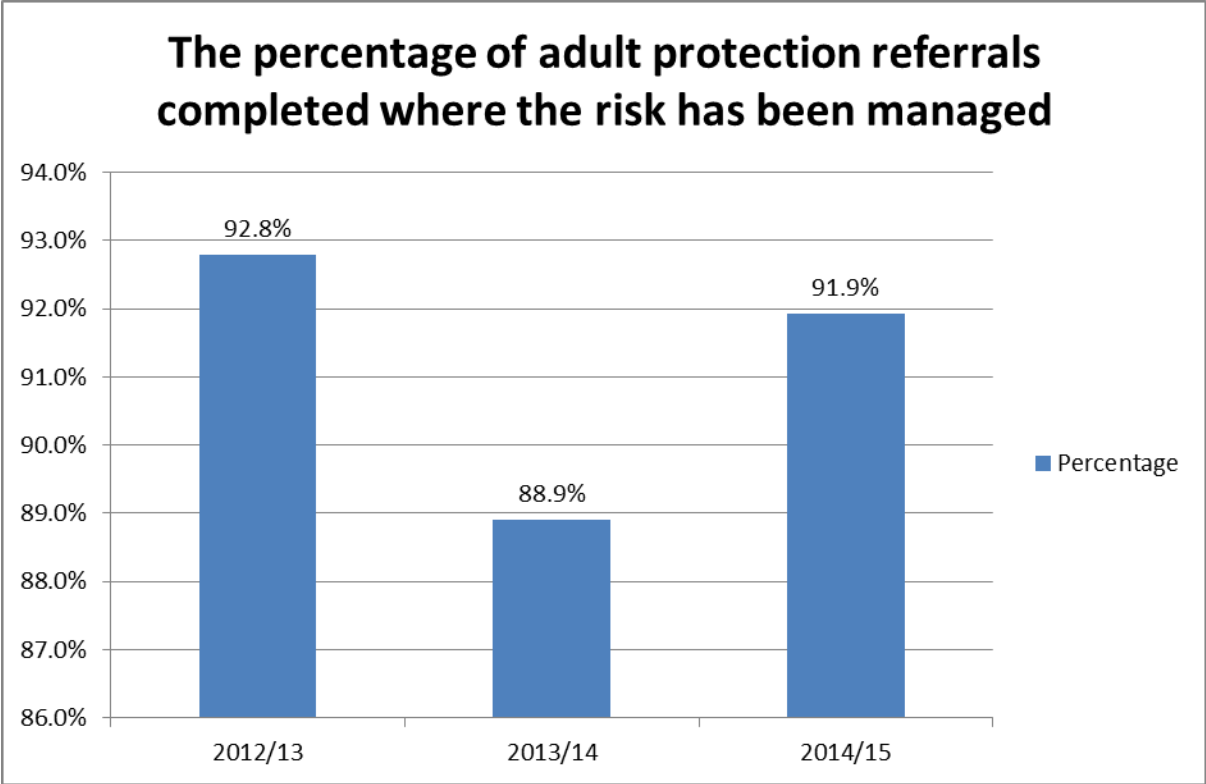
Environment Where Alleged Abuse Occurred.

- As the data below indicates, citizens own homes continues to be the main environment where abuse occurs.

Place alleged abuse occurred	Total 2014-15
Own home in the community	60
Relative's home	1
Supported tenancy	4
Care home - residential place	21
Care home - nursing place	15
Hospital, NHS	7
Home of alleged perpetrator	22
Day Care	4
Public place	5
Total	139

Referrals Were The Risk Is Managed

- During the period 2014/15, 91.9% of referrals noted risk as managed. This indicates a significant increase from the previous year.
- Were the risk is classified as 'not managed', this pertains to capacitated individuals making choices which were not recommended. In such cases, the Local Authority would continue to work with the individuals if they are in agreement.



Referrals That Culminated at Case Conference & Attendance.

- The table below indicates that a relatively low number of cases concluded at Case Conference. (NB. Some cases for the 2014//15 may not have concluded within the statistics for this period). This is indicative of the risks being addressed and managed during the initial stages of multi-agency intervention.
- Multi-agency case conferences provides opportunities to engage families and secure a jointly agreed safeguarding action plan. However and as performance data confirm in line with individual directives based on their Mental capacity it remains difficult to minimise the risks for all alleged victims.
- It is of note that the involvement of victims, relatives and advocates at case conferences needs to be increased, and we have taken steps to ensure the fullest engagement of significant others at key stages during the investigative process.

Attended Case Conference	
No meeting	107

Service user	1
Family carer	15
Adult Protection coordinator	4
Designated Lead Manager	15
SSD (Care manager)	26
SSD (Contracts)	1
SSD (Provider)	1
Health, primary/community/LHB	15
Police	3
Housing	1
Regulator(s)/Inspector(s) CSSIW/HIW	6
Provider agency	12
Other	12
Total	112

4. Areas for development

- 4.1 Adult Services and key partners are to continue with the development and implementation of the action plan in preparation for the safeguarding guidance as outlined in the Social Services (Wales) and Wellbeing Act. The Gwynedd and Môn Safeguarding Board outline the mechanisms and drivers for changing practice which are operationalised by key service managers across the sectors. This is recognised as the prime role of the Vulnerable Adult Coordinator in partnership with key stakeholders.
- 4.2 A key action will be the evaluation of alleged victims, families and alleged perpetrator's experiences of engagement with the process, with particular reference to the quality, intensity and effectiveness of communication throughout the investigative stages. This will be undertaken through the audit process culminating in a relevant action plan to ultimately improve quality.
- 4.3 We are currently auditing case files to ensure compliance with national guidance with a view to securing consistency of approach across the services. It is anticipated that this learning can be cascaded to partner agencies to improve standards.
- 4.4 In recognition of the enhanced Safeguarding role a local training plan will be finalised and implemented. The overall evaluation of this framework will be

undertaken jointly by the Safeguarding Manager and the Vulnerable Adults Coordinator.

- 4.5 We recognise that the role of Advocacy is integral within the process, and that provision needs to be strengthened to be available across all service areas.
- 4.6 We recognise that Safeguarding issues may arise through quality issues within care provision whether that be in an individual's own home or within in-house or private care settings. It is recommended that an appropriate business function be established within Adults Services to ensure that monitoring of contracts and care provision is robust.
- 4.7 Further developmental work will continue with key partners to raise awareness of Safeguarding, in particular, with those at higher risk of abuse or where the referral rates are lower would be anticipated..

APPENDIX 2

SAFEGUARDING ADULTS BOARD REGIONAL AND LOCAL ARRANGEMENTS

1. PURPOSE OF THE REPORT

- 1.1 To update the Partnership and Scrutiny Committee about the current arrangements of the North Wales Safeguarding Adults Board
- 1.2 To request continued funding consideration in the 2016/17 budget .

2. EXECUTIVE SUMMARY

- 2.1 Section 134 of the Social Services and Wellbeing Act (Wales) 2014 requires that Safeguarding Children Boards (SCBs) and Safeguarding Adults Boards (SABs) be set up. This will put the safeguarding of adults on to a statutory footing similar to that for safeguarding children.
- 2.2 Regulations will follow the act, and will set out those areas in Wales for which there are to be Safeguarding Boards (“Safeguarding Board areas”). Welsh Government has consistently said that safeguarding board areas will follow the public service footprint set by the Health Boards and Police Authorities: the six Counties that constitute North Wales.
- 2.3 Work has been underway to develop regional arrangements for both Children’s and Adult’s Boards in advance of the legislation, and a report on the proposed structure for Safeguarding Adults Boards was circulated to the relevant partner agencies in 2013. This report proposed a two-tier arrangement similar to that in operation for the children’s boards at the time.
- 2.4 The former Adult Protection Board jointly held within Anglesey & Gwynedd has now been superseded by the North Wales Adult Safeguarding Board. Supporting the board, are sub-regional joint Safeguarding Adults Delivery Group in Anglesey & Gwynedd, a structure that has been replicated in Denbighshire and Conwy and Flintshire and Wrexham
- 2.5 According to the Social Services and Wellbeing Bill (Wales) Act 2014 Act, the objectives of a Safeguarding Adults Board are:
 - (a) to protect adults within its area who have needs for care and support (whether or not a local authority is meeting any of those needs): and
 - (c) are experiencing, or are at risk of, abuse or neglect,
 - (d) to prevent those adults within its area mentioned in paragraph (a)(i) from becoming at risk of abuse or neglect.

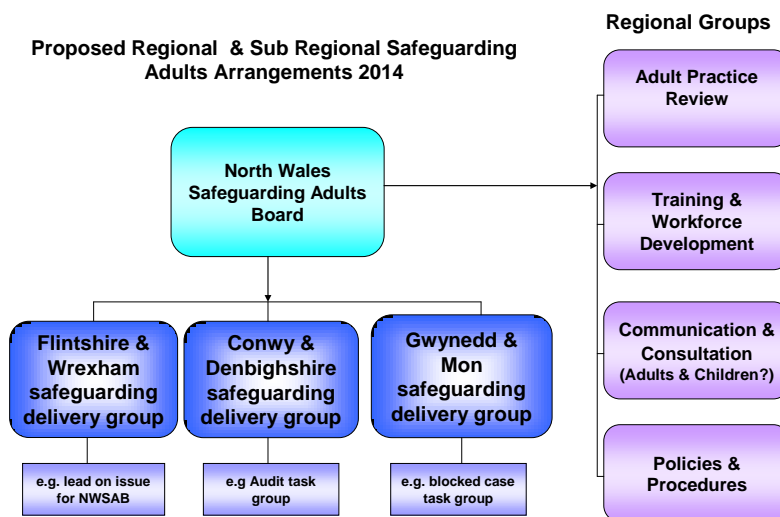
2.6 The role of the North Wales Safeguarding Adults Board is to:

- Add value and improve outcomes for vulnerable adults in need of safeguarding and protection;
- Develop and provide a regional strategic direction;
- Direct and monitor regional groups for Training & Workforce Development, Policies & Procedures, Communications & Consultation and Adult Practice Reviews;
- Develop and monitor a performance management framework;
- Provide challenge & support to regional agencies and Local Authorities;
- Agree and manage the budget;
- Provide the interface with Welsh Government and the National Safeguarding Board.

2.7 The role of the sub regional Adult Safeguarding Delivery Group is to:

- Implement regional strategy & the business plan
- Co-ordinate & monitor sub-regional multi-agency activity;
- Examine local performance data, e.g: Outcomes, referrals, POVAs, escalating concerns, adult protection & support orders;
- Attendance at strategy meetings;
- Training uptake & impact;
- Conduct audits & provide quality assurance;
- Consider cases of special interest/ blocked cases/ near misses;
- Provide a local interpretation of regional protocols;
- Lead on issues at the request of the regional board.

2.8 Diagram 1 –Current Structure for North Wales Safeguarding Board



3. RESOURCE IMPLICATIONS

- 3.1 The Adult Safeguarding Board is a statutory board and will need to be funded by contributions from its partners. This report asks for the funding of the Board to be included in the 2016/17 budget discussions.

4. RISK

- 4.1 The biggest risk for the Safeguarding Board and the Local Authority is the danger of a serious incident which finds that the Safeguarding Board or one or more of its partner agencies have failed in their duty to protect. Whilst in social care there is no such thing as zero risk, the new structure aims to ensure that partner agencies take all reasonable steps to safeguard adults at risk of abuse and neglect.

5. DRIVERS AND IMPLICATIONS

- 5.1 Links to the Corporate Plan and Risk Register

Safeguarding Children Boards and Safeguarding Adults Boards are statutory boards that contribute to the delivery of the council's responsibilities for vulnerable children and adults.

- 5.2 Any equalities, sustainability and biodiversity implications

Safeguarding children and vulnerable adults aims to ensure that children and vulnerable adults from all backgrounds are not subject to neglect or abuse.

- 5.3 Effect/Impact on existing policies and procedures

Regionalisation has resulted in increased travel for some Safeguarding Board Members, but full use will be made of electronic communications where possible. The net reduction in the number of meetings across North Wales should result in less car travel and a lower carbon footprint.

6. PUBLICATION

- 6.1 n/a

7. REASON(S) FOR RECOMMENDATION(S)

- 7.1 To meet with statutory expectation of the Welsh Government's requirements to sustain a safeguarding board.

Author

Olwena Davey
Vulnerable Adults Coordinator
Isle of Anglesey County Council
September 2015

ISLE OF ANGLESEY COUNTY COUNCIL	
Report to:	Executive Committee Meeting
Date:	21 September 2015
Subject:	Modernising Anglesey Schools – Report following the publication of the statutory notice for a new primary school in Holyhead
Portfolio Member(s):	Councillor Kenneth Hughes
Head of Service:	Delyth Molyneux
Report Authors: Phone Number: E-mail:	Emrys Bebb
Local Members:	Councillor Robert Llewelyn Jones Councillor Raymond Jones Councillor J. Arwel Roberts

A – Recommendation(s) and Reason(s)

Reasons:

In order in order to comply with the School Standards and Organisation (Wales) Act 2013 and the School Organisation Code, the Authority published a **Statutory Notice** of its intention to combine the three schools - Ysgol y Parchedig Thomas Ellis, Ysgol Llaingoch and Ysgol y Parc - in to one new school on a site on the Cybi site and that the new school will be a Church in Wales voluntary controlled school.

The **Statutory Notice** was published on June 19 2015 and a period of 28 days to oppose the notice followed. Therefore, the objection period came to an end on July 17, 2015. **No objections to the notice were received.**

According to the School Organisation Code 2013 published by the Welsh Government, as no objection has been received, there is no need to issue a report describing any objection received.

However, there is a need for the Executive Committee to re-approve the proposal that Anglesey County Council "and the Diocese of Bangor (Church in Wales), having consulted such persons as required, jointly propose, in pursuance of their respective powers, to discontinue Ysgol Parchedig Thomas Ellis (Lôn Tresefion, Holyhead LL65 2AP), Ysgol Llaingoch (Holyhead, Ynys Môn LL65 1LD) and Ysgol Y Parc (Holyhead LL65 1LA) which are currently maintained by the Isle of Anglesey County Council and establish a new transformational primary school to be maintained by the Isle of Anglesey County Council at the Cybi Site, South Stack Road, Holyhead, LL65 1NR for boys and girls aged 3-11."

It is recommended that the Executive Committee:

- i. Determine whether to continue to implement the above proposal and authorise officers to continue the process to build a new primary school in Holyhead.

Background:

The Welsh Government will provide 50% of the funding for this project and they asked have local authorities to complete business cases to justify the expenditure. The Full Business Case (FBC) is currently being evaluated by Welsh Government. The approval of the FBC will mean that Welsh Government would approve the release of funds for the project.

At its meeting on December 10, 2012, the Isle of Anglesey County Council Executive Committee resolved to the merger of 3 schools i.e. Ysgol y Parc, Ysgol Llaingoch and Ysgol Parch. Thomas Ellis in a new school as the Executive's preferred option for formal consultation and that the new primary school in Holyhead be located on the Cybi site.

On May 19, 2014, were given the authority to move to the formal consultation process. The proposal being consulted upon was for a primary school for 540 pupils and 75 nursery pupils by merging Ysgol Y Parchedig Thomas Ellis, Ysgol Llaingoch and Ysgol Y Parc in a new building on the Cybi site. The status of the new school is for it to be a Church in Wales Voluntary Controlled school (in the same manner as Ysgol Y Parchedig Thomas Ellis).

At its meeting on November 3, 2014, the Executive Committee resolved:
"To merge the three schools - Ysgol Y Parchedig Thomas Ellis, Ysgol Llaingoch and Ysgol Y Parc - in a new building on the Cybi site and for the new school to be a Church in Wales Voluntary Controlled school."

B – Which other options did you consider and what were your reasons for refusing them and or for choosing this option?

Many options were considered by the Executive Committee at its meeting on December 10, 2012 and the Executive Committee decided to support Option 10 (merge 3 schools i.e. Ysgol Y Parchedig Thomas Ellis, Ysgol Llaingoch and Ysgol Y Parc) in a new school as the Executive Committee's preferred option for formal consultation. The options can be seen in a report to the Executive Committee at the meeting on the above date as well as in the informal consultation document.
Several other sites considered.

C – For what reason is this a decision for the Executive Committee?

The Executive Committee is responsible for school organisation matters.

D – Is this decision in keeping with the policy approved by the full Council?

Yes

DD – Is this decision within the budget approved by the Council?

Yes – It is one of the plans in the Strategic Outline Programme approved by the Executive Committee in its meeting on January 13, 2014.

E – With whom did you consult?		What were their comments?
1	Chief Executive / Senior Management Team (SMT) (mandatory)	
2	Finance / Section 151 (mandatory)	
3	Legal / Monitoring Officer (mandatory)	
5	Human Resources (HR)	
6	Property	
7	Information Communication Technology (ICT)	
8	Scrutiny	
9	Local Members	
10	Any other external body/bodies	

F – Risks and any mitigatory steps (if relevant)	
1	Economic
2	Anti-poverty
3	Crime and Disorder
4	Environmental
5	Equalities
6	Result Agreements
7	Other

FF - Appendices:

G – Background Papers (please contact the Report’s author for any further information):
<ol style="list-style-type: none"> 1. Minutes of the Executive Committee for 10 December 2012. 2. Statutory Consultation Document 3. Strategic Outline Programme (SOP) submitted to the Welsh Government in December 2013. 4. Letter dated January 31 by the Welsh Government in 2014. 5. Minutes of the Executive Committee held on November 3, 2014. 6. Report to the Executive dated 4 November 2013. 7. School Organisation Code sections 1.2 to 1.6.

ISLE OF ANGLESEY COUNTY COUNCIL	
Report to:	Executive Committee Meeting
Date:	21 September 2015
Subject:	Modernising Anglesey Schools – Report following the publication of the statutory notice for a new primary school in Llanfaethlu
Portfolio Member(s):	Councillor Kenneth Hughes
Head of Service:	Delyth Molyneux
Report Authors: Phone Number: E-mail:	Emrys Bebb
Local Members:	Councillor Kenneth Hughes Councillor Llinos Medi Huws Councillor John Griffith

A – Recommendation(s) and Reason(s)

Reasons:

In order in order to comply with the School Standards and Organisation (Wales) Act 2013 and the School Organisation Code, the Authority published a **Statutory Notice** of its intention to combine the three schools - Ysgol Llanfachraeth, Ysgol Ffrwd Win and Cylch y Garn - in to one new school on a site in Llanfaethlu and that the new school will be a community school.

The **Statutory Notice** was published on June 19 2015 and a period of 28 days to oppose the motion followed. Therefore, the objection period came to an end on July 17, 2015. **No objections to the proposal were received.**

According to the School Organisation Code 2013 published by the Welsh Government, as no objection has been received, there is no need to issue a report describing any objection received.

However, there is a need to re-approve the proposal that Anglesey County Council "proposes to discontinue Ysgol Llanfachraeth (Llanfachraeth, Ynys Môn LL65 4UY), Ysgol Ffrwd Win (Llanfaethlu Ynys Môn, LL65 4YW) and Ysgol Cylch Y Garn (Llanrhuddlad, Ynys Môn, LL65 4HT) which are currently maintained by the Isle of Anglesey County Council and proposes to establish a new Welsh medium school to be maintained by the Isle of Anglesey County Council at the new school site in Llanfaethlu, LL65 4NN for boys and girls aged 3-11."

It is recommended that the Executive Committee:

- i. Determine whether to continue to implement the above proposal and authorise officers to continue the process to build a new primary school in Llanfaethlu.

Background:

The Welsh Government will provide 50% of the funding for this project and they asked have local authorities to complete business cases to justify the expenditure. The Full Business Case (FBC) will be presented to Welsh Government in November. The approval of the FBC will mean that Welsh Government would approve the release of funds for the project.

In January 2012, the Isle of Anglesey County Council Board of Commissioners gave officers of the Education Service permission to visit primary schools in North West Anglesey to consult on options for the primary school education provision in the area.

After receiving this permission, officers of the Lifelong Learning Department held consultation meetings with staff, governors and parents in October 2012 and a 6 week consultation period followed and came to an end on November 20, 2012.

Many responses were received and a report detailing these was compiled by officers of the Lifelong Learning Department and presented to the Isle of Anglesey County Council Education and Leisure Scrutiny Committee at its meeting on January 15, 2013.

At that meeting on January 15, 2013, the Education and Leisure Scrutiny Committee resolved:

- To recommend Option 5 (A new area school for Llanfachraeth, Llanfaethlu and Llanrhuddlad) to the Executive as the Committee's preferred option for formal consultation on the review of primary education provision in North West Anglesey subject to the identification of both funding and a suitable site for the development prior to the commencement of the formal consultation process.

At its meeting on February 11, 2013, the Isle of Anglesey County Council Executive Committee resolved to support Option 5 (namely a new area school for Llanfachraeth, Llanfaethlu and Llanrhuddlad) as the Executive's preferred option for formal consultation on the review of primary education provision in North West Anglesey subject to the identification of both funding and a suitable site for the development prior to the commencement of the formal consultation process.

Funding has been secured in principle for the new primary school. An Options Appraisal document has helped identify possible sites for the new primary school.

The statutory or formal consultation period ran from March 31, 2014 to May 19, 2014. The following were consulted:

pupils, parents, governors, staff, local community and any other interested groups.

B – Which other options did you consider and what were your reasons for refusing them and or for choosing this option?

Many options were considered by the Executive Committee at its meeting on February 11, 2013 and the Executive Committee decided to support Option 5 (which is a new area school for Llanfachraeth Llanfaethlu and Llanrhuddlad) as the Executive Committee’s preferred option for formal consultation on the review of primary education provision in North West Anglesey, subject to identifying a suitable site and finance for development prior to the formal consultation process.

Several other sites considered and these were discussed in detail in the document *Site Evaluation Options For New Primary School*.

C – For what reason is this a decision for the Executive Committee?

The Executive Committee is responsible for school organisation matters.

D – Is this decision in keeping with the policy approved by the full Council?

Yes

DD – Is this decision within the budget approved by the Council?

Yes – It is one of the plans in the Strategic Outline Programme approved by the Executive Committee in its meeting on January 13, 2014.

E – With whom did you consult?		What were their comments?
1	Chief Executive / Senior Management Team (SMT) (mandatory)	
2	Finance / Section 151 (mandatory)	
3	Legal / Monitoring Officer (mandatory)	
5	Human Resources (HR)	
6	Property	
7	Information Communication Technology (ICT)	
8	Scrutiny	
9	Local Members	
10	Any other external body/bodies	

F – Risks and any mitigatory steps (if relevant)		
1	Economic	
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<ol style="list-style-type: none"> 1. Minutes of the Executive Committee for 10 December 2012. 2. Statutory Consultation Document 3. SOP (SOP / SOP) submitted to the Welsh Government in December 2013. 4. Letter dated January 31 by the Welsh Government in 2014. 5. Minutes of the Executive Committee held on November 3, 2014. 6. Report to the Executive dated 4 November 2013. 7. Evaluation Site Options For New Primary School 8. School Organisation Code sections 1.2 to 1.6